

# NAIROBI CITY COUNTY ASSEMBLY SERVICE BOARD



## TENDER DOCUMENT FOR

### **PROVISION OF MEDICAL INSURANCE SERVICE FOR MEMBERS OF COUNTY ASSEMBLY (UNDERWRITERS ONLY)**

**TENDER NO . NCCASB/OT/01/08/2019-2020**

**CLOSING DATE:  
18<sup>TH</sup> SEPTEMBER 2019, 11:00AM**

CLERK'S CHAMBERS  
Telegraphic Address  
Telephone 020 2216151  
Email: [clerk@nairobiassembly.go.ke](mailto:clerk@nairobiassembly.go.ke)  
Web: [www.nairobiassembly.go.ke](http://www.nairobiassembly.go.ke)  
Nairobi, Kenya

County Assembly  
City Hall Buildings  
P O Box 45844-00100

# NAIROBI CITY COUNTY ASSEMBLY



P. O. BOX 45844 - 00100, NAIROBI - KENYA

Telephone 020 2216151

Web: [www.nrbcountyassembly.go.ke](http://www.nrbcountyassembly.go.ke)

## ANNUAL TENDER NOTICE

The Nairobi City County Assembly Service Board invites eligible competent bidders for the following tenders:-

TENDER NO.	Tender Item Description for Financial Years 2019-2020 and 2020-2021
NCCASB/OT/01/08/2019-2020	Provision of medical insurance service for Members of County Assembly (UNDERWRITERS ONLY)
NCCASB/OT/04/08/2019-2020	Provision of medical insurance service for Staff of Nairobi City County Assembly (UNDERWRITERS ONLY)

Tender documents with detailed specifications of the required goods and services may be obtained from the **Procurement Office, City Hall Building, Second Floor, Room 277** upon payment of a non-refundable fee of Kshs. 1,000 paid to Nairobi City County Assembly's Account at the Co-operative Bank of Kenya, City Hall Branch, Account Number 01141232417500;

or downloaded free of charge from the County Assembly website: [www.nairobiassembly.go.ke](http://www.nairobiassembly.go.ke) OR Public procurement information portalwebsite: [www.tenders.go.ke](http://www.tenders.go.ke)

Completed tender documents must be submitted in enclosed plain sealed envelopes, clearly marked with the **Tender Number** and written, "Tender for Supply /Provision " - "Category Reference/Description" and be deposited in the tender box situated at **Nairobi City County Assembly Service Board, located at Wabera street, City Hall - Assembly Wing, 2<sup>nd</sup> Floor, Room 277**, so as to be received on or before **18<sup>th</sup> September 2019, 11.00am**.

Opening of tenders documents will take place immediately thereafter at the **Assembly Foyer, City Hall Building - Assembly Wing at 11.00am** in the presence of the candidates' representatives who choose to be present.

Tenders should be addressed to:-

THE CLERK  
NAIROBI CITY COUNTY ASSEMBLY  
P. O. BOX 45844 - 00100,  
NAIROBI - KENYA

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SECTION I - INVITATION FOR TENDERS

**TENDER REF. NO: NCCASB/OT/01/08/2019-2020**

**TENDER NAME: Provision of Medical Insurance Service for Members of County Assembly**

- 1.1 The Nairobi City County Assembly Service Board invites sealed tenders from eligible candidates for Provision of Medical Insurance service.
- 1.2 Interested eligible candidates may obtain further information from and inspect the tender documents at the **Nairobi City County Assembly Service Board, located at Wabera street, City Hall – Assembly Wing, Procurement Office Room 277, Second Floor**, as from 8am – 1pm and 2pm – 5pm, week day as from Monday – Friday (excluding public holidays).
- 1.3 A complete set of tender documents may be obtained by interested candidates upon payment of a non-refundable fee of **Kshs. 1,000** paid to **Nairobi City County Service Board’s Account** at the **Co-operative Bank of Kenya, City Hall Branch, Account Number 01141232417500**;  
  
or downloaded free of charge from the County Assembly website:  
[www.nairobiassembly.go.ke](http://www.nairobiassembly.go.ke)
- 1.4 Prices quoted should be net inclusive of all taxes, and delivery costs, must be in Kenya Shillings and shall remain valid for **120 days** from the closing date of the tender.
- 1.5 Completed tender documents are to be enclosed in plain sealed envelopes, marked with the tender number and name and be deposited at the **Nairobi City County Assembly Service Board, located at Wabera street, City Hall – Assembly Wing, 2<sup>nd</sup> floor, outside room 277** or be addressed to **Clerk of Nairobi City County Assembly Service Board, P.O. Box 45844-00100 Nairobi**, as to be received on or before **18th September 2019, at 11.00am**.
- 1.6 Tenders will be opened immediately thereafter in the presence of the candidates representatives who choose to attend at **Assembly Foyer, City Hall – Assembly Wing at 11.00am**

## SECTION II - INSTRUCTION TO TENDERERS

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## SECTION II - INSTRUCTIONS TO TENDERERS

### 2.1. Eligible Tenderers

- 2.1.1 This Invitation for Tenders is open to all tenderers eligible as described in the Appendix to Instructions to Tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of signing the contract.
- 2.1.2 The NCCA's employees, committee members, board members and their relatives (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 66 of the PPAD Act 2015.
- 2.1.3 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the NCCA to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.
- 2.1.4 Tenderers involved in the corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

### 2.2 Cost of Tendering

- 2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the NCCA, will in no case be responsible or liable for those costs. Regardless of the conduct or outcome of the tendering process
- 2.2.2 The price to be charged for the tender document is a non-refundable fee of **Kshs. 1,000** paid to **Nairobi City County Assembly Service Board's Account** at the **Co-operative Bank of Kenya, City Hall Branch, Account Number 01141232417500**.
- 2.2.2 The NCCA shall allow the tenderer to review the tender document free of charge before purchase.

### 2.3 Contents of Tender Document

- 2.3.1 The tender documents comprise the documents listed below and addenda issued in accordance with clause 2.5 of these instructions to tenderers.
  - (i) Instructions to Tenderers
  - (ii) General Conditions of Contract
  - (iii) Special Conditions of Contract
  - (iv) Schedule of Requirements
  - (v) Details of Insurance Cover
  - (vi) Form of Tender
  - (vii) Price Schedules
  - (viii) Contract Form
  - (ix) Confidential Business Questionnaire Form
  - (x) Tender security Form
  - (xi) Performance security Form
  - (xii) Insurance Company's Authorization Form

- (xiii) Declaration Form
- (xiv) Request for Review Form

2.3.2 The Tenderer is expected to examine all instructions, forms, terms and specification in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

## **2.4 Clarification of Tender Documents**

2.4.1 A Candidate making inquiries of the tender documents may notify the NCCA by post, fax or by email at the procuring entity's address indicated in the Invitation for tenders. The NCCA will respond in writing to any request for clarification of the tender documents, which it receives not later than seven (7) days prior to the deadline for the submission of the tenders, prescribed by the NCCA. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all candidates who have received the tender documents.

