# NAIROBI CITY COUNTY ASSEMBLY SERVICE BOARD



# TENDER DOCUMENT FOR

# PROVISION OF MEDICAL INSURANCE SERVICE FOR MEMBERS OF COUNTY ASSEMBLY

(UNDERWRITERS ONLY)

TENDER NO. NCCASB/OT/01/09/2020/2021

CLOSING DATE: 1ST OCTOBER, 2020, 12:00NOON

**CLERK'S CHAMBERS** 

Telegraphic Address **Telephone** 020 2216151

Email: <a href="mailto:clerk@nairobiassembly.go.ke">clerk@nairobiassembly.go.ke</a>
Web: www.nairobiassembly.go.ke

Nairobi, Kenya

County Assembly City Hall Buildings P O Box 45844-00100

# NAIROBI CITY COUNTY ASSEMBLY



P. O. BOX 45844 - 00100, NAIROBI - KENYA Telephone 020 2216151 Web: www.nairobiassembly.go.ke

#### ANNUAL TENDER NOTICE

The Nairobi City County Assembly Service Board invites eligible competent bidders for the following tenders: -

TENDER NO.	Tender Item Description for Financial Years 2020–2021 and 2021 - 2022	
NCCASB/OT/01/09/2020- 2021	Provision of Medical Insurance Service for Members of County Assembly (UNDERWRITERS ONLY)	
NCCASB/OT/02/09/2020- 2021	Provision of Medical Insurance Service for Staff of Nairobi City County Assembly (UNDERWRITERS ONLY)	

Tender documents with detailed specifications of the required goods and services may be obtained from the Procurement Office, City Hall Building, Second Floor, Room 277 upon payment of a non-refundable fee of Kshs. 1,000 paid to Nairobi City County Assembly's Account at the Co-operative Bank of Kenya, City Hall Branch, Account Number 01141232417500; or downloaded free of charge from the County Assembly website: <a href="https://www.nairobiassembly.go.ke">www.nairobiassembly.go.ke</a> or from the Government tender portal: <a href="https://www.tenders.go.ke">www.tenders.go.ke</a> Completed tender documents must be submitted in enclosed plain sealed envelopes, clearly marked with the Tender Number and written, "Tender for Supply /Provision" - "Category Reference/Description" and be deposited in the tender box situated at <a href="https://www.tenders.go.ke">Nairobi City County Assembly premises, located at Wabera street, City Hall - Assembly Wing, 2nd Floor, Room 277, so as to be received on or before Thursday, 1st October, 2020, 12.00noon.

Opening of tenders documents will take place immediately thereafter at the <u>Assembly Foyer</u>, <u>City Hall Building - Assembly Wing at 12.00noon</u>, in the presence of the candidates' representatives who choose to be present.

Tenders should be addressed to: -

THE CLERK
NAIROBI CITY COUNTY ASSEMBLY
P. O. BOX 45844 - 00100,

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#### SECTION I - INVITATION FOR TENDERS

**TENDER REF. NO:** NCCASB/OT/01/09/2020/2021

TENDER NAME: <u>Provision of Medical Insurance Service for Members</u> <u>of County Assembly</u>

- 1.1 The Nairobi City County Assembly Service Board invites sealed tenders from eligible candidates for Provision of Medical Insurance service.
- 1.2 Interested eligible candidates may obtain further information from and inspect the tender documents at the Nairobi City County Assembly premises, located at Wabera street, City Hall Assembly Wing, Procurement Office Room 277, Second Floor, as from 8am 1pm and 2pm 5pm, week day as from Monday Friday (excluding public holidays).
- A complete set of tender documents may be obtained by interested candidates upon payment of a non-refundable fee of Kshs. 1,000 paid to Nairobi City County Service Board's Account at the Co-operative Bank of Kenya, City Hall Branch, Account Number 01141232417500; or <a href="downloaded">downloaded</a> free of charge from the County Assembly website: <a href="www.nairobiassembly.go.ke">www.nairobiassembly.go.ke</a> or from the Government tender portal: <a href="www.tenders.go.ke">www.tenders.go.ke</a>
- 1.4 Prices quoted should be net inclusive of all taxes, and delivery costs, must be in Kenya Shillings and shall remain valid for **120 days** from the closing date of the tender.
- 1.5 Completed tender documents are to be enclosed in plain sealed envelopes, marked with the tender number and name and be deposited at the Nairobi City County Assembly premises, located at Wabera street, City Hall Assembly Wing, 2<sup>nd</sup> floor, outside room 277 or be addressed to Clerk of Nairobi City County Assembly Service Board, P.O. Box 45844-00100 Nairobi, as to be received on or before 1<sup>st</sup> October, 2020, at 12.00noon.
- 1.6 Tenders will be opened immediately thereafter in the presence of the candidate's representatives who choose to attend at **Assembly Foyer**, **City Hall Assembly Wing at 12.00noon**.

# SECTION II - INSTRUCTION TO TENDERERS

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#### SECTION II - INSTRUCTIONS TO TENDERERS

#### 2.1. Eligible Tenderers

- 2.1.1 This Invitation for Tenders is open to all tenderers eligible as described in the Appendix to Instructions to Tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of signing the contract.
- 2.1.2 The NCCA's employees, committee members, Board members and their relatives (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 66 of the PPAD Act 2015.
- 2.1.3 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the NCCA to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.
- 2.1.4 Tenderers involved in the corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

#### 2.2 Cost of Tendering

- 2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the NCCA, will in no case be responsible or liable for those costs. Regardless of the conduct or outcome of the tendering process
- 2.2.2 The price to be charged for the tender document is a non-refundable fee of Kshs. 1,000 paid to Nairobi City County Assembly Service Board's Account at the Co-operative Bank of Kenya, City Hall Branch, Account Number 01141232417500.
- 2.2.2 The NCCA shall allow the tenderer to review the tender document free of charge before purchase.

