NAIROBI CITY COUNTY ASSEMBLY SERVICE BOARD



TENDER DOCUMENT FOR IP-PABX UPGRADE FOR NAIROBI CITY COUNTY ASSEMBLY

TENDER NO. NCCASB/OT/18/12/2019-2020

CLOSING DATE: 10TH JANUARY 2020, 12:00NOON

CLERK'S CHAMBERS Telegraphic Address **Telephone** 020 2216151

Email: clerk@nairobiassembly.go.ke
Web: www.nairobiassembly.go.ke

County Assembly City Hall Buildings P O Box 45844-00100 Nairobi, Kenya

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NAIROBI CITY COUNTY ASSEMBLY



P. O. BOX 45844 - 00100, NAIROBI - KENYA Telephone 020 2216151

Web: www.nrbcountyassembly.go.ke

ANNUAL TENDER NOTICE

The Nairobi City County Assembly Service Board invites eligible competent bidders for the following tenders:-

| TENDER NO. | Tender Item Description for Financial Year 2019–2020 |
|---------------------------|--|
| NCCASB/OT/18/12/2019-2020 | IP-PABX UPGRADE FOR NAIROBI CITY COUNTY ASSEMBLY |

Tender documents with detailed specifications of the required goods and services may be obtained from the **Procurement Office**, **City Hall Building**,

Second Floor, Room 277 upon payment of a non-refundable fee of Kshs. 1,000 paid to Nairobi City County Assembly's Account at the Co-operative Bank of Kenya, City Hall Branch, Account Number 01141232417500;

or <u>downloaded free of charge</u> from the County Assembly website: <u>www.nairobiassembly.go.ke</u> **or** Public Procurement Information Portal: <u>www.tenders.go.ke</u>

Completed tender documents must be submitted in enclosed plain sealed envelopes, clearly marked with the Tender Number and written, "Tender for Supply/Provision" – "Category Reference/Description" and be deposited in the tender box situated at Nairobi City County Assembly Service Board, located at Wabera street, City Hall – Assembly Wing, 2nd Floor, Room 277, so as to be received on or before 10th January 2020, 12.00noon.

Opening of tenders documents will take place immediately thereafter at the <u>Assembly Foyer, City</u> <u>Hall Building – Assembly Wing at 12.00noon</u>

in the presence of the candidates' representatives who choose to be present.

Tenders should be addressed to:-

THE CLERK
NAIROBI CITY COUNTY ASSEMBLY
P. O. BOX 45844 - 00100,
NAIROBI - KENYA

DATE: 27th December 2019

TENDER REF NO. NCCASB/OT/18/12/2019-2020

TENDER NAME IP-PABX UPGRADE FOR NAIROBI CITY COUNTY ASSEMBLY

- 1.1 The Nairobi City County Assembly Service Board invites sealed bids from eligible candidates for IP-PABX Upgrade for Nairobi City County Assembly
- 1.2 Interested eligible candidates may obtain further information from and inspect the tender documents at Nairobi City County Assembly Service Board, located at Wabera street, City Hall Assembly Wing, Procurement Office Room 277, Second Floor, as from 8am 1pm and 2pm 5pm, week days as from Monday to Friday (excluding public holidays).
- 1.2 A complete set of tender documents may be obtained by interested candidates upon payment of a non-refundable fee of Kshs. 1,000 paid to Nairobi City County Service Board's Account at the Co-operative Bank of Kenya, City Hall Branch, Account Number 01141232417500;
 - or <u>downloaded</u> free of charge from the County Assembly website: <u>www.nairobiassembly.go.ke</u> **or** Public Procurement Information Portal: <u>www.tenders.go.ke</u>
- 1.3 Prices quoted should be net inclusive of all taxes, and delivery costs, must be in Kenya Shillings and shall remain valid for **120 days** from the closing date of the tender.
- 1.4 Completed tender documents are to be enclosed in plain sealed envelopes, marked with the tender number and name and be deposited at the Nairobi City County Assembly Service Board, located at Wabera street, City Hall Assembly Wing, 2nd floor, outside room 277 or be addressed to Clerk of Nairobi City County Assembly Service Board, P.O. Box 45844-00100 Nairobi, as to be received on or before 10th January 2020, at 12.00noon.
- 1.5 Tenders will be opened immediately thereafter in the presence of the candidates representatives who choose to attend at **Assembly Foyer**, **City Hall Assembly Wing at 12.00noon**.

THE CLERK
NAIROBI CITY COUNTY ASSEMBLY
P. O. BOX 45844 - 00100,
NAIROBI - KENYA

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SECTION II - INSTRUCTIONS TO TENDERERS

2.1 Eligible Tenderers

- 2.1.1 This Invitation for Tenders is open to all tenderers eligible as described in the Appendix to Instructions to Tenderers. Successful tenderers shall complete the supply, install and commissioning of the equipment by the intended completion date specified in the tender documents.
- 2.1.2 The procuring entity's employees, committee members, board members and their relative (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.
- 2.1.3 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods under this Invitation for tenders.
- 2.1.4 Tenderers involved in corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

2.2 Eligible Equipment

- 2.2.1 All equipment to be supplied and installed under the contract shall have their origin in eligible source countries.
- 2.2.2 For purposes of this clause, "origin" means the place where the equipment(s) are produced. Goods are produced when, through manufacturing, processing, or substantial and major assembly of components, a commercially-recognized product results that is substantially different in basic characteristics or in purpose or utility from its components
- 2.2.3 The origin of equipment is distinct from the nationality of the tenderer and shall be treated thus in the evaluation of the tender.

2.3 Cost of Tendering

- 2.3.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.
- 2.3.2 The price to be charged for the tender document shall not exceed Ksh 5000.00
- 2.3.3 The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

2.4. Contents of Tender Document

- 2.4.1 The tender document comprises the documents listed below and addenda issued in accordance with clause 2.6 of these instructions to tenderers
 - (i) Invitation to Tender
 - (ii) Instructions to Tenderers
 - (iii) General Conditions of Contract
 - (iv) Special Conditions of Contract
 - (v) Schedule of requirements
 - (vi) Technical Specifications
 - (vii) Tender Form and Price Schedules
 - (viii) Tender Security Form
 - (ix) Contract Form
 - (x) Performance Security Form
 - (xi) Bank Guarantee for Advance Payment Form
 - (xii) Manufacturer's Authorization Form
 - (xiii) Confidential Business Questionnaire Form
 - (xiv) Declaration form
 - (xv) Request for Review Form
- 2.4.2 The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

2.5 Clarification of Tender Documents

- 2.5.1 A prospective tenderer making inquiries of the tender documents may notify the Procuring entity in writing or by post at the entity's address indicated in the invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives not later than seven (7) days prior to the deadline for the submission of tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective tenderers that have received the tender document.
- 2.5.2 The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.