2.4.2 The NCCA shall reply to any clarifications sought by the tenderer within three (3) days of receiving the request to enable the tenderer to make timely submission of its tender.

2.4.3 Preference where allowed in the evaluation of tenders shall not exceed 15%

## **2.5 Amendment of Tender Documents**

2.5.1 At any time prior to the deadline for submission of tenders, the NCCA, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing an addendum.

2.5.2 All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.

2.5.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the NCCA, at its discretion, may extend the deadline for the submission of tenders.

## **2.6 Language of Tenders**

2.6.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the NCCA, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

## **2.7 Documents Comprising the Tender**

- 2.7.1 The tender prepared by the tenderer shall comprise the following components:
- (a) A Tender Form and a Price Schedule completed in accordance with paragraph 2.8, 2.9 and 2.10 below
  - (b) Documentary evidence established in accordance with paragraph 2.1.2 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
  - (c) Tender security furnished in accordance with paragraph 2.12 (if applicable)

- (d) Declaration Form.

## **2.8. Form of Tender**

- 2.8.1 The tenderer shall complete the Tender Form and the Price Schedule furnished in the tender documents, indicating the services to be provided.**

## **2.9. Tender Prices**

- 2.9.1 The tenderer shall indicate on the form of tender and the appropriate Price Schedule the unit prices and total tender price of the services it proposes to provide under the contract.
- 2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable.
- 2.9.3 Prices quoted by the tenderer shall remain constant throughout the tender period of two (2) years. No variation of the tendered rates shall be allowed and any additional variation on the tendered rates shall be considered a substantial breach of contract.**

**Prices quoted by the tenderer shall remain fixed during the Term of the contract.**

**A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.20.5**

### **NOTE: Satisfactory Services**

**These are the services, which in the Procuring Entity's opinion, have been provided in a responsive manner aimed at satisfying the procuring entity's tendered services.**

## **2.10. Tender Currencies**

- 2.10.1 Prices shall be quoted in Kenya Shillings

## **2.11. Tenderers Eligibility and Qualifications**

- 2.11.1 Pursuant to paragraph 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if it's tender is accepted.
- 2.11.2 The documentary evidence of the tenderer's qualifications to perform the contract if its tender is accepted shall establish to the NCCA's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

## **2.12. Tender Security**

- 2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Appendix to Instructions to Tenderers.
- 2.12.2 The tender security shall be Kshs. 100,000.**
- 2.12.3 The tender security is required to protect the NCCA against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7



- 2.12.4 The tender security shall be denominated in Kenya Shillings or in another freely convertible currency, and shall be in the form
- a) Cash.
  - b) A bank guarantee.
  - c) Such insurance guarantee approved by the Authority.
  - d) Letter of credit.
- 2.12.5 Any tender not secured in accordance with paragraph 2.12.1. and 2.12.3 shall be rejected by the Procuring entity as non-responsive, pursuant to paragraph 2.20.5
- 2.12.6 Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of tender validity
- 2.12.7 The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30
- 2.12.8 The tender security may be forfeited:
- (a) if a tenderer withdraws its tender during the period of tender validity.
  - (b) in the case of a successful tenderer, if the tenderer fails:
    - (i) to sign the contract in accordance with paragraph 2.29 or
    - (ii) to furnish performance security in accordance with paragraph 2.30.
  - (c) If the tenderer reject correction of an arithmetic error in the tender.

## **2.13. Validity of Tenders**

- 2.13.1 Tenders shall remain valid for **120 days** after date of tender opening pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.
- 2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer granting the request will not be required nor permitted to modify its tender.

## **2.14. Format and Signing of Tenders**

- 2.14.1 The presentation of tender will be of **one(1) envelope (Technical and Financial)**; The tenderer shall prepare an original and a copy of the Technical tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER,". In the event of any discrepancy between them, the original shall govern.
- 2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for un-amended printed literature, shall be initialed by the person or persons signing the tender.

- 2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

## **2.15 Sealing and Marking of Tenders**

- 2.15.1 The tenderer shall seal the original and the copy of the tender in separate envelopes, duly marking the Technical and Financial envelopes as “ORIGINAL TENDER” and “COPY OF TENDER”. The envelopes shall then be sealed in an outer envelope.

- 2.15.2 The inner and outer envelopes shall:

- (a) be addressed to the NCCA at the address given in the Invitation to Tender.
- (b) bear tender number and name in the invitation to tender and the words,  
**“DO NOT OPEN BEFORE 18th September 2019, 11.00am**

- 2.15.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared “late”.

- 2.15.4 If the outer envelope is not sealed and marked as required by paragraph 2.15.2, the NCCA will assume no responsibility for the tender’s misplacement or premature opening.

## **2.16. Deadline for Submission of Tenders**

- 2.16.1 Tenders must be received by the NCCA at the address specified under paragraph 2.15.2 not later than **18th September 2019, 11.00am**

- 2.16.2 The NCCA may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 2.5.3 in which case all rights and obligations of the NCCA and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.

- 2.16.3 Bulky tenders which will not fit the tender box shall be received by the procuring entity as provided for in the appendix.

## **2.17. Modification and Withdrawal of Tenders**

- 2.17.1 The tenderer may modify or withdraw its tender after the tender’s submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the NCCA prior to the deadline prescribed for submission of tenders.

- 2.17.2 The tenderer’s modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of paragraph 2.15. a withdrawal notice may also be sent by fax or email but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.

- 2.17.3 No tender may be modified after the deadline for submission of tenders.

- 2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity. Withdrawal of a tender during this interval may result in the Tenderer’s forfeiture of its tender security, pursuant to paragraph 2.12.7.

## **2.18. Opening of Tenders**

- 2.18.1 The NCCA will open all tenders in the presence of tenderers' representatives who choose to attend, on **18th September 2019, 11.00am** and in the location specified in the invitation for tenders. The tenderers' representatives who are present shall sign a register evidencing their attendance
- 2.18.2 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.
- 2.18.3 The NCCA will prepare minutes of the tender opening, which will be submitted to tenderers that signed the tender opening register and will have made the request.

## **2.19 Clarification of Tenders**

- 2.19.1 To assist in the examination, evaluation and comparison of tenders the NCCA may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.
- 2.19.2 Any effort by the tenderer to influence the NCCA in the tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

## **2.20 Preliminary Examination and Responsiveness**

- 2.20.1 The NCCA will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.
- 2.20.2 **No arithmetical errors will be rectified.** If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price *shall not* be corrected. If there is a discrepancy between words and figures, the amount in words will prevail.
- 2.20.3 The NCCA may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation provided such waiver does not prejudice or affect the relative ranking of any tenderer.
- 2.20.4 Prior to the detailed evaluation, pursuant to paragraph 2.20, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations the Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.
- 2.20.5 If a tender is not substantially responsive, it will be rejected by the procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

## **2.21. Conversion to single currency**

- 2.21.1 Where other currencies are used, the NCCA will convert those currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

## **2.22. Evaluation and Comparison of Tenders**

- 2.22.1 The NCCA will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20

- 2.22.2 The NCCA's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.3.