#### 2.3 Contents of Tender Document

- 2.3.1 The tender documents comprise the documents listed below and addenda issued in accordance with clause 2.5 of these instructions to tenderers.
  - (i) Instructions to Tenderers
  - (ii) General Conditions of Contract
  - (iii) Special Conditions of Contract
  - (iv) Schedule of Requirements
  - (v) Details of Insurance Cover
  - (vi) Form of Tender
  - (vii) Price Schedules
  - (viii) Contract Form
  - (ix) Confidential Business Questionnaire Form
  - (x) Tender security Form
  - (xi) Performance security Form
  - (xii) Insurance Company's Authorization Form
  - (xiii) Declaration Form

- (xiv) Request for Review Form
- 2.3.2 The Tenderer is expected to examine all instructions, forms, terms and specification in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

#### 2.4 Clarification of Tender Documents

- 2.4.1 A Candidate making inquiries of the tender documents may notify the NCCA by post, fax or by email at the procuring entity's address indicated in the Invitation for tenders. The NCCA will respond in writing to any request for clarification of the tender documents, which it receives not later than four (4) days prior to the deadline for the submission of the tenders, prescribed by the NCCA. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all candidates who have received the tender documents.
- 2.4.2 The NCCA shall reply to any clarifications sought by the tenderer within two (2) days of receiving the request to enable the tenderer to make timely submission of its tender.
- 2.4.3 Preference where allowed in the evaluation of tenders shall not exceed 15%

#### 2.5 Amendment of Tender Documents

- 2.5.1 At any time prior to the deadline for submission of tenders, the NCCA, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing and addendum.
- 2.5.2 All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.
- 2.5.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the NCCA, at its discretion, may extend the deadline for the submission of tenders.

#### 2.6 Language of Tenders

2.6.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the NCCA, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

#### 2.7. Documents Comprising the Tender

- 2.7.1 The tender prepared by the tenderer shall comprise the following components:
- (a) A Tender Form and a Price Schedule completed in accordance with paragraph 2.8, 2.9 and 2.10 below
- (b) Documentary evidence established in accordance with paragraph 2.1.2 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
- (c) Tender security furnished in accordance with paragraph 2.12 (if applicable)
- (d) Declaration Form.

#### 2.8. Form of Tender

**2.8.1** The tenderer shall complete the Tender Form and the Price Schedule furnished in the tender documents, indicating the services to be provided.

#### 2.9. **Tender Prices**

- 2.9.1 The tenderer shall indicate on the form of tender and the appropriate Price Schedule the unit prices and total tender price of the services it proposes to provide under the contract.
- 2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable.
- 2.9.3 Prices quoted by the tenderer shall remain constant throughout the tender period of two (2) years. No variation of the tendered rates shall be allowed and any additional variation on the tendered rates shall be considered a substantial breach of contract.

Prices quoted by the tenderer shall remain fixed during the Term of the contract.

A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.20.5

NOTE: Satisfactory Services

These are the services, which in the Procuring Entity's opinion, have been provided in a responsive manner aimed at satisfying the procuring entity's tendered services.

#### 2.10. Tender Currencies

2.10.1 Prices shall be quoted in Kenya Shillings

#### 2.11. Tenderers Eligibility and Qualifications

- 2.11.1 Pursuant to paragraph 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if it's tender is accepted.
- 2.11.2 The documentary evidence of the tenderer's qualifications to perform the contract if its tender is accepted shall establish to the NCCA's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

#### 2.12. Tender Security

- 2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Appendix to Instructions to Tenderers.
- 2.12.2 The tender security shall be an amount of not more than 2% of the tender as valued by NCCA
- 2.12.3 The tender security is required to protect the NCCA against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7
- 2.12.4 The tender security shall be denominated in Kenya Shillings or in another freely convertible currency, and shall be in the form

- a) Cash.
- b) A bank guarantee.
- c) Such insurance guarantee approved by the Authority.
- d) Letter of credit.
- 2.12.5 Any tender not secured in accordance with paragraph 2.12.1. and 2.12.3 shall be rejected by the Procuring entity as non-responsive, pursuant to paragraph 2.20.5
- 2.12.6 Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of tender validity
- 2.12.7 The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30
- 2.12.8 The tender security may be forfeited:
  - (a) if a tenderer withdraws its tender during the period of tender validity.
  - (b) in the case of a successful tenderer, if the tenderer fails:
    - (i) to sign the contract in accordance with paragraph 2.29 or
    - (ii) to furnish performance security in accordance with paragraph 2.30.

#### 2.13. Validity of Tenders

- 2.13.1 Tenders shall remain valid for 120 days after date of tender opening pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.
- 2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer granting the request will not be required nor permitted to modify its tender.

#### 2.14. Format and Signing of Tenders

- 2.14.1 The presentation of tender will be of one (1) envelope (Technical and Financial); The tenderer shall prepare an original and a copy of the Technical tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER,". In the event of any discrepancy between them, the original shall govern.
- 2.14.2 The original and all copies of the tender shall be typed or written in indelible ink, paginated and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for un-amended printed literature, shall be initialed by the person or persons signing the tender.
- 2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

#### 2.15 Sealing and Marking of Tenders

- 2.15.1 The tenderer shall seal the original and the copy of the tender in separate envelopes, duly marking the Technical and Financial envelopes as "ORIGINAL TENDER" and "COPY OF TENDER". The envelopes shall then be sealed in an outer envelope.
- 2.15.2 The inner and outer envelopes shall:
  - (a) be addressed to the NCCA at the address given in the Invitation to Tender.
  - (b) bear tender number and name in the invitation to tender and the words, "DO NOT OPEN BEFORE 1st October, 2020, 12.00noon.
- 2.15.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared "late".
- 2.15.4 If the outer envelope is not sealed and marked as required by paragraph 2.15.2, the NCCA will assume no responsibility for the tender's misplacement or premature opening.

#### 2.16. Deadline for Submission of Tenders

Tenders must be received by the NCCA at the address specified under paragraph 2.15.2 not later than 1st October, 2020, 12.00noon.

- 2.16.1 The NCCA may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 2.5.3 in which case all rights and obligations of the NCCA and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.
- 2.16.2 Bulky tenders which will not fit the tender box shall be received by the procuring entity as provided for in the appendix.

#### 2.17. Modification and Withdrawal of Tenders

- 2.17.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the NCCA prior to the deadline prescribed for submission of tenders.
- 2.17.2 The tenderer's modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of paragraph 2.15. a withdrawal notice may also be sent by fax or email but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.
- 2.17.3 No tender may be modified after the deadline for submission of tenders.
- 2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.12.7.

#### 2.18. Opening of Tenders

2.18.1 The NCCA will open all tenders in the presence of tenderers' representatives who choose to attend, on 1<sup>st</sup> October, 2020, 12.00noon and in the location specified in the invitation for

- tenders. The tenderers' representatives who are present shall sign a register evidencing their attendance
- 2.18.2 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.
- 2.18.3 The NCCA will prepare minutes of the tender opening, which will be submitted to tenderers that signed the tender opening register and will have made the request.