2.6 Amendment of Tender Documents

2.6.1 At any time prior to the deadline for submission of tender, the procuring entity, for any reason, whether at its own initiative or in response to a clarification

- requested by a prospective tenderer, may modify the tender documents by issuing an addendum.
- 2.6.2 All prospective tenderers that have obtained the tender documents will be notified of the amendment in writing or by post and will be binding on them.
- 2.6.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

2.7 Language of Tender

2.7.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchange by the tenderer and the Procuring entity, shall be written in English language, provided that any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

2.8 Documents Comprising the Tender

- 2.8.1 The tender prepared by the tenderers shall comprise the following components.
 - (a) a Tender Form and a Price Schedule completed in accordance with paragraph 2.9, 2.10 and 2.11 below
 - (b) documentary evidence established in accordance with paragraph 2.12 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
 - (c) documentary evidence established in accordance with paragraph 2.13 that the goods and ancillary services to be supplied by the tenderer are eligible goods and services and conform to the tender documents; and
 - (d) tender security furnished in accordance with paragraph 2.14
 - (e) Confidential Business Questionnaire

2.9 Tender Form

2.9.1 The tenderer shall complete the Form of Tender and the appropriate Price Schedule furnished in the tender documents, indicating the equipment to be supplied, installed and commissioned and a brief description of the equipment, their country of origin, quantity, and prices.

2.10 Tender Prices

2.10.1 The tenderer shall indicate on the appropriate Price Schedule the unit prices where applicable and total tender price of the equipment and installation it proposes to supply under the contract.

- 2.10.2 Prices indicated on the Price Schedule shall be entered separately in the following manner:
 - (i) the price of the equipment quoted EXW (ex works, ex factory, ex warehouse, ex showroom, or off-the-shelf, as applicable), including all customs duties and sales and other taxes already paid or payable:
 - (ii) charges for inland transportation, insurance, and other local costs incidental to delivery of the goods to their final destination; and
 - (iii) installation charges shall also be indicated separately for each equipment
- 2.10.3 Prices quoted by the tender shall remain fixed during the Tender's performance of the contract. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.22 unless otherwise agreed by the parties.

2.11 Tender Currencies

- 2.11.1 Prices shall be quoted in the following currencies:
 - (a) For equipment that the tenderer will supply from within Kenya, the prices shall be quoted in Kenya Shillings; and
 - (b) For equipment that the tenderer will supply from outside Kenya, the prices may be quoted in US Dollars or in another freely convertible currency.
 - (c) Cost of installation and commissioning will be in Kenya Shillings.

2.12 Tenderers Eligibility and Qualifications

- 2.12.1 Pursuant to paragraph 2.1. the tenderers shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if its tender is accepted.
- 2.12.1 The documentary evidence of the tenderers eligibility to tender shall establish to the Procuring entity's satisfaction that the tenderer, at the time of submission of its tender, is from an eligible source country as defined under paragraph 2.1
- 2.12.2 The documentary evidence of the tenderes qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction;
 - that, in the case of a tenderer offering to supply equipment under the contract which the tenderer did not manufacture or otherwise produce, the tenderer has been duly authorized by the equipment, Manufacturer or producer to supply the equipment
 - (b) that the tenderer has the financial, technical, and production capability necessary to perform the contract;
 - (c) that, in the case of a tenderer not doing business within Kenya, the tenderer is or will be (if awarded the contract) represented by an Agent in Kenya equipped, and able to carry out the Tenderer's maintenance,

repair, and spare parts-stocking obligations prescribed in the Conditions of Contract and/or Technical Specifications.

2.13 Goods Eligibility and Conformity to Tender Document

- 2.13.1 Pursuant paragraph 2.2 of this section, the tenderer shall furnish, as part of its tender documents establishing the eligibility and conformity to the tender documents of all equipment which the tenderer proposes to supply under the contract
- 2.13.2 The documentary evidence of the eligibility of the goods shall consist of statement in the Price Schedule of the country of origin of the goods and services offered which shall be confirmed by a certificate of origin issued at the time of shipment.
- 2.13.3 The documentary evidence of conformity of the equipment to the tender documents may be in the form of literature, drawings, and data, and shall consist of:
 - a) a detailed description of the essential technical and performance characteristic of the equipment
 - b) a list giving full particulars, including available source and current prices of spare parts, special tools, etc., necessary for the proper and continuing functioning of the equipment for a period of two (2) years, following commencement of the use of the equipment by the Procuring entity; and
 - c) a clause-by-clause commentary on the Procuring entity's Technical Specifications demonstrating substantial responsiveness of the goods and service to those specifications, or a statement of deviations and exceptions to the provisions of the Technical Specifications.
- 2.13.4 For purposes of the commentary to be furnished pursuant to paragraph 2.13.3(c) above, the tenderer shall note that standards for workmanship, material, and equipment, as well as references to brand names or catalogue numbers designated by the Procurement entity in its Technical Specifications, are intended to be descriptive only and not restrictive. The tenderer may substitute alternative standards, brand names, and/or catalogue numbers in its tender, provided that it demonstrates to the Procurement entity's satisfaction that the substitutions ensure substantial equivalence to those designated in the Technical Specifications.

2.14 Tender Security

- 2.14.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Appendix to Instructions to Tenderers.
- 2.14.2 The tender security shall be in the amount not exceeding 2 percent of the tender price.

- 2.14.3 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.14.7
- 2.14.4 The tender security shall be denominated in Kenya Shillings or in another freely convertible currency, and shall be in the form of
 - a) Cash
 - b) A bank guarantee
 - c) Such insurance guarantee approved by the Authority
 - d) Letter of credit.
- 2.14.5 Any tender not secured in accordance with paragraph 2.14.1 and 2.14.3 will be rejected by the Procuring entity as non responsive, pursuant to paragraph 2.22
- 2.14.6 Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of tender validity prescribed by the Procuring entity.
- 2.14.7 The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.27 and furnishing the performance security, pursuant to paragraph 2.28
- 2.14.8 The tender security may be forfeited:
 - a) if a tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Tender Form; or
 - b) in the case of a successful tenderer, if the tenderer fails:
 - i) to sign the contract in accordance with paragraph 2.27 or
 - ii) to furnish performance security in accordance with paragraph 2.28
 - c) If the tenderer rejects correction of an arithmetic error in the tender.

2.15 Validity of Tenders

- 2.15.1 Tenderers shall remain valid for 60 days or as specified in the tender documents after date of tender opening prescribed by the Procuring entity, pursuant to paragraph 2.20. A tender valid for a shorter period shall be rejected by the Procuring entity as non responsive.
- 2.15.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.14 shall also be suitably extended. A tenderer may refuse the request without forfeiting its tender security. A tenderer granting the request will not be required nor permitted to modify its tender.

2.16 Format and Signing of Tender

- 2.16.1 The Procuring entity shall prepare two copies of the tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER," as appropriate. In the event of any discrepancy between them, the original shall govern.
- 2.16.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for unamended printed literature, shall be initialed by the person or persons signing the tender.
- 2.16.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

2.17 Sealing and Marking of Tenders

- 2.17.1 The Tenderer shall seal the original and each copy of the tender in separate envelopes, duly marking the envelopes as "ORIGINAL" and "COPY." The envelopes shall then be sealed in an outer envelope.
- 2.17.2 The inner and outer envelopes shall:
 - (a) be addressed to the Procuring entity at the address given on he Invitation to Tender.
 - (b) bear the tender number and name in the Invitation to Tender and the words "DO NOT OPEN BEFORE **10**th **January 2020, at 12.00noon.**
- 2.17.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared "late".
- 2.17.4 If the outer envelope is not sealed and marked as required by paragraph 2.17.2, the Procuring entity will assume no responsibility for the tender's misplacement or premature opening.