- (a) operational plan proposed in the tender;
- (b) deviations in payment schedule from that specified in the Special Conditions of Contract

- 2.22.3 Pursuant to paragraph 2.22.2. the following evaluation methods will be applied.

- (a) Operational Plan

- (i) The NCCA requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenders offering to perform longer than the procuring entity's required delivery time will be treated as non-responsive and rejected.

- (b) Deviation in payment schedule

- (i) Tenderers shall state their tender price for the payment on schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.

- 2.22.4 The tender evaluation committee shall evaluate the tender within **30 days** from the date of opening the tender.

## **2.23. Contacting the Procuring entity**

- 2.23.1 Subject to paragraph 2.19 no tenderer shall contact the NCCA on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.

- 2.23.2 Any effort by a tenderer to influence the NCCA in its decisions on tender evaluation, tender comparison, or contract award may result in the rejection of the Tenderers' tender.

## **2.24 Post-qualification**

- 2.24.1 The NCCA will verify and determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.
- 2.24.2 The determination will take into account the tenderer financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.11.2. as well as such other information as the NCCA deems necessary and appropriate
- 2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the NCCA will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

## **2.25 Award Criteria**

- 2.25.1 Subject to paragraph 2.29 the NCCA will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.
- 2.25.2 To qualify for contract awards, the tenderer shall have the following:-
- (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
  - (b) Legal capacity to enter into a contract for procurement
  - (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
  - (d) Shall not be debarred from participating in public procurement.

## **2.26. Procuring entity's Right to accept or Reject any or all Tenders**

- 2.26.1 The NCCA reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the NCCA's action. If the NCCA determines that none of the tenders is responsive, the NCCA shall notify each tenderer who submitted a tender.
- 2.26.2 The NCCA shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within **14 days** of receiving the request from any tenderer.
- 2.26.3 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

## **2.27 Notification of Award**

- 2.27.1 Prior to the expiration of the period of tender validity, the NCCA will notify the successful tenderer in writing that its tender has been accepted.

- 2.27.2 The notification of award will signify the formation of the contract subject to the signing of the contract between the tenderer and the NCCA pursuant to clause 2.9. Simultaneously the other tenderers shall be notified that their tenders were not successful.
- 2.27.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.29 the NCCA will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

## **2.27 Signing of Contract**

- 2.28.1 At the same time as the NCCA notifies the successful tenderer that its tender has been accepted, the NCCA will simultaneously inform the other tenderers that their tenders have not been successful.
- 2.28.2 Within fourteen **(14) days** of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the NCCA.
- 2.28.3 The contract will be definitive upon its signature by the two parties.
- 2.28.4 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

## **2.29 Performance Security**

- 2.29.1 The successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in a form acceptable to the NCCA.
- 2.29.2 Failure by the successful tenderer to comply with the requirement of paragraph 2.29 or paragraph 2.30.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the NCCA may make the award to the next lowest evaluated tender or call for new tenders.

## **2.30 Corrupt or Fraudulent Practices**

- 2.30.1 The NCCA requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.
- 2.30.2 The NCCA will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question
- 2.30.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public Procurement in Kenya.

## APPENDIX TO INSTRUCTIONS TO TENDERERS

INSTRUCTIONS TO TENDERERS	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERERS.
<b>Eligible tenderer</b> <b>2.1</b>	Firms registered as underwriters by Insurance Regulatory Authority (IRA). The Successful tenderer shall provide the services for the period as shall be specified in the contract.
<b>Cost of tender</b> <b>2.2.2</b>	Kshs. 1000 or <u>downloaded free of charge</u> from the County Assembly website <a href="http://www.nairobiassembly.go.ke">www.nairobiassembly.go.ke</a> or <a href="http://www.tenders.go.ke">www.tenders.go.ke</a>
<b>Clarification of Tender Documents</b> <b>2.4.1</b>	The PE shall extend the tender opening date by a five days in case of tender addendum issued when less than 3 <sup>rd</sup> of the time remaining for tender closing
<b>Tender prices</b> <b>2.9</b>	Prices quoted by the tenderer shall remain constant throughout the tender period <b>[two (2) years]</b> . No additional variation on the tendered sum shall be allowed and any additional variation on the tendered sum shall be considered a substantial breach of contract.
<b>Tender currencies</b> <b>2.10</b>	Prices shall be quoted in Kenya Shillings.
<b>Tender eligibilities and qualifications</b> <b>2.11</b>	For the purposes of establishing its eligibility, the tenderer shall furnish: i) Certificate of incorporation, ii) Valid Certificate of Tax Compliance, iii) PIN and VAT Registration Certificate, iv) Company Profile on the provided business questionnaire, v) Valid Single Business Permit, vi) Must submit membership of Association of Kenya Insurance. vii) Must submit valid membership Certificate of registration from the Insurance Regulatory Authority (IRA).
<b>Tender Security</b> <b>2.12</b>	Shall be Kshs. 100,000. Guarantees from Insurance companies must be in the list approved by Public Procurement Regulatory Authority (PPRA) to issue tender securities
<b>Validity of Tenders</b> <b>2.13.1</b>	Prices shall be valid for a period of 120days
<b>Sealing and Marking of Tenders</b> <b>2.15.2(b)</b>	<b>18<sup>th</sup> September, 2019</b> at 11.00am
<b>Deadline for Submission of Tenders</b> <b>2.16.1</b>	<b>18<sup>th</sup> September, 2019</b> at 11.00am
<b>2.16.3</b>	Bulky tenders which will not fit in the tender box shall be delivered, received and registered at the Clerk's office, Nairobi City County Assembly Service Board, located at Wabera street, City Hall – Assembly Wing, 2 <sup>nd</sup> floor
<b>Opening of Tenders</b> <b>2.18.1</b>	<b>18<sup>th</sup> September, 2019</b> at 11.00am