#### 2.19 Clarification of Tenders

- 2.19.1 To assist in the examination, evaluation and comparison of tenders the NCCA may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.
- 2.19.2 Any effort by the tenderer to influence the NCCA in the tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

#### 2.20 Preliminary Examination and Responsiveness

- 2.20.1 The NCCA will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.
- 2.20.2 **No arithmetical errors will be rectified**. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price *shall not* be corrected. If there is a discrepancy between words and figures, the amount in words will prevail.
- 2.20.3 The NCCA may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation provided such waiver does not prejudice or affect the relative ranking of any tenderer.
- 2.20.4 Prior to the detailed evaluation, pursuant to paragraph 2.20, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations the Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.
- 2.20.5 If a tender is not substantially responsive, it will be rejected by the procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

#### **2.21.** Conversion to single currency

2.21.1 Where other currencies are used, the NCCA will convert those currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

#### 2.22. Evaluation and Comparison of Tenders

- 2.22.1 The NCCA will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20
- 2.22.2 The NCCA's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.3.
  - (a) operational plan proposed in the tender;
  - (b) deviations in payment schedule from that specified in the Special Conditions of Contract
- 2.22.3 Pursuant to paragraph 2.22.2. the following evaluation methods will be applied.
  - (a) Operational Plan
    - (i) The NCCA requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenders offering to perform longer than the procuring entity's required delivery time will be treated as non-responsive and rejected.
  - (b) Deviation in payment schedule
    - (i) Tenderers shall state their tender price for the payment on schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.
- 2.22.4 The tender evaluation committee shall evaluate the tender within **15 days** from the date of opening the tender.

#### 2.23. Contacting the Procuring entity

- 2.23.1 Subject to paragraph 2.19 no tenderer shall contact the NCCA on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.
- 2.23.2 Any effort by a tenderer to influence the NCCA in its decisions on tender evaluation, tender comparison, or contract award may result in the rejection of the Tenderers' tender.

#### 2.24 Post-qualification

- 2.24.1 The NCCA will verify and determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.
- 2.24.2 The determination will take into account the tenderer financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.11.2. as well as such other information as the NCCA deems necessary and appropriate

2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the NCCA will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

#### 2.25 Award Criteria

- 2.25.1 Subject to paragraph 2.29 the NCCA will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.
- 2.25.2 To qualify for contract awards, the tenderer shall have the following:-
  - (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
  - (b) Legal capacity to enter into a contract for procurement
  - (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
  - (d) Shall not be debarred from participating in public procurement.

#### 2.26. Procuring entity's Right to accept or Reject any or all Tenders

- 2.26.1 The NCCA reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the NCCA's action. If the NCCA determines that none of the tenders is responsive, the NCCA shall notify each tenderer who submitted a tender.
- 2.26.2 The NCCA shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within **14 days** of receiving the request from any tenderer.
- 2.26.3 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

#### 2.27 Notification of Award

- 2.27.1 Prior to the expiration of the period of tender validity, the NCCA will notify the successful tenderer in writing that its tender has been accepted.
- 2.27.2 The notification of award will signify the formation of the contract subject to the signing of the contract between the tenderer and the NCCA pursuant to clause 2.9. Simultaneously the other tenderers shall be notified that their tenders were not successful.
- 2.27.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.29 the NCCA will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

#### 2.27 Signing of Contract

- 2.28.1 At the same time as the NCCA notifies the successful tenderer that its tender has been accepted, the NCCA will simultaneously inform the other tenderers that their tenders have not been successful.
- 2.28.2 Within fourteen **(14) days** of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the NCCA.
- 2.28.3 The contract will be definitive upon its signature by the two parties.
- 2.28.4 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

#### 2.29 Performance Security

- 2.29.1 The successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in a form acceptable to the NCCA.
- 2.29.2 Failure by the successful tenderer to comply with the requirement of paragraph 2.29 or paragraph 2.30.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the NCCA may make the award to the next lowest evaluated tender or call for new tenders.

#### 2.30 Corrupt or Fraudulent Practices

- 2.30.1 The NCCA requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.
- 2.30.2 The NCCA will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question
- 2.30.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public Procurement in Kenya.

# APPENDIX TO INSTRUCTIONS TO TENDERERS

The following information shall complement or amend the provisions of the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

INSTRUCTIONS TO TENDERERS	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERERS.	
Eligible tenderer 2.1	Firms registered as underwriters by Insurance Regulatory Authority (IRA). The Successful tenderer shall provide the services for the period as shall be specified in the contract.	
Cost of tender 2.2.2	Kshs. 1,000 or <u>downloaded</u> <u>free of charge</u> from the County Assembly website <u>www.nairobiassembly.go.ke</u> or from the Government tender portal: <u>www.tenders.go.ke</u>	
Clarification of Tender Documents 2.4.1	The PE shall extend the tender opening date by three days in case of tender addendum issued when less than 3 <sup>rd</sup> of the time remaining for tender closing	
Tender prices 2.9	Prices quoted by the tenderer shall remain constant throughout the tender period <b>[two (2) years]</b> . No additional variation on the tendered sum shall be allowed and any additional variation on the tendered sum shall be considered a substantial breach of contract.	
Tender currencies 2.10	Prices shall be quoted in Kenya Shillings.	
Tender eligibilities and qualifications 2.11	furnish:  i) Certificate of incorporation,  ii) Valid Certificate of Tax Compliance,  iii) PIN and VAT Registration Certificate,  iv) Company Profile on the provided business questionnaire,  v) Valid Single Business Permit,  vi) Must submit valid membership Certificate of registration from  the Insurance Regulatory Authority (IRA) or exemption  certificate.	
Tender Security 2.12	Shall be Kshs. 100,000. Guarantees from Insurance companies must be in the list approved by Public Procurement Regulatory Authority (PPRA) to issue tender securities	
Validity of Tenders 2.13.1	Prices shall be valid for a period of 120days	
Sealing and Marking of Tenders 2.15.2(b)	1st October, 2020 at 12.00noon	
Deadline for Submission of Tenders 2.16.1	1st October, 2020 at 12.00noon  OBJECTY COUNTY ASSEMBLY  P. O. BOX 45844 - 00100, NAJROBI	