2.18 Deadline for Submission of Tenders

- 2.18.1 Tenders must be received by the Procuring entity at the address specified under paragraph 2.17.2 not later than **10**th **January 2020, at 12.00noon.**
- 2.18.2 The Procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 2.6, in which case all rights and obligations of the Procuring entity and candidates previously subject to the deadline will therefore be subject to the deadline as extended

2.18.3 Bulky tenders which will not fit in the tender box shall be received by the procuring entity as provided for in the Appendix.

2.19 Modification and Withdrawal of Tenders

- 2.19.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the Procuring entity prior to the deadline prescribed for submission of tenders.
- 2.19.2 The Tenderer's modification or withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of paragraph 2.17. A withdrawal notice may also be sent by cable, telex but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.
- 2.19.3 No tender may be modified after the deadline for submission of tenders.
- 2.19.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the tenderer on the Tender Form. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.14.7

2.20 Opening of Tenders

- 2.20.1 The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend, at 10th January 2020, at 12.00noon and in the following location.
 - The tenderers' representatives who are present shall sign a tender opening register evidencing their attendance.
- 2.20.2 The tenderers' names, tender modifications or withdrawals, tender prices, discounts and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.
- 2.20.3 The Procuring entity will prepare minutes of the tender opening.

2.21 Clarification of Tenders

2.21.1 To assist in the examination, evaluation and comparison of tenders the Procuring entity may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.

2.21.2 Any effort by the tenderer to influence the Procuring entity in the Procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

2.22 Preliminary Examination and Responsiveness

- 2.22.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.
- 2.22.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security may be forfeited. If there is a discrepancy between words and figures the amount in words will prevail
- 2.22.3 The Procuring entity may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation, provided such waiver does not prejudice or effect the relative ranking of any tenderer.
- 2.22.4 Prior to the detailed evaluation, pursuant to paragraph 2.23 the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one, which conforms to all the terms and conditions of the tender documents without material deviations. The Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.
- 2.22.5 If a tender is not substantially responsive, it will be rejected by the Procuring entity and may not subsequently be made responsive by the tenderer by correction of the non conformity.

2.23 Conversion to Single Currency

2.23.1 Where other currencies are used, the Procuring Entity will convert those currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

2.24 Evaluation and Comparison of Tenders

2.24.1 The Procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.22

- 2.24.2 The Procuring entity's evaluation of a tender will exclude and not take into account
 - (a) in the case of equipment manufactured in Kenya or equipment of foreign origin already located in Kenya, sales and other similar taxes, which will be payable on the goods if a contract is awarded to the tenderer; and
 - (b) any allowance for price adjustment during the period of execution of the contract, if provided in the tender.
- 2.24.3 The comparison shall be of the ex-factory/ex-warehouse/off-the-shelf price of the goods offered from within Kenya, such price to include all costs, as well as duties and taxes paid or payable on components and raw material incorporated or to be incorporated in the goods.
- 2.24.4 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price and the price of incidental services, the following factors, in the manner and to the extent indicated in paragraph 2.23.5 and in the technical specifications:
 - (a) delivery and installation schedule offered in the tender;
 - (b) deviations in payment schedule from the specifications in the Special Conditions of Contract;
 - (c) the cost of components, mandatory spare parts and service;
 - (d) the availability in Kenya of spare parts and after-sales service for the equipment offered in the tender;
- 2.24.5 Pursuant to paragraph 2.24.4 the following evaluation methods will be applied
- (a) Delivery schedule
 - (i) The Procuring entity requires that the equipment under the Invitation for Tenders shall be delivered at the time specified in the Schedule of Requirements. Tenders offering deliveries longer than the procuring entity's required delivery time will be treated as non-responsive and rejected.
- (b) Deviation in payment schedule
 - Tenderers shall state their tender price for the payment of schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.
- (c) Spare parts and after sales service facilities

 Tenderers must offer items with service and spare parts back-up. Documentary evidence and locations of such back-up must be given. Where a tenderer offers items without such back-up in the country, he must give a documentary evidence and assurance that he will establish adequate back-up for items supplied.

- 2.24.6 The tender evaluation committee shall evaluate the tender within 30 days of the validity period from the date of opening the tender.
- 2.24.7 Preference where allowed in the evaluation of tenders shall not exceed 15%

2.25 Contacting the Procuring Entity

- 2.25.1 Subject to paragraph 2.21 no tenderer shall contact the Procuring entity on any matter related to its tender, from the time of the tender opening to the time the contract is awarded.
- 2.25.2 Any effort by a tenderer to influence the Procuring entity in its decisions on tender, evaluation, tender comparison, or contract award may result in the rejection of the Tenderer's tender.

2.26 Award of Contract

(a) **Post-Qualification**

- 2.26.1 In the absence of pre-qualification, the Procuring entity will determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.
- 2.26.2 The determination will take into account the tenderer financial, technical, and production capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.12.3 as well as such other information as the Procuring entity deems necessary and appropriate.
- 2.26.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

(b) Award Criteria

- 2.26.4 The Procuring entity will award the contract to the successful tenderer(s) whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.
- 2.26.5 To qualify for contract awards, the tenderer shall have the following:

- a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
- b) Legal capacity to enter into a contract for procurement
- c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
- d) Shall not be debarred from participating in public procurement.

(c) Procuring Entity's Right to Accept or Reject Any or All Tenders

2.26.6 The Procuring entity reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderer of the grounds for the procuring entity's action

- 2.26.7 The procuring entity may at any time terminate procurement proceedings before contract award and shall not be liable to any person for the termination
- 2.26.8 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.
- 2.26.9 A tenderer who gives false information in the tender document about is qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

2.27 Notification of Award

- 2.27.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.
- 2.27.2 The notification of award will signify the formation of the Contract but will have to wait until the contract is finally signed by both parties. Simultaneous other tenderers shall be notified that their tenders have not been successful.
- 2.27.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.29, the Procuring entity will simultaneously inform the other tenderers that this tenderrs have not been successful

2.28 Signing of Contract

- 2.28.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.
- 2.28.2 Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.

2.28.3 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

2.29 Performance Security

- 2.29.1 Within Thirty (30)days of the receipt of notification of award from the Procuring entity, the successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents, or in another form acceptable to the Procuring entity.
- 2.29.2 Failure of the successful tenderer to comply with the requirements of paragraph 2.28 or paragraph 2.29 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated Candidate or call for new tenders.

2.30 Corrupt or Fraudulent Practices

- 2.30.1 The procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has and will not be involved in corrupt or fraudulent practices.
- 3.30.2 The Procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- 3.30.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public Procurement in Kenya.