<b>Preliminary Examination and Responsiveness</b> <b>2.20.2</b>	<ul style="list-style-type: none"> <li>- Arithmetic errors shall not be accepted and shall be used to as a basis for disqualification at preliminary stage</li> <li>- Past performance of bidder will be based on review reports</li> </ul>
<b>Evaluation and Comparison of Tenders</b> <b>2.22</b>	<p><b>Preliminary/Mandatory evaluation (shall be complied with by all bidders. Bidders who fail in any one of the criteria shall be disqualified)</b></p> <ul style="list-style-type: none"> <li>i) Certificate of incorporation,</li> <li>ii) Valid Certificate of Tax Compliance,</li> <li>iii) PIN and VAT Registration Certificate,</li> <li>iv) Company Profile on the provided business questionnaire,</li> <li>v) Valid Single Business Permit,</li> <li>vi) Must submit membership of Association of Kenya Insurance.</li> <li>vii) Must submit a valid membership Certificate of registration from the Insurance Regulatory Authority (IRA).</li> <li>viii) Litigation history of the company in form of an affidavit signed by a duly authorized person disclosing all the court cases and arbitration within the last three (3) years.</li> <li>ix) Submission of a dully filled up Confidential Business Questionnaire in format provided</li> <li>x) Submission of an Anti-Corruption Self Declaration form provided.</li> <li>xi) Bidders debarred by PPRA shall be disqualified</li> <li>xii) Mutilation/ Alteration/ Replacement of the tender document/forms shall lead to automatic disqualification</li> <li>xiii) Bidders must have their documents paginated(serialized) to ensure compliance with section 78(5) of Public Procurement and Assets Disposal Act,2015.( From the first page in format 1,2,3,4.....to the last page and the annexures attached</li> <li>xiv) Must have Paid up capital of more than 600 million</li> </ul>
<b>Post-qualification</b> <b>2.24</b>	The evaluation shall conduct due diligence on the successful bidder and it shall be based on the documents and information submitted.
<b>Award Criteria</b> <b>2.25</b>	Subject to paragraph 2.29 the NCCA will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily
<b>Other's as necessary</b>	<p>Right to award Contract:-</p> <p>The Nairobi City County Assembly Service Board reserves the right to award the contract in whole or in part without any change in the Unit price or other terms and conditions.</p>

### SECTION III - GENERAL CONDITIONS OF CONTRACT



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### **SECTION III GENERAL CONDITIONS OF CONTRACT**

#### **3.1. Definitions**

3.1.1 In this Contract, the following terms shall be interpreted as indicated:

- (a) “The Contract” means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

- (b) “The Contract Price” means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations
- (c) “The Services” means services to be provided by the tenderer including any documents, which the tenderer is required to provide to the Procuring entity under the Contract.
- (d) “The Procuring entity” (in this case NCCA – Nairobi City County Assembly) is the organization procuring the services under this Contract
- (e) “The Contractor” means the organization or firm providing the services under this Contract.
- (f) “GCC” means the General Conditions of Contract contained in this section.
- (g) “SCC” means the Special Conditions of Contract
- (h) “Day” means calendar day

### **3.2. Application**

- 3.2.1 These General Conditions shall apply to the extent that they are not super ceded by provisions of other part of the contract

### **3.3. Standards**

- 3.3.1 The services provided under this Contract shall conform to the standards mentioned in the schedule of requirements.

### **3.4. Use of Contract Documents and Information**

- 3.4.1 The Contractor shall not, without the NCCA’s prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the NCCA in connection therewith, to any person other than a person employed by the contractor in the performance of the Contract.
- 3.4.2 The Contractor shall not, without the NCCA’s prior written consent, make use of any document or information enumerated in paragraph 2.4.1 above.
- 3.4.3 Any document, other than the Contract itself, enumerated in paragraph 2.4.1 shall remain the property of the NCCA and shall be returned (all copies) to the NCCA on completion of the contract’s or performance under the Contract if so required by the NCCA.

### **3.5. Patent Rights**

- 3.5.1 The Contractor shall indemnify the NCCA against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof.

### **3.6 Performance Security**

- 3.6.1 Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the NCCA the performance security where applicable in the amount specified in SCC

- 3.6.2 The proceeds of the performance security shall be payable to the NCCA as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- 3.6.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the NCCA and shall be in the form of:
- a) Cash.
  - b) A bank guarantee.
  - c) Such insurance guarantee approved by the Authority.
  - d) Letter of credit.
- 3.6.4 The performance security will be discharged by the NCCA and returned to the Candidate not later than thirty (30) days following the date of completion of the Contractor's performance of obligations under the Contract, including any warranty obligations, under the Contract.
- 3.7. Delivery of services and Documents**
- 3.7.1 Delivery of the services shall be made by the Contractor in accordance with the terms specified by the NCCA in the schedule of requirements and the special conditions of contract
- 3.8. Payment**
- 3.81. The method and conditions of payment to be made to the contractor under this Contract shall be specified in SCC
- 3.82. Payment shall be made promptly by the NCCA, but in no case later than sixty (60) days after submission of an invoice or claim by the contractor
- 3.9. Prices**
- 3.9.1 Prices charges by the contractor for Services performed under the Contract shall not, with the exception of any price adjustments authorized in SCC vary from the prices quoted by the tenderer in its tender or in the NCCA's request for tender validity extension the case may be. No variation in or modification to the terms of the contract shall be made except by written amendments signed by the parties.
- 3.9.2 Contract price variations for the tendered rates shall not be allowed in the duration of the contract.
- 3.10. Assignment**
- 3.10.1 The Contractor shall not assign, in whole or in part, its obligations to perform under this Contract, except with the NCCA's prior written consent.
- 3.11. Termination for Default**
- 3.11.1 The NCCA may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Contractor terminate this Contract in whole or in part:

- (a) if the Contractor fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the NCCA.
- (b) If the Contractor fails to perform any other obligation(s) under the Contract
- (c) If the Contract in the judgment of the NCCA has engaged in corrupt or fraudulent practices in competing for or in executing the contract

3.11.2 In the event the NCCA terminates the contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those undelivered, and the Contractor shall be liable to the NCCA for any excess costs for such similar services. However the contractor shall continue performance of the contract to extent not terminated.

### **3.12. Termination for Insolvency**

3.12.1 The NCCA may at any time terminate the contract by giving written notice to the Contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the NCCA.

### **3.13. Termination for Convenience**

3.13.1 The NCCA by written notice sent to the contractor, may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entities convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.

3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor an agreed amount for partially completed services.

### **3.14 Resolution of Disputes**

3.14.1 The NCCA and the contractor shall make every effort to resolve amicably by direct informal negotiations and disagreement or disputes arising between them under or in connection with the contract

3.14.2 If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

### **3.15. Governing Language**

3.15.1 The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language.

### **3.16. Applicable Law**

3.16.1 The contract shall be interpreted in accordance with the laws of Kenya unless otherwise expressly specified in the SCC.

### **3.17 Force Majeure**

3.17.1 The Contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

### **3.18 Notices**

3.18.1 Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by Fax or Email and confirmed in writing to the other party's address specified in the SCC.