Opening of Tenders 2.18.1 Preliminary Examination and Responsiveness 2.20.2	Bulky tenders which will not fit in the tender box shall be delivered, received and registered at the Procurement office -Room 277, Nairobi City County Assembly premises, located at Wabera street, City Hall - Assembly Wing, 2nd floor  1st October, 2020 at 12.00noon  - Arithmetic errors shall not be accepted and shall be used to as a basis for disqualification at preliminary stage - Past performance of bidder will be based on review reports	
Evaluation and Comparison of Tenders 2.22	Preliminary/Mandatory evaluation (shall be complied with by all bidders. Bidders who fail in any one of the criteria shall be disqualified)  i) Certificate of incorporation,  ii) Valid Certificate of Tax Compliance,  iii) PIN and VAT Registration Certificate,  iv) Company Profile on the provided business questionnaire,  v) Valid Single Business Permit,  vi) Must submit valid membership Certificate of registration from the Insurance Regulatory Authority (IRA) or exemption certificate.  vii) Litigation history of the company (provide duly signed self-sworn affidavit for both court and arbitration)  viii) Submission of a dully filled up Confidential Business Questionnaire in format provided  ix) Submission of an original Anti-Corruption Self Declaration form  x) Arithmetic Errors shall lead to disqualification  xi) Bidders with Past Bad Performance will be disqualified  xii) Mutilation of the tender document shall lead to automatic disqualification  xiii) Bidders must have their documents paginated(serialized) to ensure compliance with section 78(5) of Public Procurement and Assets Disposal Act,2015. (From the first page in format 1,2,3,4to the last page and the annexures attached	
Post-qualification 2.24	The evaluation shall conduct due diligence on the successful bidder and it shall be based on the documents and information submitted.	
Award Criteria 2.25	Subject to paragraph 2.29 the NCCA will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily	
Other's as necessary	Right to award Contract:- The Nairobi City County Assembly Service Board reserves the right to award the contract in whole or in part without any change in the Unit price or other terms and conditions.	

# SECTION III - GENERAL CONDITIONS OF CONTRACT

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#### SECTION III GENERAL CONDITIONS OF CONTRACT

#### 3.1. Definitions

- 3.1.1 In this Contract, the following terms shall be interpreted as indicated:
  - (a) "The Contract" means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
  - (b) "The Contract Price" means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations
  - (c) "The Services" means services to be provided by the tenderer including any documents, which the tenderer is required to provide to the Procuring entity under the Contract.
  - (d) "The Procuring entity" (in this case NCCA Nairobi City County Assembly) is the organization procuring the services under this Contract
  - (e) "The Contractor" means the organization or firm providing the services under this Contract.
  - (f) "GCC" means the General Conditions of Contract contained in this section.
  - (g) "SCC" means the Special Conditions of Contract
  - (h) "Day" means calendar day

#### 3.2. Application

3.2.1 These General Conditions shall apply to the extent that they are not super ceded by provisions of other part of the contract

#### 3.3. Standards

3.3.1 The services provided under this Contract shall conform to the standards mentioned in the schedule of requirements.

#### 3.4. Use of Contract Documents and Information

- 3.4.1 The Contractor shall not, without the NCCA's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the NCCA in connection therewith, to any person other than a person employed by the contractor in the performance of the Contract.
- 3.4.2 The Contractor shall not, without the NCCA's prior written consent, make use of any document or information enumerated in paragraph 2.4.1 above.
- 3.4.3 Any document, other than the Contract itself, enumerated in paragraph 2.4.1 shall remain the property of the NCCA and shall be returned (all copies) to the NCCA on completion of the contract's or performance under the Contract if so required by the NCCA.

#### 3.5. Patent Rights

3.5.1 The Contractor shall indemnify the NCCA against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof.

#### 3.6 Performance Security

- 3.6.1 Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the NCCA the performance security where applicable in the amount specified in SCC
- 3.6.2 The proceeds of the performance security shall be payable to the NCCA as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- 3.6.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the NCCA and shall be in the form of:
  - a) Cash.
  - b) A bank guarantee.
  - c) Such insurance guarantee approved by the Authority.
  - d) Letter of credit.
- 3.6.4 The performance security will be discharged by the NCCA and returned to the Candidate not later than thirty (30) days following the date of completion of the Contractor's performance of obligations under the Contract, including any warranty obligations, under the Contract.

#### 3.7. Delivery of services and Documents

3.7.1 Delivery of the services shall be made by the Contractor in accordance with the terms specified by the NCCA in the schedule of requirements and the special conditions of contract

#### 3.8. Payment

- 3.81. The method and conditions of payment to be made to the contractor under this Contract shall be specified in SCC
- 3.82. Payment shall be made promptly by the NCCA, but in no case later than sixty (60) days after submission of an invoice or claim by the contractor

#### 3.9. Prices

- 3.9.1 Prices charges by the contractor for Services performed under the Contract shall not, with the exception of any price adjustments authorized in SCC vary from the prices quoted by the tenderer in its tender or in the NCCA's request for tender validity extension the case may be. No variation in or modification to the terms of the contract shall be made except by written amendments signed by the parties.
- 3.9.2 Contract price variations for the tendered rates shall not be allowed in the duration of the contract.

#### 3.10. Assignment

3.10.1 The Contractor shall not assign, in whole or in part, its obligations to perform under this Contract, except with the NCCA's prior written consent.

#### 3.11. Termination for Default

- 3.11.1 The NCCA may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Contractor terminate this Contract in whole or in part:
- (a) if the Contractor fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the NCCA.
- (b) If the Contractor fails to perform any other obligation(s) under the Contract
- (c) If the Contract in the judgment of the NCCA has engaged in corrupt or fraudulent practices in competing for or in executing the contract
- 3.11.2 In the event the NCCA terminates the contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those un-delivered, and the Contractor shall be liable to the NCCA for any excess costs for such similar services. However the contractor shall continue performance of the contract to extent not terminated.

#### 3.12. Termination for Insolvency

3.12.1 The NCCA may at any time terminate the contract by giving written notice to the Contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the NCCA.

#### 3.13. Termination for Convenience

- 3.13.1 The NCCA by written notice sent to the contractor, may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entities convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.
- 3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor an agreed amount for partially completed services.