APPENDIX TO INSTRUCTIONS TO TENDERERS

The following information regarding the particulars of the tender shall complement supplement or amend the provisions of the instructions to tenderers. Wherever there is a conflict between the provision of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers

| Firms dealing in structured cabling and with partnership with the manufacturers of an international IP-PBX vendor/solution providers Cost of tender | Instruction to tender | Particulars of Appendix to instructions to tenderers | |
|--|---------------------------------------|--|--|
| 2.12 manufacturers of an international IP-PBX vendor/solution providers Cost of tender 2.2.2 Tender document price shall be Kshs. 1,000 paid to Nairobi City County Service Board's Account at the Co-operative Bank of Kenya, City Hall Branch, Account Number 01141232417500; OR downloaded free of charge from the County Assembly website: www.nairobiassembly.go.ke/tenders or Public Procurement Information Portal: www.tenders.go.ke Prices shall be quoted in Kenya Shillings. For the purposes of establishing eligibility, the tenderer shall furnish: i) Certificate of incorporation, ii) Valid Certificate of Tax Compliance, iii) Valid Business Permit, iv) CR12 form obtained showing the shareholders of the firm or a list of Directors of shareholders or a sworn affidavit of the Directors of the company, v) Manufacture Authorization Forms (MAF) - Bidders are required to provide MAF forms from the Vendors of IP-PBX vendor/solution Tender Security 2.14 Shall be Kshs. 20,000 in the form of a bank guarantee or a bank draft issued by a reputable bank located in Kenya. Guarantees from Insurance companies must be in the list approved by Public Procurement Regulatory Authority (PPRA) to issue tender securities Validity of Tenders 2.15 Sealing and Marking of Tenders 2.17.2(b) 2.18.1 10th January 2020, 12:00noon Tomation: Nairobi City County Assembly Service Board, located at Wabera street, City Hall – Assembly Wing, at the Assembly Foyer, City Hall Building – Assembly Wing at 12.00noon Preliminary Examination 2.22.2 | reference | •• | |
| County Service Board's Account at the Co-operative Bank of Kenya, City Hall Branch, Account Number 01141232417500; OR downloaded free of charge from the County Assembly website: www.nairobiassembly.go.ke/tenders or Public Procurement Information Portal: www.tenders.go.ke Tender currencies 2.11 Tender eligibilities and qualifications 2.12 For the purposes of establishing eligibility, the tenderer shall furnish: i) Certificate of incorporation, ii) Valid Certificate of Tax Compliance, iii) Valid Business Permit, iv) CR12 form obtained showing the shareholders of the firm or a list of Directors of shareholders or a sworn affidavit of the Directors of the company, v) Manufacture Authorization Forms (MAF) - Bidders are required to provide MAF forms from the Vendors of IP-PBX vendor/solution Tender Security 2.14 Shall be Kshs. 20,000 in the form of a bank guarantee or a bank draft issued by a reputable bank located in Kenya. Guarantees from Insurance companies must be in the list approved by Public Procurement Regulatory Authority (PPRA) to issue tender securities Validity of Tenders 2.15 Sealing and Marking of Tenders: 2.17.2(b) 2.18.1 10th January 2020, 12:00noon 10th January 2020, 12:00noon Location: Nairobi City County Assembly Service Board, located at Wabera street, City Hall and Assembly Wing, at the Assembly Foyer, City Hall Building – Assembly Wing at 12.00noon There shall be no correction of arithmetic errors | | | |
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| OR downloaded free of charge from the County Assembly website: | 2.2.2 | County Service Board's Account at the Co-operative Bank of | |
| Tender currencies 2.11 Tender eligibilities and qualifications 2.12 For the purposes of establishing eligibility, the tenderer shall furnish: i) Certificate of incorporation, ii) Valid Certificate of Tax Compliance, iii) Valid Business Permit, iv) CR12 form obtained showing the shareholders of the firm or a list of Directors of shareholders or a sworn affidavit of the Directors of the company, v) Manufacture Authorization Forms (MAF) - Bidders are required to provide MAF forms from the Vendors of IP-PBX vendor/solution Tender Security 2.14 Shall be Kshs. 20,000 in the form of a bank guarantee or a bank draft issued by a reputable bank located in Kenya. Guarantees from Insurance companies must be in the list approved by Public Procurement Regulatory Authority (PPRA) to issue tender securities Validity of Tenders 2.15 Sealing and Marking of Tenders: 2.17.2(b) 2.18.1 10th January 2020, 12:00noon Location: Nairobi City County Assembly Service Board, located at Wabera street, City Hall - Assembly Wing, at the Assembly Foyer, City Hall Building - Assembly Wing at 12.00noon Preliminary Examination 2.22.2 | | Kenya, City Hall Branch, Account Number 01141232417500; | |
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| Prices shall be quoted in Kenya Shillings. | | the contract of the contract o | |
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| i) Certificate of incorporation, ii) Valid Certificate of Tax Compliance, iii) Valid Business Permit, iv) CR12 form obtained showing the shareholders of the firm or a list of Directors of shareholders or a sworn affidavit of the Directors of the company, v) Manufacture Authorization Forms (MAF) - Bidders are required to provide MAF forms from the Vendors of IP-PBX vendor/solution Tender Security 2.14 Shall be Kshs. 20,000 in the form of a bank guarantee or a bank draft issued by a reputable bank located in Kenya. Guarantees from Insurance companies must be in the list approved by Public Procurement Regulatory Authority (PPRA) to issue tender securities Tenders: 2.15 Sealing and Marking of Tenders: 2.17.2(b) 2.18.1 10th January 2020, 12:00noon Location: Nairobi City County Assembly Service Board, located at Wabera street, City Hall - Assembly Wing, at the Assembly Foyer, City Hall Building - Assembly Wing at 12.00noon There shall be no correction of arithmetic errors 2.22.2 | | Prices shall be quoted in Kenya Shillings. | |
| ii) Valid Certificate of Tax Compliance, iii) Valid Business Permit, iv) CR12 form obtained showing the shareholders of the firm or a list of Directors of shareholders or a sworn affidavit of the Directors of the company, v) Manufacture Authorization Forms (MAF) - Bidders are required to provide MAF forms from the Vendors of IP-PBX vendor/solution Tender Security 2.14 Shall be Kshs. 20,000 in the form of a bank guarantee or a bank draft issued by a reputable bank located in Kenya. Guarantees from Insurance companies must be in the list approved by Public Procurement Regulatory Authority (PPRA) to issue tender securities Validity of Tenders 2.15 Sealing and Marking of Tenders: 2.17.2(b) 2.18.1 10th January 2020, 12:00noon Location: Nairobi City County Assembly Service Board, located at Wabera street, City Hall - Assembly Wing, at the Assembly Foyer, City Hall Building - Assembly Wing at 12.00noon There shall be no correction of arithmetic errors 2.22.2 | | | |
| iii) Valid Business Permit, iv) CR12 form obtained showing the shareholders of the firm or a list of Directors of shareholders or a sworn affidavit of the Directors of the company, v) Manufacture Authorization Forms (MAF) - Bidders are required to provide MAF forms from the Vendors of IP-PBX vendor/solution Tender Security 2.14 Shall be Kshs. 20,000 in the form of a bank guarantee or a bank draft issued by a reputable bank located in Kenya. Guarantees from Insurance companies must be in the list approved by Public Procurement Regulatory Authority (PPRA) to issue tender securities Validity of Tenders 2.15 Sealing and Marking of Tenders: 2.17.2(b) 2.18.1 10th January 2020, 12:00noon 10th January 2020, 12:00noon Location: Nairobi City County Assembly Service Board, located at Wabera street, City Hall - Assembly Wing, at the Assembly Foyer, City Hall Building - Assembly Wing at 12.00noon Preliminary Examination 2.22.2 | _ | | |
| iv) CR12 form obtained showing the shareholders of the firm or a list of Directors of shareholders or a sworn affidavit of the Directors of the company, v) Manufacture Authorization Forms (MAF) - Bidders are required to provide MAF forms from the Vendors of IP-PBX vendor/solution Tender Security 2.14 Shall be Kshs. 20,000 in the form of a bank guarantee or a bank draft issued by a reputable bank located in Kenya. Guarantees from Insurance companies must be in the list approved by Public Procurement Regulatory Authority (PPRA) to issue tender securities Validity of Tenders 2.15 Sealing and Marking of Tenders: 2.17.2(b) 2.18.1 10th January 2020, 12:00noon 1cocation: Nairobi City County Assembly Service Board, located at Wabera street, City Hall - Assembly Wing, at the Assembly Foyer, City Hall Building - Assembly Wing at 12.00noon Preliminary Examination 2.22.2 | 2.12 | | |
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| 2.15 Sealing and Marking of Tenders: 2.17.2(b) 2.18.1 10th January 2020, 12:00noon 10th January 2020, 12:00noon 10th January 2020, 12:00noon Location: Nairobi City County Assembly Service Board, located at Wabera street, City Hall – Assembly Wing, at the Assembly Foyer, City Hall Building – Assembly Wing at 12.00noon Preliminary Examination 2.22.2 There shall be no correction of arithmetic errors | | Procurement Regulatory Authority (PPRA) to issue tender securities | |
| Tenders: 2.17.2(b) 2.18.1 10th January 2020, 12:00noon 10th January 2020, 12:00noon Location: Nairobi City County Assembly Service Board, located at Wabera street, City Hall – Assembly Wing, at the Assembly Foyer, City Hall Building – Assembly Wing at 12.00noon Preliminary Examination 7.22.2 | 1 | Tenders shall remain valid for 120 days | |
| 2.18.1 10th January 2020, 12:00noon 2.20.1 10th January 2020, 12:00noon Location: Nairobi City County Assembly Service Board, located at Wabera street, City Hall – Assembly Wing, at the Assembly Foyer, City Hall Building – Assembly Wing at 12.00noon Preliminary Examination 2.22.2 | Sealing and Marking of | 10 th January 2020, 12:00noon | |
| 2.20.1 10th January 2020, 12:00noon Location: Nairobi City County Assembly Service Board, located at Wabera street, City Hall – Assembly Wing, at the Assembly Foyer, City Hall Building – Assembly Wing at 12.00noon Preliminary Examination 2.22.2 | Tenders: 2.17.2(b) | | |
| Location: Nairobi City County Assembly Service Board, located at Wabera street, City Hall – Assembly Wing, at the Assembly Foyer, City Hall Building – Assembly Wing at 12.00noon Preliminary Examination 2.22.2 There shall be no correction of arithmetic errors | 2.18.1 | 10 th January 2020, 12:00noon | |
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| City Hall Building – Assembly Wing at 12.00noon Preliminary Examination 2.22.2 City Hall Building – Assembly Wing at 12.00noon There shall be no correction of arithmetic errors | | Location: Nairobi City County Assembly Service Board, located at | |
| Preliminary Examination 2.22.2 There shall be no correction of arithmetic errors | | Wabera street, City Hall - Assembly Wing, at the Assembly Foyer, | |
| 2.22.2 | | | |
| Conversion to single All prices to be in Kenva shillings. Prices provided in any other | 1 | | |
| C L | Conversion to single | All prices to be in Kenya shillings. Prices provided in any other | |