3.18.2 A notice shall be effective when delivered or on the notices effective date, whichever is later.

## **SECTION IV - SPECIAL CONDITIONS OF CONTRACT**

### **4.1. CONDITIONS TO BE MET BY THE INSURANCE COMPANY**

4.1.1 Must have paid up capital of at least **Kshs. 600M** (attach proof)

4.1.2 Must give a list of 5 (five) reputable clients and the total clients premiums for the previous year

4.1.3 Must submit a copy of the audited accounts for the previous years – 2018 & 2017

4.1.4 Must have total number of management staff of at least **5**(attach proof)

- 4.1.5 Must submit copies of the following documents;
- (a) PIN Certificate / Income Tax / V.A.T / P.A.Y.E
  - (b) Valid Tax Compliance Certificate
  - (c) Certificate of Registration/Incorporation
  - (d) Valid Single Business Permit
  - (e) Company Profile
- 4.1.6 Must be a member of the Association of Kenya Insurance (AKI)
- 4.1.7 Must be registered with the Insurance Regulatory Authority (IRA).
- 4.1.8 Proof of handling equivalent risks (medical)

Reference of general conditions of contract	Special condition of contract
<b>3.6 Performance Security</b>	Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the NCCA the performance security of 10% of the contract amount.
<b>3.7 Delivery of Services</b>	Commencement of the service as per the terms of contract agreement
<b><u>NOTE:</u></b> <b><u>Satisfactory Services</u></b>	These are the services, which in the NCCASB's opinion, have been provided in a responsive manner aimed at satisfying the entity's tendered services.
<b>3.8 Payment</b>	One-off payment on insurance premium finance.
<b>3.9 Price adjustment</b>	<u>Shall not be done on mathematical errors.</u> Price variation for contracts not exceeding 12 months shall not be permitted.
<b>3.16 Applicable law</b>	Laws of Kenya
<b>3.18 Notices</b>	Successful tenderer shall provide services as they are agreed in contract including honoring jure documented claims within 30 days
<b>4.13 Condition to be met by Insurance company</b>	Must have paid up capital of at least <b>Kshs. 600M</b>

## SECTION V - SCHEDULE OF REQUIREMENTS

### 5.0 Terms of Reference for provision of Medical Insurance Cover.

The Nairobi City County Assembly recognizes *a healthy workforce* as an asset towards the achievement of its goals. The main objective of the medical Insurance scheme is to provide adequate and cost effective health care to the Members of County Assembly. *This is in line with the Employment Act 2007 which states that "an employer shall ensure the provision of sufficient and proper medicine for his employees during illness and if possible medical attendance during serious illness".*

For this reason, the Nairobi County Assembly intends to contract the services of an experienced and reputable Medical Insurance Company to provide a medical cover for the Members of the County Assembly.

## 5.1 Objective of the Cover

The primary objective of the cover is to provide a comprehensive in-patient and out-patient medical Cover for Members of the County Assembly and their immediate dependents (i.e. 1 spouse and 4 children)

## 5.2 Scope

The provider is expected to provide an efficient and effective medical cover for all members of the County Assembly and their immediate dependents i.e. one spouse and up to four children below twenty five years fully dependent on the state Officer. It should be a service that is easily available and accessible to the Speaker and all Members of the County Assembly as and when required. The number of the all Members of the County Assembly and their dependents to be covered may change from time to time and all the Medical Providers will be advised accordingly.

The following should be **NOTED**:

- This medical cover is subject to the Kenya Gazette Notice Vol. CXIX-No.89 dated 7<sup>th</sup> July,2017 which provides guidelines as shown on the table below;

Title	In Patient Annual Cover Limit	Outpatient Annual Cover Limit	Maternity Annual Cover Limit	Dental Annual Cover Limit	Optical Annual Cover Limit
Speaker & MCAs	3,000,000	200,000	100,000	50,000	50,000

- Total number of all the Members of the County Assembly anticipated to be covered are **124**
- Members of the County Assembly age limit is up to 70 years

## 5.3 Description of Population

S/N	ABBREVIATION	DESCRIPTION	POPULATION
1.	M	FOR MEMBER ONLY	12
2.	M +1	FOR MEMBER, SPOUSE /CHILD	10
3.	M + 2	FOR MEMBER, SPOUSE AND ONE DEPENDANT CHILD	18
4.	M + 3	FOR MEMBER, SPOUSE AND TWO DEPENDANT CHILDREN	21
5.	M + 4	FOR MEMBER, SPOUSE AND THREE DEPENDANT CHILDREN	27
6.	M + 5	FOR MEMBER, SPOUSE AND FOUR DEPENDANT CHILDREN	36
TOTAL			124

## 5.4 Cover/Benefits Required

MEDICAL INSURANCE PROVISIONED BENEFITS	COVER DETAILS
OUT-PATIENT	

<p>The benefits required, which could be provided on a capitation basis, are but not limited to :</p> <ul style="list-style-type: none"> <li>a) General Consultation</li> <li>b) Prescribed laboratory tests/investigations</li> <li>c) Prescribed Drugs / medicines</li> <li>d) Outpatient procedures e.g. dressing.</li> <li>e) Radiological examinations - Approved X-rays, Ultrasound and CT Scans</li> <li>f) Pre-existing conditions and chronic illnesses including HIV/AIDS conditions shall be covered to the full limit of the outpatient cover</li> <li>g) Congenital conditions; shall be covered to the full limit of the outpatient cover.</li> <li>h) Attendance to other opportunistic disease such as TB etc.</li> <li>i) Psychiatric treatment and Psychiatric Counseling services</li> <li>j) KEPI Vaccinations and baby friendly vaccines</li> <li>k) basic Dental services</li> <li>l) basic Optical service</li> <li>m) Treatment of Gynecological illnesses.</li> <li>n) Pap smears and P.S.A (Prostate Specific Antigen)</li> <li>o) pre-natal care and ultra sounds</li> <li>p) Child welfare</li> <li>q) Minor surgical services</li> <li>r) Physiotherapy services</li> <li>s) Occupational therapy services</li> <li>t) Diagnostic consultation with a specialist upon referral by a general practitioner</li> <li>u) Diagnostic consultation with a general practitioner registered with the Kenya Medical Practitioners and Dentist Board.</li> <li>v) Access to medical services outside the Country.</li> </ul>	<p><b>ALL BENEFITS TO BE PROVIDED TO FULL LIMIT</b></p>
<p><b>IN-PATIENT</b></p>	
<p>The benefits required are but not limited to:</p> <ul style="list-style-type: none"> <li>a) General in-patient service</li> <li>b) Pre-existing conditions, chronic and HIV/AIDS conditions to be covered within the in-patient cover to a limit of Kshs. 1 Million</li> <li>c) Congenital and Pre term conditions; be covered within the in-patient cover to a limit of Kshs. 1 Million</li> <li>d) Inpatient dental due to accident</li> <li>e) Inpatient dental due to illness</li> <li>f) Inpatient optical due to accident</li> <li>g) Inpatient optical due to illness</li> <li>h) Pregnancy related illnesses.</li> <li>i) Laboratory investigations and Radiology services e.g x-rays, ultrasound, ECG, MRI scans;</li> <li>j) Doctor's, and specialist fees;</li> <li>k) Prescribed drugs, dressings, surgical appliances, and nursing procedures;</li> <li>l) Theatre including surgeon's fees and anesthetists' fees;</li> <li>m) Intensive care (ICU)/High Dependency Unit (HDU);</li> <li>n) Physiotherapy and Home care nursing</li> <li>o) Rent for non-motorized wheel chairs, braces, corsets and crutches</li> <li>p) Gynecological and prosthesis treatment;</li> <li>q) Day Care surgery;</li> <li>r) Post hospitalization visits/follow-ups after discharge;</li> <li>s) Psychiatric and Psychological illness treatment</li> </ul>	<p><b>ALL BENEFITS TO BE PROVIDED TO FULL LIMIT EXCEPT PRE-EXISTING,CHRONIC CONDITIONS, CONGENITAL AND PRE - TERM THAT WILL BE COVERED UP TO A LIMIT OF KSHS. 1 MILLION WITHIN THE INPATIENT BENEFIT.</b></p>