#### 3.14 Resolution of Disputes

- 3.14.1 The NCCA and the contractor shall make every effort to resolve amicably by direct informal negotiations and disagreement or disputes arising between them under or in connection with the contract
- 3.14.2 If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

#### 3.15. Governing Language

3.15.1 The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language.

#### 3.16. Applicable Law

3.16.1 The contract shall be interpreted in accordance with the laws of Kenya unless otherwise expressly specified in the SCC.

#### 3.17 Force Majeure

3.17.1 The Contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

#### 3.18 Notices

- 3.18.1 Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by Fax or Email and confirmed in writing to the other party's address specified in the SCC.
- 3.18.2 A notice shall be effective when delivered or on the notices effective date, whichever is later.

#### SECTION IV - SPECIAL CONDITIONS OF CONTRACT

#### 4.1. CONDITIONS TO BE MET BY THE INSURANCE COMPANY

- 4.1.1 Must be registered with the Commissioner of Insurance for the current year and a copy of the current license be submitted.
- 4.1.2 Must have done annual gross premiums in previous year of **Kshs. 600M** (attach proof)
- 4.1.3 Must have paid up capital of at least **Kshs. 300M** (attach proof)
- 4.1.4 Must give a list of 5 (five) reputable clients and the total clients premiums for the previous year
- 4.1.5 Must submit a copy of the audited accounts for the previous year
- 4.1.6 Must have total number of management staff of at least 4 (attach proof)
- 4.1.7 Must submit copies of the following documents;
  - (a) PIN Certificate / Income Tax / V.A.T / P.A.Y.E
  - (b) Valid Tax Compliance Certificate
  - (c) Certificate of Registration/Incorporation
  - (d) Valid Single Business Permit
  - (e) Company Profile
- 4.1.8 Must be registered with the Insurance Regulatory Authority (IRA) or exempted by IRA.
- 4.1.9 Proof of handling equivalent risks (medical)

Reference of general conditions of contract	Special condition of contract	
3.6 Performance Security	NOT APPLICABLE	
3.7 Delivery of Services	Commencement of the service as per the terms of contract agreement	
NOTE: Satisfactory Services	These are the services, which in the NCCASB's opinion, have been provided in a responsive manner aimed at satisfying the entity's tendered services.	
3.8 Payment	One-off payment on insurance premium finance.	
3.9 Price adjustment	Shall not be done on arithmetical errors. Price variation for contracts not exceeding 12 months shall not be permitted.	
3.16 Applicable law	Laws of Kenya	
3.18 Notices	Successful tenderer shall provide services as they are agreed in contract including honoring jure documented claims within 30 days	
4.13 Condition to be met by Insurance company	Must have paid up capital of at least <b>Kshs. 600M</b>	

# **SECTION V - SCHEDULE OF REQUIREMENTS**

#### 5.0 Terms of Reference for provision of Medical Insurance Cover.

The Nairobi City County Assembly recognizes a healthy workforce as an asset towards the achievement of its goals. The main objective of the medical Insurance scheme is to provide adequate and cost effective health care to the Members of County Assembly. This is in line with the Employment Act 2007 which states that "an employer shall ensure the provision of sufficient and proper medicine for his employees during illness and if possible medical attendance during serious illness".

For this reason, the Nairobi County Assembly intends to contract the services of an experienced and reputable Medical Insurance Company to provide a medical cover for the Members of the County Assembly.

#### 5.1 Objective of the Cover

The primary objective of the cover is to provide a comprehensive in-patient and out-patient medical Cover for Members of the County Assembly and their immediate dependents (i.e. 1 spouse and 4 children)

#### 5.2 Scope

The provider is expected to provide an efficient and effective medical cover for all members of the County Assembly and their immediate dependents i.e. one spouse and up to four children below twenty five years fully dependent on the state Officer. It should be a service that is easily available and accessible to the Speaker and all Members of the County Assembly as and when required. The number of the all Members of the County Assembly and their dependents to be covered may change from time to time and all the Medical Providers will be advised accordingly.

The following should be **NOTED**:

• This medical cover is subject to the Kenya Gazzette Notice Vol. CXIX-No.89 dated 7th July,2017 which provides guidelines as shown on the table below;

Title	In Patient Annual Cover Limit	Outpatient Annual Cover Limit	Maternity Annual Cover Limit	Dental Annual Cover Limit	Optical Annual Cover Limit
Speaker &	3,000,000	200,000	100,000	50,000	50,000
MCAs					

- Total number of all the Members of the County Assembly anticipated to be covered are 122
- Members of the County Assembly age limit is up to 70 years

#### 5.3 Description of Population

S/N	ABREVIATION	DESCRIPTION	POPULATION
1.	M	FOR MEMBER ONLY	8
2.	M +1	FOR MEMBER, SPOUSE / CHILD	10
3.	M + 2	FOR MEMBER, SPOUSE AND ONE DEPENDANT CHILD	18

4.	M + 3	FOR MEMBER, SPOUSE AND	21
		TWO DEPENDANT CHILDREN	
5.	M + 4	FOR MEMBER, SPOUSE AND THREE DEPENDANT CHILDREN	29
6.	M + 5	FOR MEMBER, SPOUSE AND FOUR DEPENDANT CHILDREN	36
TOT	AL		122