| currency | currencies will be disqualification at the preliminary stage. | |
|---|--|--|
| 2.23 | | |
| Evaluation and Comparison | Evaluation committee shall conduct due diligence on the successful | |
| of Tenders | bidder and it shall be based on the documents and information | |
| 2.24 | submitted | |
| Site Survey Date and Time | 6th January 2020, from 10.00am to 2.00pm | |
| | | |
| Award Criteria Award will be to the tenderer whose tender has been determ | | |
| 2.27.4 be substantially responsive and determined to be the lowest | | |
| | evaluated tender. | |
| | The Nairobi City County Assembly Service Board will conduct a due | |
| | diligence on the clients that will have been responsive to determine | |
| | the tenderers capability/capacity to provide the required services | |

EVALUATION CRITERIA

The tenders submitted will be evaluated in three (3) stages; Mandatory, Technical, and Financial. The evaluation process will be in stages as follows: -

- Preliminary / Mandatory Evaluation
- Technical Evaluation:
 - i. Firm's Technical Evaluation
 - ii. Mandatory Technical Evaluation
- Financial Evaluation

STAGE ONE: PRELIMINARY / MANDATORY EVALUATION

The preliminary evaluation criteria shall be complied with by all bidders. Bidders who fail in any one of the criteria shall be disqualified.

| SNO. | MANDATORY REQUIREMENTS | | |
|------|---|--|--|
| 1 | Certificate of Incorporation - Attach a copy of the vendor's certificate of | | |
| 1 | Incorporation | | |
| 2 | Tax Compliance certificate - Attach a Valid Tax Compliance certificate | | |
| 3 | Valid Business Permit | | |
| | Submit a CR12 form obtained from the showing the shareholders of the | | |
| 4 | firm or a list of Directors of shareholders or a sworn affidavit of the | | |
| | Directors of the company. | | |
| | Tender security in for form of a bank guarantee or a bank draft issued by | | |
| 5 | a reputable bank located in Kenya or insurance bond from the firms | | |
| | approved by Public Procurement Regulatory Authority (PPRA) of | | |

| SNO. | MANDATORY REQUIREMENTS | | |
|------|--|--|--|
| | Kshs 20,000. | | |
| 6 | Manufacture Authorization Forms (MAF) - Bidders are required to | | |
| | provide MAF forms from vendors of IP-PBX solutions. | | |
| 7 | Bidders should provide documentation and a detailed design/ sketch | | |
| / | diagram of the solution they will provide. | | |
| | Work Plan - Detailed description of work plan which should include but | | |
| 8 | not limited to the supply, delivery, installation, customization, | | |
| 0 | configuration, migration, testing, training and maintenance; milestones; | | |
| | duration of each activity; critical path; resources; | | |
| 9 | Signed and stamped site survey visit form by the project manager | | |

NOTE: Bidders meeting the entire above mandatory requirements will be subjected to Technical Evaluation.