<ul style="list-style-type: none"> <li>t) Accommodation for parent/guardian accompanying a child below 10 years;</li> <li>u) Local road and air evacuation in case of transfers</li> <li>w) Room charges/ Accommodation by Category</li> <li>x) Access to medical services outside the Country.</li> </ul>	
<b>LAST EXPENSE</b>	
<ul style="list-style-type: none"> <li>a.) Principal member Kshs. 100,000</li> <li>b.) Dependent Kshs. 50,000</li> </ul>	
<b>VALUE ADDITIONS</b>	
<p>The benefits required are:</p> <ul style="list-style-type: none"> <li>a) Any expense for medical examinations done for checkup purposes not arising out of sickness or accident</li> <li>b) Wellness programs and health talks</li> <li>c) Travel vaccines</li> </ul>	
<b>DENTAL</b>	
<p>The benefits required are:</p> <ul style="list-style-type: none"> <li>a) Extraction</li> <li>b) Filling</li> <li>c) Scaling</li> <li>d) Polishing</li> <li>e) X-rays</li> </ul>	<b>ALL BENEFITS TO BE PROVIDED TO FULL LIMIT</b>
<b>OPTICAL</b>	
<p>The benefits required are:</p> <ul style="list-style-type: none"> <li>a) Ophthalmologist expenses</li> <li>b) Prescribed Lenses (including Antiglare Lenses)</li> <li>c) Prescribed Frames</li> <li>d) Contact Lenses</li> </ul>	<b>ALL BENEFITS TO BE PROVIDED TO FULL LIMIT</b>
<b>MATERNITY</b>	
<p>The benefits required are:</p> <ul style="list-style-type: none"> <li>a) Delivery (Normal and C-section)</li> <li>b) Complications</li> <li>c) Pre-natal, Post-natal and Ultra sounds</li> </ul>	<b>ALL BENEFITS TO BE PROVIDED TO FULL LIMIT</b>

## 5.5 EVALUATION CRITERIA

### A).Preliminary/Mandatory Evaluation

The preliminary evaluation criteria shall be complied with by all bidders. Bidders who fail in any one of the criteria shall be disqualified.

NO	REQUIREMENTS	Yes	No
MR 1	Submission of a copy of a valid Certificate of Incorporation/ Registration		

MR 2	Submission of a Valid copy of KRA Tax compliance certificate		
MR 3	Submission of a copy of PIN and V.A.T Certificate		
MR 4	Submission of a copy of Valid Single Business Permit 2019		
MR 5	Submission of a Bid security Kshs 100,000		
MR 6	Submission of a membership of Association of Kenya Insurance (AKI)		
MR 7	Submission of valid Insurance Regulatory Authority (IRA) certificate		
MR 8	Litigation history of the company in form of an affidavit signed by a duly authorized person disclosing all the court cases and arbitration within the last three (3) years.		
MR 9	Submission of a dully filled up Confidential Business Questionnaire in format provided in the tender document		
MR10	Submission of an Anti-Corruption Self Declaration form provided in the tender document.		
M11	Submission of a dully filled up debarment Declaration Form. Bidders debarred by PPRA shall be disqualified		
M12	Mutilation/ Alterations/ Replacement of the tender document shall lead to automatic disqualification.		
MR13	Bidders must have their documents paginated(serialized) to ensure compliance with section 78(5) of Public Procurement and Assets Disposal Act,2015.( From the first page in format 1,2,3,4.....to the last page and the annexures attached.		
MR14	Must have Paid up capital of more than 600 million		

**NOTE: Bidders meeting the entire above mandatory requirements will be subjected to Technical Evaluation.**

## **B) TECHNICAL EVALUATION**

S/N	Evaluation Criteria	Evaluation Attribute	Weighing Score	Maximum score
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1.	Experience of firm in provision of medical cover	Number of years in provision of medical cover  (Certificate of incorporation & IRA Certificates)	10 years and above -20 marks  Others prorated at No. of years x 20 Marks/10 years	20 marks
		Number of contracts done in provision of medical cover with contracts worth 35 million and above.  (Provide copies of valid Contracts or Local Service Orders.	15 contracts and above-20 marks  Others prorated at: No. of contracts x 20 Marks/15 contracts	20 marks
		Magnitude of businesses done in the year 2017 and 2018	Gross premium of 2 Billion and above = 20Marks  Others prorated at: Value of business x20mks/2billion	20 marks
2.	Financial Capacity	Liquidity ratios = Current assets/current liabilities  (Provide Audited Accounts for 2016, 2017, 2018)	2:1 and above 20 marks  Others prorated at Actual ratio x 20 marks x 3/2	20 marks
		Acid test ratio = Current assets-stock /current liabilities  ((Provide Audited Accounts for 2016, 2017, 2018 )	1: 1 ratio 10 marks  Others prorated at actual ratio x 20 marks/1 ratio	20 marks
3.	Customer Support-	Claims settlement- Attach evidence of payment of claims above 5 Million per year in the last four consecutive years (Copies of payment vouchers, Certified Cash Receipts,	4 claims per year worth 5M and above = 20 Marks  Others prorated at No. of claims x 20/4years	20 marks

		Payment acknowledgement letters, Certified Remittance Advice and Certified EFT),		
		Claim Procedure- Outline and Provide details of the claim procedure (Indicate timeline between receiving claim and settling claim).	1 – 7 Days = 20 Marks  Others prorated at No. of days 7 x 20 Marks/ No. of days	20 marks
		Use of Technology - The bidder should provide evidence of existence of online services for: (i) Claims reporting, (ii) acknowledgement, (iii) checking claims status and (iv) member statement access.	2 Marks for each of the 4 stated service.	8 marks
		Provide a list of appointed Hospitals, Clinics and Doctors all over the country that can be accessed by the staff of the Assembly and a statement that a hospital/ Consultant not currently in the tenderers panel may be included in the list if needed.	Provision of a list of hospitals together with A statement of inclusion of other providers in the panel (2 Marks)	2 marks
		Provide five (5) current reference letters from key Major hospitals	4 Marks for each reference letter from a key major hospital provided	20 marks