# 5.4 Cover/Benefits Required

MEDICAL INSURANCE	COVER DETAILS
PROVISIONED BENEFITS	
OUT-PATIENT	
	ALL BENEFITS TO BE PROVIDED TO FULL
The benefits required, which could be provided on a capitation basis, are but not limited to:	LIMIT
a) General Consultation	
b) Prescribed laboratory tests/investigations	
c) Prescribed Drugs / medicines	
d) Outpatient procedures e.g. dressing.	
e) Radiological examinations - Approved X-rays, Ultrasound and CT Scans	
f) Pre-existing conditions and chronic illnesses including HIV/AIDS	
conditions shall be covered to the full limit of the outpatient cover	
g) Congenital conditions; shall be covered to the full limit of the outpatient	
cover.  h) Attendance to other opportunistic disease such as TB etc.	
i) Psychiatric treatment and Psychiatric Counseling services	
j) KEPI Vaccinations and baby friendly vaccines	
k) basic Dental services	
l) basic Optical service	
m) Treatment of Gynecological illnesses.	
n) Pap smears and P.S.A (Prostate Specific Antigen)	
o) pre-natal care and ultra sounds	
p) Child welfare	
q) Minor surgical services	
r) Physiotherapy services	
s) Occupational therapy services	
t) Diagnostic consultation with a specialist upon referral by a general practitioner	
u) Diagnostic consultation with a general practitioner registered with the	
Kenya Medical Practitioners and Dentist Board.	
v) Access to medical services outside the Country.	
IN-PATIENT	
The benefits required are but not limited to:	ALL BENEFITS TO BE
a) General in-patient service	PROVIDED TO FULL
b) Pre-existing conditions, chronic and HIV/AIDS conditions to be covered	LIMIT EXCEPT PRE-
within the in-patient cover to a limit of Kshs. 1 Million	EXISTING,CHRONIC
c) Congenital and Pre term conditions; be covered within the in-patient	CONDITIONS,
cover to a limit of Kshs. 1 Million	CONGENITAL AND
d) Inpatient dental due to accident	PRE - TERM THAT
e) Inpatient dental due to illness	WILL BE COVERED UP
f) Inpatient optical due to accident	TO A LIMIT OF KSHS.
g) Inpatient optical due to illness	1 MILLION WITHIN
h) Pregnancy related illnesses.	

<ul> <li>i) Laboratory investigations and Radiology services e.g x-rays, ultrasound, ECG, MRI scans;</li> <li>j) Doctor's, and specialist fees;</li> <li>k) Prescribed drugs, dressings, surgical appliances, and nursing procedures;</li> <li>l) Theatre including surgeon's fees and anesthetists' fees;</li> <li>m) Intensive care (ICU)/High Dependency Unit (HDU);</li> <li>n) Physiotherapy and Home care nursing</li> <li>o) Rent for non-motorized wheel chairs, braces, corsets and crutches</li> <li>p) Gynecological and prosthesis treatment;</li> <li>q) Day Care surgery;</li> <li>r) Post hospitalization visits/follow-ups after discharge;</li> <li>s) Psychiatric and Psychological illness treatment</li> <li>t) Accommodation for parent/guardian accompanying a child below 10 years;</li> <li>u) Local road and air evacuation in case of transfers</li> <li>w) Room charges/Accommodation by Category</li> <li>x) Access to medical services outside the Country.</li> </ul>	THE INPATIENT BENEFIT.
COVID - 19 COVER	
The benefits required are:  a) Admission in a government or private hospital accredited by the government of Kenya to offer Corona Virus Treatment.  b) COVID-19 tests/ Checks. Testing covered upto Kshs. 15,000.00 per family c) Home based care and isolation support  d) Intensive care (ICU) and High Dependency Unit (HDU) benefits.	KSHS. 1 MILLION WITHIN THE INPATIENT BENEFIT
LAST EXPENSE	
a.) Principal member Kshs. 100,000	
b.) Dependent Kshs. 50,000	
VALUE ADDITIONS	
The benefits required are:  a) Any expense for medical examinations done for checkup purposes not arising out of sickness or accident  b) Wellness programs and health talks  c) Travel vaccines	
DENTAL	
The benefits required are:  a) Extraction b) Filling c) Scaling d) Polishing e) X-rays	ALL BENEFITS TO BE PROVIDED TO FULL LIMIT
OPTICAL	
The benefits required are:  a) Ophthalmologist expenses b) Prescribed Lenses (including Antiglare Lenses) c) Prescribed Frames d) Contact Lenses	ALL BENEFITS TO BE PROVIDED TO FULL LIMIT
MATERNITY	pp
The benefits required are:  a) Delivery (Normal and C-section)  b) Complications  c) Pre-natal, Post-natal and Ultra sounds	ALL BENEFITS TO BE PROVIDED TO FULL LIMIT

#### 5.5 EVALUATION CRITERIA

# A). Preliminary/Mandatory Evaluation

The preliminary evaluation criteria shall be complied with by all bidders. Bidders who fail in any one of the criteria shall be disqualified.

NO	REQUIREMENTS	Yes	No
MR 1	Submission of a copy of a valid Certificate of Incorporation/ Registration		
MR 2	Submission of a Valid copy of KRA Tax compliance certificate		
MR 3	Submission of a copy of PIN and V.A.T Certificate		
MR 4	Submission of a copy of Valid Single Business Permit 2020		
MR 5	Submission of a Tender security of Kshs 100,000		
MR 6	Submission of Valid Insurance Regulatory Authority (IRA) Certificate or Exemption certificate		
MR 7	Litigation history of the company (provide duly signed self-sworn affidavit for both court and arbitration)		
MR 8	Submission of a dully filled up Confidential Business Questionnaire in format provided.		
MR9	Submission of an original Anti-Corruption Self Declaration form.		
MR10	Arithmetic Errors shall lead to disqualification		
MR11	Bidders with Past Bad Performance will be disqualified.		
MR12	Mutilation of the tender document shall lead to automatic disqualification.		
MR13	Bidders must have their documents paginated(serialized) to ensure compliance with section 78(5) of Public Procurement and Assets Disposal Act,2015.( From the first page in format 1,2,3,4to the last page and the annexures attached.		
MR14	Must have Paid up capital of more than 600 million		

NOTE: Bidders meeting the entire above mandatory requirements will be subjected to Technical Evaluation.

# **B) TECHNICAL EVALUATION**

S/N	Evaluation Criteria	Evaluation Attribute	Weighing Score	Maxim um score
1.	Experience of firm in provision of medical cover	Number of years in provision of medical cover  (Certificate of	10 years and above -20 marks  Others prorated at  No. of years x 20 Marks/10 years	20 marks
		incorporation)  Number of contracts done in provision of medical cover with contracts worth 50 million and above.	15 contracts and above-20 marks  Others prorated at: No. of contracts x 20 Marks/15 contracts	20 marks
		(Provide copies of Contracts/LSO/C ompletion letters)	2 Dill: 1 1 200 f 1	20
		Magnitude of businesses done in the year 2018 and 2019	2 Billion and above = 20Marks  Others prorated at: Value of business  x20mks/2billion	20 marks
2.	Financial Capacity	Liquidity ratios = Current assets/current liabilities  (Provide Audited Accounts for 2017, 2018, 2019)	1:1 and above 20 marks  Others prorated at ratio x 20 marks/1 ratio	20 marks
		Acid test ratio =  Current assets- stock /current liabilities	1: 2 ratio 10 marks Others prorated at ratio x 20 marks/2 ratio	20 marks
		(Provide Audited Accounts for 2017, 2018, 2019)		