STAGE TWO: TECHNICAL EVALUATION

(i) FIRM'S TECHNICAL EVALUATION

- (a) This section consists of 100 Marks.
- (b) Bidders who score less than 70 marks in this section will not proceed to the mandatory technical evaluation stage.
- (c) Bidders should attach document evidence for the requirements provided

| No. | Evaluation Attribute | Weighting Score | Max. Score |
|-------|---|--------------------------------|---------------|
| T.S.1 | Project Experience Number of years in operation in the industry | • 5 years and above (10 marks) | 10 |
| | | Below 5 years –prorated at: | |
| | | No of years/10x5 | |

| No. | Evaluation Attribute | Weighting Score | Max. Score |
|-------|---|--|---------------|
| T.S.1 | Project Experience Capacity Maximum accumulative volume of similar projects in a year handled in the last three years 2016, 2017, 2018 (Attach Evidence e.g. LPOs OR Delivery Notes) | Above 5million in each of the years (30marks) Others prorated as: Volume X 30marks 5 million | 30 |
| T.S.3 | Financial Capacity Provide certified audited financial statements | Bidders are required to have an average annual turnover of Kshs 5 million and above as per annual audited accounts for the last two (2) years (2017 & 2018) in each year. Annual turnover in each year of 5million (30 marks) Others prorated as: Turnover X 10marks 5Million | 10 |
| T.S.4 | Delivery Schedule Please indicate maximum time required to deliver project after signing of contract or an LPO is issued. | 21 - 30 days - 10 marks 30 - 45 days - 5 marks More than 45 days - 0 marks | 10 |
| T.S.5 | Physical Facilities Provide details of physical address and contacts – (attach evidence) | Details of physical address/location and contacts with copy of title or lease documents or latest utility bill – (10 marks) Not provided – (0 marks) | 10 |
| T.S.6 | Commitment letter A letter of commitment to complete all works as work plan provided | The bidder to make undertaking that he/she is able to meet the set timelines during the contract | 10 |

| No. | Evaluation Attribute | Weighting Score | Max. Score |
|-------|--|--|---------------|
| T.S.7 | Human Resource Capacity Qualified Key Personnel's a) Provide CVs & Certificates of at least 3 technical staff with at least 3 years' experience in similar assignment and a diploma training | - Each technical staff shall earn 4marks i.e. 2mrks in experience and 2mrks in training (12marks) | 20 |
| | b) Provide a CV & Certificates of one lead engineer with at least 5 years post qualification experience and BSc. Degree training, | - Lead engineer shall earn 8mrks i.e. 4mrks in experience and 4mrks in training (8marks) | |
| | | TOTAL SCORE | 100 |

NOTE:

Bidders who obtain 70 marks and above shall proceed to the mandatory technical evaluation stage.

(ii) MANDATORY TECHNICAL EVALUATION

- Bidders to respond with YES/ NO and attach all relevant certified documentation for each item
- Bidders who provide a response of NO in any of the provided requirement will be automatically disqualified.
- Bidders who fail to attach required documentation will also be automatically disqualified.

| SNO | FEATURE | EVIDENCE | Y/ N | BROCHURE PAGE NUMBER |
|-----|---------------------------------------|--|------|-------------------------|
| 1 | Panasonic KX-NS1000 IP PABX System | To be compatible with the existing systemsAttach brochure | | |
| 2 | KX-NS0111X DSP Card | To be compatible with the existing systemsAttach brochure | | |

| 3 | KX-NSX930 Expansion License | To be compatible with theexisting systemsAttach brochure |
|---|---|--|
| 4 | KX-NSM520X IP Phone Licenses | To be compatible with theexisting systemsAttach brochure |
| 5 | KX-NS8290CE PRI30 ISDN Card | To be compatible with theexisting systemsAttach brochure |
| 6 | KX-UCMA010W License for Mobile Extensions | To be compatible with theexisting systemsAttach brochure |

STAGE THREE: FINANCIAL EVALUATION

The bidders shall be subjected to price comparison at the financial stage. The tender shall be awarded to the lowest evaluated bidder.

NOTE: The Nairobi City County Assembly Service Board will conduct a due

diligence on the clients that will have been responsive to determine the tenderers capability/capacity to provide the required services.

SECTION III: GENERAL CONDITIONS OF CONTRACT

Table of Clauses

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SECTION III - GENERAL CONDITIONS OF CONTRACT

3.1 **Definitions**

- 3.1.1 In this Contract, the following terms shall be interpreted as indicated:-
 - (a) "The Contract" means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - (b) "The Contract Price" means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations
 - (c) "The Goods" means all of the equipment, machinery, and/or other materials, which the tenderer is required to supply to the Procuring entity under the Contract.
 - (d) "The Procuring entity" means the organization purchasing the Goods under this Contract.
 - (e) "The Tenderer' means the individual or firm supplying the Goods under this Contract.

3.2 Application

3.2.1 These General Conditions shall apply in all Contracts made by the Procuring entity for the procurement installation and commissioning of equipment to the extent that they are not superceded by provisions of other part of contract.

3.3 **Country of Origin**

- 3.3.1 For purposes of this clause, "Origin" means the place where the Goods were mined, grown or produced.
- 3.3.2 The origin of Goods and Services is distinct from the nationality of the tenderer and will be treated thus in the evaluation of the tender.

3.4 Standards

3.4.1 The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications.

3.5 Use of Contract Documents and Information

- 3.5.1 The Candidate shall not, without the Procuring entity's prior written consent, disclose the Contract, or any provision therefore, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring entity in connection therewith, to any person other than a person employed by the tenderer in the performance of the Contract.
- 3.5.2 The tenderer shall not, without the Procuring entity's prior written consent, make use of any document or information enumerated in paragraph 3.5.1 above

3.5.3 Any document, other than the Contract itself, enumerated in paragraph 3.5.1 shall remain the property of the Procuring entity and shall be returned (all copies) to the Procuring entity on completion of the Tenderer's performance under the Contract if so required by the Procuring entity

3.6 **Patent Rights**

3.6.1 The tenderer shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof in the Procuring entity's country

3.7 **Performance Security**

- 3.7.1 Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in Special Conditions of Contract.
- 3.7.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- 3.7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the procuring entity and shall be in the form of
 - a) Cash
 - b) Bank guarantee
 - c) Such insurance guarantee approved by the Authority
 - d) Letter of credit
- 3.7.4 The performance security will be discharged by the Procuring entity and returned t the Candidate not late than thirty (30) days following the date of completion of the Tenderer's performance obligations under the Contract, including any warranty obligations, under the Contract

3.8 **Inspection and Tests**

- 3.8.1 The Procuring entity or its representative shall have the right to inspect and/or to test the equipment to confirm their conformity to the Contract specifications. The Procuring entity shall notify the tenderer in writing in a timely manner, of the identity of any representatives retained for these purposes.
- 3.8.2 The inspections and tests may be conducted in the premises of the tenderer. All reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring entity.
- 3.8.3 Should any inspected or tested equipment fail to conform to the Specifications, the Procuring entity may reject the equipment, and the tenderer shall either

- replace the rejected equipment or make alterations necessary to make specification requirements free of costs to the Procuring entity.
- 3.8.4 The Procuring entity's right to inspect test and where necessary, reject the equipment after the equipment arrival and installation shall in no way be limited or waived by reason of the equipment having previously been inspected, tested and passed by the Procuring entity or its representative prior to the equipment delivery.
- 3.8.5 Nothing in paragraph 3.8 shall in any way release the tenderer from any warranty or other obligations under this Contract.