4.	Qualifications of key personnel and Experience	Nomination of a team of 5 key personnel that will be handling Nairobi City County Assembly Account	<b>Position</b>	<b>Qualification</b>	<b>Mks</b>	20 marks
			<b>Team Leader</b>	Degree in Insurance/ Actuarial Science, Professional qualification in insurance and over 10 yrs experience in the insurance field  <i>(Attach relevant certified certificates and CVs)</i>	<b>5Marks</b> Distributed <b>-Degree Qualifications ( 2 Marks)</b> <b>-Professional Qualifications (1 Mark)</b> <b>- 10 yrs Experience (2 Marks)</b>	
			<b>Two (2) Deputy team leaders( Management staff)</b>	Degree in Insurance/ Actuarial Science, Professional qualification in insurance and over 8 yrs experience in the insurance field <i>(Attach relevant certified certificates and CVs)</i>	<b>10Marks</b> Distributed <b>-Degree Qualifications ( 2 Marks for each)</b> <b>-Professional Qualifications (1Mark for each)</b> <b>- 8 yrs Experience (2 Marks for each)</b>	

			<b>Two (2) non-Management Staff.</b>	Diploma in insurance With over 6 years' experience in Insurance field  <b>Attach relevant certified certificates and CVs)</b>	<b>5Marks</b> Distributed <b>-Diploma Qualifications ( 1.5 Marks for each)</b> <b>- 6 yrs Experience (1 Mark for each)</b>	
	<b>TOTAL MARKS</b>					<b>190 marks</b>

Bidders who obtain 80% marks and above shall proceed to the financial stage.

**Technical evaluation Pass mark will be 152 out of 190**

A tender must score a minimum mark of **152 marks** to qualify for financial evaluation.

The Nairobi City County Assembly Service Board will conduct a due diligence on the clients that will have been responsive to determine the tenderers capability/capacity to provide the required services.

### **C. FINANCIAL EVALUATION**

The bidders shall be subjected to price comparison at the financial stage. The tender shall be awarded to the lowest evaluated bidder.

## 5.6 Price Schedule Form

Prices shall be inclusive of all taxes; claims for lack of understanding or omission in this regard will not be accepted after the award of the tender.

The bidder **MUST** complete and submit the table below. Bidders attention is drawn to clause 5.2.

CAT	SERVICE	PRINCIPAL MEMBERS	(M) PREMIUMS (KSHS.)	TOTAL PREMIUMS (KSHS.)
1.	OUT-PATIENT			
2.	IN-PATIENT			
3.	DENTAL			
4.	OPTICAL			
5.	MATERNITY			
	TOTAL			

Total Premiums in words: Kshs.....  
 .....  
 .....

Signature of tenderer.....Date.....

### Rates for additional Dependents

In consideration of clause 5.2, bidders are required to provide the rates for additional dependents in the tables below. The rates for the additional dependents will be considered in determining the lowest evaluated bidder under financial evaluation. The rates of premiums quoted shall be applicable for the entire duration of the contract period of 2 years and applicable to the population per category provided from time to time.

CAT	SERVICE		(M+1) PREMIUMS (KSHS.)
1.	OUT-PATIENT		
2.	IN-PATIENT		
3.	DENTAL		
4.	OPTICAL		
5.	MATERNITY		
TOTAL			

CAT	SERVICE		(M+2) PREMIUMS (KSHS.)
1.	OUT-PATIENT		

2.	IN-PATIENT		
3.	DENTAL		
4.	OPTICAL		
5.	MATERNITY		
TOTAL			

CAT	SERVICE		(M+3) PREMIUMS (KSHS.)
1.	OUT-PATIENT		
2.	IN-PATIENT		
3.	DENTAL		
4.	OPTICAL		
5.	MATERNITY		
TOTAL			

CAT	SERVICE		(M+4) PREMIUMS (KSHS.)
1.	OUT-PATIENT		
2.	IN-PATIENT		
3.	DENTAL		
4.	OPTICAL		
5.	MATERNITY		
TOTAL			

CAT	SERVICE		(M+5) PREMIUMS (KSHS.)
1.	OUT-PATIENT		
2.	IN-PATIENT		
3.	DENTAL		
4.	OPTICAL		
5.	MATERNITY		
TOTAL			



**NOTE:** The number of the members of County Assembly and their dependents to be covered may change from time to time and all the Medical Providers will be advised accordingly.

Total Premiums in words: Kshs.....  
.....  
.....

Signature of tenderer.....Date.....

## SECTION VI - STANDARD FORMS

### Notes on the standard Forms

1. **Form of TENDER** - The form of Tender must be completed by the tenderer and submitted with the tender documents. It must also be duly signed by duly authorized representatives of the tenderer.
2. **Price Schedule Form** - The price schedule form must similarly be completed and submitted with the tender.
3. **Contract Form** - The contract form shall not be completed by the tenderer at the time of submitting the tender. The contract form shall be completed after contract award and should incorporate the accepted contract price.
4. **Confidential Business Questionnaire Form** - This form must be completed by the tenderer and submitted with the tender documents.
5. **Tender Security Form** - When required by the tender document the tenderer shall provide the tender security either in the form included hereinafter or in another format acceptable to the procuring entity.
6. **Performance security Form** - The performance security form should not be completed by the tenderer at the time of tender preparation. Only the successful tenderer will be required to provide performance security in the form provided herein or in another form acceptable to the procuring entity.
7. **Anti – Corruption Self Declaration Form** - This form must be completed by the tenderer and submitted with the tender documents.
8. **Debarment Declaration Form** - This form must be completed by the tenderer and submitted with the tender documents.

## Form of Tender

To:

Name and address of procuring entity

Date

Tender No.

Tender Name

Gentlemen and/or Ladies:-

1. Having examined the Tender documents including Addenda No. (Insert numbers) ..... the receipt of which is hereby duly acknowledged, we the undersigned, offer to provide Insurance Services under this tender in conformity with the said Tender document for the sum of

.....  
.....  
.....Kshs. ....[Total Tender amount in words and figures]

or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender.

2. We undertake, if our Tender is accepted, to provide the Insurance Cover Services in accordance with the conditions of the tender.

3. We agree to abide by this Tender for a period of .....[number] days from the date fixed for Tender opening of the Instructions to Tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

4. This Tender, together with your written acceptance thereof and your notification of award, shall constitute a Contract between us subject to the signing of the contract by both parties.

5. We understand that you are not bound to accept the lowest or any tender you may receive.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 2019

\_\_\_\_\_  
[Signature]

\_\_\_\_\_  
[In the capacity of]

Duly authorized to sign tender for and on behalf of \_\_\_\_\_

## CONFIDENTIAL BUSINESS QUESTIONNAIRE

You are requested to give the particulars indicated in Part 1 and either Part 2 (a), 2(b) or 2(c) whichever applied to your type of business.

You are advised that it is a serious offence to give false information on this form.