3.	Customer Support-	Claims settlement- Attach evidence of payment of claims above 5 Million (Copies of payment vouchers, bank statement), at least one claim per year in the last consecutive four years (2017, 2018, 2019 & 2020)	4 claims with attachments and above = 20 Marks  Others prorated at No. of claims x 20/4years	20 marks
		Claim Procedure- Outline and Provide details of the claim procedure with specific timelines	1 – 7 Days = 20 Marks  Others prorated at No. of days x 20  Marks/7 days.	20 marks
		Use of Technology - The bidder should provide on line services for claims reporting, acknowledgement, checking claims status and member statement access.	2 Marks for each of the 4 stated service.	8 marks
		Provide a list of appointed Hospitals, Clinics and Doctors all over the country that can be accessed by the staff of the Assembly and a statement that a hospital/ Consultant not currently in the tenderers panel may be included in the list if needed.	2 Marks	2 marks
		Provide five (5) current reference letters from key Major hospitals	4 Marks for each reference letter from a key major hospital provided	20 marks

Ç	Qualifications	a)A bidder must	Position	Qualification	Mks	20
	of key	propose a team of	Team	Degree in	Submission	marks
-	personnel and	five (5) staff to	Leader	Insurance/Ac	of evidence	
	Experience	handle this		tuarial	of all the 3	
		assignment		Science,	requirements	
		b)For the		Diploma in	i.e Numbers,	
		proposed staff, the		Insurance,	qualifications	
		above bidder must		ACII	and	
		provide evidence		Qualification	experience(wi	
		of professional,		and over 10	th complete	
		technical training		yrs	attachments)=	
		and experience of		experience in	20 Marks	
		bidder staff;		the insurance		
		c)As evidence of		field.	Other	
		relevant training			Others	
		and experience the			prorated at No. of	
		bidder must		Attach	requirements	
		provide CVs,		certified	with complete	
		Academic,		certificates	attachments x	
		professional		by bidding	20/3	
		certificates and		company and	requirements	
		practicing licenses		employee.	with complete	
		of the key			attachments	
		technical staff who				
		will be engaged in	Two (2)	Degree in		-
		the assignment.	Deputy	Insurance/Ac		
		d) The CVs must	team	tuarial		
		signed by the	leaders(	Science,		
		proposed	Managem	Diploma in		
		professional and	ent staff)	Insurance		
		authorized		with over 8		
		representative		years in the		
		submitting the		insurance		
		proposal.		field.		
		e) Current				
		practicing license		Attach		
		from the relevant		certified		
		profession should		certificates		
		be submitted.		by bidding		
				company and		
				employee.		

		1	
	Two (2)	Diploma in	
	non-	insurance	
	Managem	With over 5	
	ent Staff.	years	
		experience in	
		Insurance	
		field.	
		Attach	
		certified	
		certificates	
		by bidding	
		company and	
		employee.	
TOTAL MARKS			190
101AL WAKKS			
			marks

Bidders who obtain 80% marks and above shall proceed to the financial stage.

#### Technical evaluation Pass mark will be 152 out of 190

A tender must score a minimum mark of **152 marks** to qualify for financial evaluation.

The Nairobi City County Assembly Service Board will conduct a due diligence on the clients that will have been responsive to determine the tenderers capability/capacity to provide the required services.

#### C. FINANCIAL EVALUATION

The bidders shall be subjected to price comparison at the financial stage. The tender shall be awarded to the lowest evaluated bidder.

#### 5.6 Price Schedule Form

Prices shall be inclusive of all taxes; claims for lack of understanding or omission in this regard will not be accepted after the award of the tender.

The bidder <u>MUST</u> complete and submit the table below. Bidders attention is drawn to clause 5.2.

CAT	SERVICE	PRINCIPAL MEMBERS	(M) PREMIUMS (KSHS.)	TOTAL PREMIUMS (KSHS.)
1.	OUT-PATIENT		, ,	
2.	IN-PATIENT			
3.	DENTAL			
4.	OPTICAL			
5.	MATERNITY			
	TOTAL			

Total Premiums in words: Kshs	
•••••	
Signature of tenderer	Date

#### **Rates for additional Dependents**

In consideration of clause 5.2, bidders are required to provide the rates for additional dependents in the tables below. The rates for the additional dependents will be considered in determining the lowest evaluated bidder under financial evaluation. The rates of premiums quoted shall be applicable for the entire duration of the contract period of 2 years and applicable to the population per category provided from time to time.

CAT	SERVICE	(M+1) PREMIUMS (KSHS.)
1.	OUT-PATIENT	
2.	IN-PATIENT	
3.	DENTAL	
4.	OPTICAL	
5.	MATERNITY	
TOTAL		

CAT	SERVICE	(M+2) PREMIUMS (KSHS.)
1.	OUT-PATIENT	
2.	IN-PATIENT	
3.	DENTAL	
4.	OPTICAL	
5.	MATERNITY	
TOTAL		

CAT	SERVICE	(M+3) PREMIUMS (KSHS.)
1.	OUT-PATIENT	
2.	IN-PATIENT	
3.	DENTAL	
4.	OPTICAL	
5.	MATERNITY	
TOTAL		

CAT	SERVICE	(M+4) PREMIUMS (KSHS.)
1.	OUT-PATIENT	
2.	IN-PATIENT	
3.	DENTAL	
4.	OPTICAL	
5.	MATERNITY	
TOTAL		

CAT	SERVICE	(M+5) PREMIUMS (KSHS.)
1.	OUT-PATIENT	
2.	IN-PATIENT	
3.	DENTAL	
4.	OPTICAL	
5.	MATERNITY	
	_	
TOTAL		

NOTE:	The number of the members of County Assembly and their dependents to be covered may change from time to time and all the Medical Providers will be advised accordingly.
	Premiums in words: Kshs
Signa	ature of tendererDate

#### SECTION VI - STANDARD FORMS

#### Notes on the standard Forms

- 1. **Form of TENDER** The form of Tender must be completed by the tenderer and submitted with the tender documents. It must also be duly signed by duly authorized representatives of the tenderer.
- 2. **Price Schedule Form** The price schedule form must similarly be completed and submitted with the tender.
- 3. **Contract Form** The contract form shall not be completed by the tenderer at the time of submitting the tender. The contract form shall be completed after contract award and should incorporate the accepted contract price.
- 4. **Confidential Business Questionnaire Form -** This form must be completed by the tenderer and submitted with the tender documents.
- 5. **Tender Security Form** When required by the tender document the tenderer shall provide the tender security either in the form included hereinafter or in another format acceptable to the procuring entity.
- 6. **Performance security Form** The performance security form should not be completed by the tenderer at the time of tender preparation. Only the successful tenderer will be required to provide performance security in the form provided herein or in another form acceptable to the procuring entity.