3.9 **Packing**

- 3.9.1 The tenderer shall provide such packing and packaging of the equipment as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract.
- 3.9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract

3.10 **Delivery and Documents**

3.10.1 Delivery of the equipment, documents and installation of the same shall be made by the tenderer in accordance with the terms specified by Procuring entity in its Schedule of Requirements and the Special Conditions of Contract

3.11 Insurance

3.11.1 The equipment supplied under the Contract shall be fully insured against loss or damage incidental to manufacturer or acquisition, transportation, storage, and delivery in the manner specified in the Special conditions of contract.

3.12 Payment

- 3.12.1 The method and conditions of payment to be made to the tenderer under this Contract shall be specified in Special Conditions of Contract
- 3.12.2 Payments shall be made promptly by the Procuring entity as specified in the contract

3.13 Prices

3.13.1 Prices charged by the tenderer for equipment delivered and installation performed under the Contract shall not, with the exception of any price adjustments authorized in Special Conditions of Contract, vary from the prices by the tenderer in its tender.

- 3.13.2 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)
- 3.13.3 Where contract price variation is allowed, the variation shall not exceed 10% of the original contract price.
- 3.13.4 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

3.14. Assignment

The tenderer shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Procuring entity's prior written consent

3.15. Subcontracts

3.15.1 The tenderer shall notify the Procuring entity in writing of all subcontracts awarded under this Contract if not already specified in the tender. Such notification, in the original tender or later, shall not relieve the tenderer from any liability or obligation under the Contract

3.16. Termination for Default

- 3.16.1 The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the tenderer, terminate this Contract in whole or in part
 - (a) if the tenderer fails to deliver any or all of the equipment within the period9s) specified in the Contract, or within any extension thereof granted by the Procuring entity
 - (b) if the tenderer fails to perform any other obligation(s) under the Contract
 - (c) if the tenderer, in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the Contract
- 3.16.2 In the event the Procuring entity terminates the Contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, equipment similar to those undelivered, and the tenderer shall be liable to the Procuring entity for any excess costs for such similar equipment.

3.17. Termination for convenience

3.18. Liquidated Damages

3.18.1 If the tenderer fails to deliver and/or install any or all of the items within the period(s) specified in the contract, the procuring entity shall, without prejudice to its other remedies under the contract, deduct from the contract prices

liquidated damages sum equivalent to 0.5% of the delivered price of the delayed items up to a maximum deduction of 10% of the delayed goods. After this the tenderer may consider termination of the contract.

3.19. Resolution of Disputes

- 3.19.1 The procuring entity and the tenderer shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the contract
- 3.19.2 If, after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute, either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

3.20. Language and Law

3.20.1 The language of the contract and the law governing the contract shall be English language and the Laws of Kenya respectively unless otherwise specified in the SCC

3.21. Force Majeure

3.21.1 The Tenderer shall not be liable for forfeiture of its performance security or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

3.22 Notices

- 3.22.1 Any notice given by one party to the other pursuant to this contract shall be sent to other party by post or by fax or Email and confirmed in writing to the other party's address specified.
- 3.22.2 A notice shall be effective when delivered or on the notices effective date, whichever is later.

SECTION IV - SPECIAL CONDITIONS OF CONTRACT

- 4.1 Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, between the GCC and the SCC, the provisions of the SCC herein shall prevail over these in the GCC.
- 4.2 Special conditions of contract as relates to the GCC

| REFERENCE OF GCC | SPECIAL CONDITIONS OF CONTRACT |
|-------------------------------|--|
| Performance Security 3.7.1 | Not applicable |
| Payment | One-off payment |
| 3.12.1 | Payment shall be made promptly by the NCCA, but in no case later than sixty (60) days after submission of an invoice or claim. |
| Resolution of Disputes 3.18.1 | Indicate resolutions of disputes |

SECTION V $\,$ - SCHEDULE OF REQUIREMENTS AND PRICES

IP-PABX UPGRADE FOR NAIROBI CITY COUNTY ASSEMBLY

| # | DESCRIPTION | QTY |
|---|---|-----------|
| 1 | Panasonic KX-NS1000 IP PABX System | 1 |
| 2 | KX-NS0111X DSP Card | 1 |
| 3 | KX-NSX930 Expansion License | 1 |
| 4 | KX-NSM520X IP Phone Licenses | 5 |
| 5 | KX-NS8290CE PRI30 ISDN Card | 1 |
| 6 | KX-UCMA010W License for Mobile Extensions | 2 |
| 7 | Installation, customization, customization, testing and training. | Lot |
| 8 | Accessories | Lot |
| 9 | Service Period Duration/ warranties/ Maintenance | 36 Months |

PRICE SCHEDULE FOR GOODS

IP-PABX UPGRADE FOR NAIROBI CITY COUNTY ASSEMBLY

| # | DESCRIPTION | QTY | UNIT COST [KSH] | TOTAL COST [KSH] |
|---|---|-----|--------------------|---------------------|
| 1 | Panasonic KX-NS1000 IP PABX System | 1 | | |
| 2 | KX-NS0111X DSP Card | 1 | | |
| 3 | KX-NSX930 Expansion License | 1 | | |
| 4 | KX-NSM520X IP Phone Licenses | 5 | | |
| 5 | KX-NS8290CE PRI30 ISDN Card | 1 | | |
| 6 | KX-UCMA010W License for Mobile Extensions | 2 | | |
| 7 | Installation, customization, customization, testing and training. | Lot | | |
| 8 | Accessories | Lot | | |
| | TOTAL | | | |

| Signature of tenderer | |
|-----------------------|--|
| | |

Note: In case of discrepancy between unit price and total, the unit price shall prevail.

SECTION VI - TECHNICAL SPECIFICATIONS FOR IP-PABX SYSTEM

| SNO | ITEM | SPECIFICATIONS | EVIDENCE |
|-----|---|--|---|
| 1 | Panasonic KX-NS1000 IP PABX System or equivalent | To be compatible with the existing systemsAttach brochure | – Attach brochure |
| 2 | KX-NS0111X DSP Card | To be compatible with the existing systemsAttach brochure | – Attach brochure |
| 3 | KX-NSX930 Expansion License | To be compatible with the existing systemsAttach brochure | – Attach brochure |
| 4 | KX-NSM520X IP Phone Licenses | To be compatible with the existing systemsAttach brochure | – Attach brochure |
| 5 | KX-NS8290CE PRI30 ISDN Card | To be compatible with the existing systemsAttach brochure | – Attach brochure |
| 6 | KX-UCMA010W License for Mobile Extensions | To be compatible with the existing systemsAttach brochure | – Attach brochure |
| 7 | Accessories | | |
| 8 | Service Period Duration/ warranties/ Maintenance | – 36 months | Attach relevant documentation |

SCHEDULE OF REQUIREMENTS

IP-PABX UPGRADE FOR NAIROBI CITY COUNTY ASSEMBLY

| # | DESCRIPTION | QTY |
|---|---|-----------|
| 1 | Panasonic KX-NS1000 IP PABX System or equivalent | 1 |
| 2 | KX-NS0111X DSP Card | 1 |
| 3 | KX-NSX930 Expansion License | 1 |
| 4 | KX-NSM520X IP Phone Licenses | 5 |
| 5 | KX-NS8290CE PRI30 ISDN Card | 1 |
| 6 | KX-UCMA010W License for Mobile Extensions | 2 |
| 7 | Installation, customization, customization, testing and training. | Lot |
| 8 | Accessories | Lot |
| 9 | Service Period Duration/ warranties/ Maintenance | 36 Months |

SECTION VII- STANDARD FORMS

Notes on the Standard Forms:

7.1 Form of Tender

This form must be completed by the tenderer and submitted with the tender documents. It must also be duly signed by duly authorized representative of the tenderer.