	<p>Part 1 General</p> <p>Business Name .....</p> <p>Location of Business Premises .....</p> <p>Plot No,..... Street/Road .....</p> <p>Postal address ..... Tel No. .... Fax Email .....</p> <p>.....</p> <p>Nature of Business .....</p> <p>Registration Certificate No. ....</p> <p>Maximum value of business which you can handle at any one time – Kshs. ....</p> <p>Name of your bankers.....</p> <p>.....</p> <p>Branch.....</p>																				
	<p style="text-align: center;">Part 2 (a) – Sole Proprietor</p> <p>Your name in full.....Age.....</p> <p>Nationality.....Country of Origin.....</p> <p>Citizenship details .....</p> <p>.....</p>																				
	<p style="text-align: center;">Part 2 (b) – Partnership</p> <p>Given details of partners as follows</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">Name</th> <th style="width: 25%;">Nationality</th> <th style="width: 25%;">Citizenship details</th> <th style="width: 25%;">Shares</th> </tr> </thead> <tbody> <tr><td>.....</td><td>.....</td><td>.....</td><td>.....</td></tr> <tr><td>.....</td><td>.....</td><td>.....</td><td>.....</td></tr> <tr><td>.....</td><td>.....</td><td>.....</td><td>.....</td></tr> <tr><td>.....</td><td>.....</td><td>.....</td><td>.....</td></tr> </tbody> </table>	Name	Nationality	Citizenship details	Shares	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....
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	<p style="text-align: center;">Part 2 (c) – Registered Company</p> <p>Private or Public</p> <p>State the nominal and issued capital of company</p> <p>Nominal Kshs.</p> <p>Issued Kshs.</p> <p>Given details of all directors as follows</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">Name</th> <th style="width: 25%;">Nationality</th> <th style="width: 25%;">Citizenship details</th> <th style="width: 25%;">Shares</th> </tr> </thead> <tbody> <tr><td>.....</td><td>.....</td><td>.....</td><td>.....</td></tr> <tr><td>.....</td><td>.....</td><td>.....</td><td>.....</td></tr> <tr><td>.....</td><td>.....</td><td>.....</td><td>.....</td></tr> <tr><td>.....</td><td>.....</td><td>.....</td><td>.....</td></tr> </tbody> </table>	Name	Nationality	Citizenship details	Shares	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....
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.....	.....	.....	.....																		
	<p>Date.....Signature of Candidate.....</p>																				

## TENDER SECURITY FORM

Whereas [*name of Bidder*] (hereinafter called <the tenderer> has submitted its bid dated [*date of submission of bid*] for the provision of insurance services (hereinafter called <the tender?

KNOW ALL PEOPLE by these presents that WE [*name of bank*] of [*name of country*], having our registered office at [*name of procuring entity*] (hereinafter called <the procuring entity> in the sum of [*state the amount*] for which payment well and truly to be made to the said procuring entity, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this \_\_\_\_\_ day of \_\_\_\_\_

20 \_\_\_\_\_

THE CONDITIONS of this obligation are:-

1. If the tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Form; or
2. If the tender, having been notified of the acceptance of its tender by the procuring entity during the period of tender validity
  - (a) fails or refuses to execute the Contract Form, if required; or
  - (b) fails or refuses to furnish the performance security, in accordance with the Instructions to tenders.

We undertake to pay to the procuring entity up to the above amount upon receipt of its first written demand, without the procuring entity having to substantiate its demand, provided that in its demand the procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the conditions, specifying the occurred condition(s)

This tender guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above stated date.

[Authorized Signatories and official stamp of the Bank]

*(Amend accordingly if provided by Insurance Company)*

## PERFORMANCE SECURITY FORM

To: .....  
[Name of procuring entity]

WHEREAS ..... [name of tenderer]  
(Hereinafter called "the tenderer") has undertaken, in pursuance of Contract No. \_\_\_\_\_  
\_\_\_\_\_ [reference number of the contract] dated \_\_\_\_\_  
20 \_\_\_\_\_ to supply .....  
[description of insurance services] (Hereinafter called "the Contract")

AND WHEREAS it has been stipulated by you in the said Contract that the tenderer shall furnish you with a bank guarantee by a reputable bank for a sum specified therein as security for compliance with the Tenderer's performance obligations in accordance with the Contract

AND WHEREAS we have agreed to give the tenderer a guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the tenderer, up to a total of .....  
[amount of the guarantee in words and figures], and we undertake to pay you, upon your first written demand declaring the tenderer to be in default under the Contract and without cavil or argument, any sum of money within the limits of ..... [Amount of guarantee] as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the \_\_\_\_\_ day of \_\_\_\_\_  
20 \_\_\_\_\_

Signature and seal of the Guarantors

\_\_\_\_\_  
[Name of bank of financial institution]

\_\_\_\_\_  
[Address]

\_\_\_\_\_  
[Date]

(Amend accordingly if provided by Insurance Company)

**ANTI-CORRUPTION DECLARATION COMMITMENT/ PLEDGE FORM**  
**(Mandatory)**

*(Sections 39, 40, 41, 42, 43 & of the PPD Act, 2005)*

I/We/Messrs.....

of Street, Building, P O Box.....  
.....

Contact/Phone/E mail.....

declare that Public Procurement is based on a free and fair competitive Tendering process which should not be open to abuse.

I/We .....

declare that I/We will not offer or facilitate, directly or indirectly, any inducement or reward to any public officer, their relations or business associates, in connection with

Tender name.....

Tender No .....

for or in the subsequent performance of the contract if I/We am/are successful.

Authorized Signature.....

**Name and Title of Signatory.....**

**Official Seal/ Stamp .....**

### 5.3 DEBARMENT DECLARATION FORM (Mandatory)

Date \_\_\_\_\_

To \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

The tenderer i.e. (name and  
address)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ Declare the  
following:

- a) Has not been debarred from participating in public procurement.
- b) Has not been involved in and will not be involved in corrupt and fraudulent practices regarding public procurement.

\_\_\_\_\_  
Title

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

(To be signed by authorized representative and officially stamped)



**REPUBLIC OF KENYA**  
**PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD**

APPLICATION NO.....OF.....20.....

BETWEEN

.....APPLICANT

AND

.....RESPONDENT (*Procuring Entity*)

Request for review of the decision of the..... (*Name of the Procuring Entity*) of  
.....dated the...day of .....20.....in the matter of Tender No.....of  
.....20...

**REQUEST FOR REVIEW**

I/We.....,the above named Applicant(s), of address: Physical  
address.....Fax No.....Tel. No.....Email ....., hereby request the Public  
Procurement Administrative Review Board to review the whole/part of the above  
mentioned decision on the following grounds , namely:-

- 1.
- 2.
- etc.

By this memorandum, the Applicant requests the Board for an order/orders that: -

- 1.
- 2.
- etc

SIGNED .....(Applicant)

Dated on.....day of ...../ ...20....

---

**FOR OFFICIAL USE ONLY**

Lodged with the Secretary Public Procurement Administrative Review Board on .....  
day of .....20.....

SIGNED

Board Secretary