# Form of Tender

To:			Date	
	Name and address of	procuring entity	Tender No. Tender Name	
Gentle	emen and/or Ladies:-			
	the receipt of which le Insurance Services u	is hereby duly acknuder this tender in contact the	including Addenda No. (Inse owledged, we the undersigr onformity with the said Tendo sum	ned, offer to er document of
or suc	Kshs.	[ <b>Total Te</b> e ascertained in accord	nder amount in words and fig dance with the Schedule of Pri	gures]
2.	We undertake, if our lance with the condition	-	o provide the Insurance Cove	r Services in
	xed for Tender openir	ng of the Instructions	iod of[number] do to Tenderers, and it shall ren e expiration of that period.	
4. award parties	, shall constitute a Cor	-	cceptance thereof and your no ject to the signing of the cont	
5. receive	•	you are not bound to	accept the lowest or any tend	der you may
Dated	this	_day of	2020	
[Signa	ture]		[In the capacity of]	_
Duly a	authorized to sign tend	er for and on behalf o	<u></u>	

#### CONFIDENTIAL BUSINESS QUESTIONNAIRE

You are requested to give the particulars indicated in Part 1 and either Part 2 (a), 2(b) or 2(c) whichever applied to your type of business.

You are advised that it is a serious offence to give false information on this form.

		Street/Road	
		Fax Em	ail
Inture of Busine			
		ı can handle at any one time	
	•		
ranch			
		rt 2 (a) – Sole Proprietor	
	ı a	11 (a) - 501c 1 Topfictor	
Your name in fo	all	Age	
		Country of Origin	
Citizenship det		, 0	
	I	Part 2 (b) – Partnership	
	f partners as follows		
Name	•	ī	Shares
		•••••	
		2 (c) - Registered Company	•••••
Private or Publi		c) registered company	
State the nomin	al and issued capital o	of company	
Nominal Kshs.	1	1 7	
Issued Kshs.			
Given details of	f all directors as follow	vs	
	Nationality	Citizenship details	Shares
Name			
	• • • • • • • • • • • • • • • • • • • •		
			• • • • • • • • • • • • • • • • • • • •

#### TENDER SECURITY FORM

Whereas [name of Bidder] (hereinafter called <the tenderer> has submitted its bid dated [date of submission of bid] for the provision of insurance services (hereinafter called <the tender?

KNOW ALL PEOPLE by these presents that WE [name of bank] of [name of country], having
our registered office at [name of procuring entity] (hereinafter called <the entity="" procuring=""></the>
in the sum of [state the amount] for which payment well and truly to be made to the said
procuring entity, the Bank binds itself, its successors, and assigns by these presents. Sealed
with the Common Seal of the said Bank this day of
20

THE CONDITIONS of this obligation are:-

- 1. If the tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Form; or
- 2. If the tender, having been notified of the acceptance of its tender by the procuring entity during the period of tender validity
- (a) fails or refuses to execute the Contract Form, if required; or
- (b) fails or refuses to furnish the performance security, in accordance with the Instructions to tenders.

We undertake to pay to the procuring entity up to the above amount upon receipt of its first written demand, without the procuring entity having to substantiate its demand, provided that in its demand the procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the conditions, specifying the occurred condition(s)

This tender guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above stated date.

[Authorized Signatories and official stamp of the Bank]

(Amend accordingly if provided by Insurance Company)

# PERFORMANCE SECURITY FORM

To:
WHEREAS
AND WHEREAS it has been stipulated by you in the said Contract that the tenderer shall furnish you with a bank guarantee by a reputable bank for a sum specified therein as security for compliance with the Tenderer's performance obligations in accordance with the Contract
AND WHEREAS we have agreed to give the tenderer a guarantee:
THERFEFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the tenderer, up to a total of
This guarantee is valid until the day of
Signature and seal of the Guarantors
[Name of bank of financial institution]
[Address]
[Date]
(Amend accordingly if provided by Insurance Company)

# ANTI CORRUPTION DECLARATION/ COMMITMENT/ PLEDGE FORM

I/We	of	Ро	st	Office
Boxdeclare that I/We	e recognize t	hat Public Pro	ocurement	is based on a
free, fair and competitive tendering pro-	ocess which	should not	be open	to abuse. I/
We Declare that I/We w	ill not offer	or facilitate, d	irectly or in	ndirectly, any
inducement or reward to any public o	fficer, their	relations or	business	associates, in
connection with tender No	for	or in the sub	sequent pe	erformance of
the contract if I/We am/are successful.				
Signed by	C	.E.O.or Autho	orized Repr	esentative.
Name	D	esignation		
Signature				
Date				

#### LITIGATION HISTORY

The service provider should provide information on any history of litigation or arbitration resulting from contracts executed in the last five years or currently under execution.

YEAR	AWARD FOR OR AGAINST	NAME OF CLIENT CAUSE OF LITIGATION AND MATTER IN DISPUTE	DISPUTED AMOUNT (CURRENT VALUE, KSHS. EQUIVALENT
Signed by		C.E.O.or Authori	zed Representative.
Name	Name		
Signature			
Date			

# FORM RB 1

# REPUBLIC OF KENYA

PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD
APPLICATION NOOF20
BETWEEN
APPLICANT
AND
Request for review of the decision of the (Name of the Procuring Entity) of
dated theday of20in the matter of Tender No
20
REQUEST FOR REVIEW
I/We,the above named Applicant(s), of address: Physical
address
Procurement Administrative Review Board to review the whole/part of the above
mentioned decision on the following grounds, namely:-
1.
2.
etc.
By this memorandum, the Applicant requests the Board for an order/orders that: -
1.
2.
etc
SIGNED(Applicant)
Dated onday of/20
FOR OFFICIAL USE ONLY
Lodged with the Secretary Public Procurement Administrative Review Board on
day of20
SIGNED
Board Secretary