7.2 Confidential Business Questionnaire Form

This form must be completed by the tenderer and submitted with tender documents

7.3 **Tender Security Form**

When required by the tender document the tenderer shall provide the tender security either in the form included therein after or in another format acceptable to the procuring entity.

7.4 Contract Form

The Contract form shall not be completed by the tenderer at the time of submitting the tenderer at the time of submitting the tender. The contract form shall be completed after contract award.

7.5 **Performance Security form**

The performance security form should not be completed by the tenderer at the time of tender preparation. Only the successful tenderer will be required to provide performance security in the sum provided herein or in another form acceptable to the procuring entity.

7.6 Bank Guarantee for Advance Payment.

When there is an agreement to have Advance payment, this form must be duly completed.

7.7 Manufacturer's Authorization Form

When required by the tender document, this form must be completed and submitted with the tender document. This form will be completed by the manufacturer of the goods where the tender is an agent.

7.1 FORM OF TENDER

| | | | | Date |
|--------------|-------------------------|-----------------|-----------------|--|
| То | | | | Tender No |
| | | | | |
| | [name and a | ddress of procu | ring entity] | |
| Gentler | men and/o | r Ladies: | | |
| | 0 | | | ments including Addenda mbers].the receipt of which is hereby duly |
| acknow | ledged, we | e, the undersi | gned, offer t | to supply deliver, install and commission (t equipment description) in conformity with |
| the | said | tender | documer | nts for the sum of (total tender amount in words and |
| figures) | or such ot | | nay be ascer | rtained in accordance with the Schedule of |
| | nent in acc | | | cepted, to deliver install and commission the ery schedule specified in the Schedule of |
| equival | ent to | pe | ercent of the | obtain the guarantee of a bank in a sum of Contract Price for the due performance of(Procuring entity). |
| date fix | ed for tend | er opening of | the Instruction | for a period of [number] days from the ons to tenderers, and it shall remain binding fore the expiration of that period. |
| notifica | | ard, shall cons | • | our written acceptance thereof and your ntract, between us. Subject to signing of the |
| | 6. We und y receive. | erstand that y | ou are not bo | ound to accept the lowest or any tender that |
| Dated t | his | da | y of | 20 |
| | | | | |
| [signatu | ure] | | | [in the capacity of] |
| D 1 | | | | 16. 6 |
| Duly au | athorized to | o sign tender f | or an on beh | alf of |

7.2 CONFIDENTIAL BUSINESS QUESTIONNAIRE FORM

You are requested to give the particulars indicated in Part 1 and either Part 2 (a), 2(b) or 2(c) whichever applied to your type of business.

You are advised that it is a serious offence to give false information on this form.

| Plot No, | | Street/Road | |
|---|--|---|--------|
| | | Fax E | |
| Nature of Bus | ness | | |
| _ | | | |
| | - | ou can handle at any one tin | |
| , | | | |
| Branch | | | |
| | | | |
| | Par | rt 2 (a) - Sole Proprietor | |
| | | (1) | |
| our name in | ull | .Age | |
| Nationality | C | ountry of Origin | |
| Citizenship de | | | |
| | | | |
| | | art 2 (b) – Partnership | |
| | of partners as follows | | |
| Jame | Nationality | Citizenship details | Shares |
| ••••• | | | |
| ••••• | | ••••• | |
| | | • | |
| ••••• | | (c) – Registered Company | |
| | | (c) - Registered Company | |
| Privata or Pub | | 1 3 | |
| Private or Pub | lic | | |
| State the nomi | lic nal and issued capital o | | |
| State the nomi Nominal Kshs | lic nal and issued capital o | | |
| tate the nomi Nominal Kshs ssued Kshs. | lic nal and issued capital o | f company | |
| tate the nomi Nominal Kshs ssued Kshs. Given details o | lic nal and issued capital o of all directors as follow | of company | Shares |
| state the nomi Nominal Kshs ssued Kshs. | lic nal and issued capital o of all directors as follow | f company | Shares |
| tate the nomi Nominal Kshs ssued Kshs. Given details o | lic nal and issued capital o of all directors as follow | of company | Shares |
| tate the nomi Nominal Kshs ssued Kshs. Given details o | lic nal and issued capital o of all directors as follow Nationality | of company | |

7.3 TENDER SECURITY FORM

| Whereas |
|---|
| having our registered office at |
| for which payment well and truly to be made to the said Procuring entity, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this day of 20 |
| · |
| THE CONDITIONS of this obligation are:- 1. If the tenderer withdraws its Tender during the period of tender validity specified by the tenderer on the Tender Form; or |
| If the tenderer, having been notified of the acceptance of its Tender by the Procuring entity during the period of tender validity: (a) fails or refuses to execute the Contract Form, if required; or (b) fails or refuses to furnish the performance security in accordance with the Instructions to tenderers; |
| We undertake to pay to the Procuring entity up to the above amount upon receipt of its first written demand, without the Procuring entity having to substantiate its demand provided that in its demand the Procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions. |
| This tender guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above date. |
| [signature of the bank] (Amend accordingly if provided by Insurance Company) |

7.4 CONTRACT FORM

| | EMENT made the | | | | | rment |
|----------------------------------|---|-------------------------------------|--------------------|------------------|-----------|-------|
| entity] (herein [name of tend | nafter called "the Pr derer] of the other part; | ocuring entity) | of the one part | t and | | |
| tender by | he Procuring entity the tenderer for [contract | the supply | of those go | oods in t | he sum | n of |
| Contract Pric | | ar price in were | ie iiiii jigiireej | (110101110111011 | | |
| NOW THIS A | AGREEMENT WITN | IESSETH AS FO | DLLOWS: | | | |
| | s Agreement words assigned to them in t | - | | | anings a | s are |
| | ollowing documents | shall be deeme | ed to form and l | be read and | construe | ed as |
| _ | greement viz: ender Form and the l | Price Schedule s | submitted by th | e tenderer | | |
| | chedule of Requirem | | | | | |
| | echnical Specification | ns | | | | |
| | eneral Conditions of | Contract | | | | |
| (e) the Sp | pecial Conditions of | contract; and | | | | |
| (f) the P ₁ | cocuring entity's Not | ification of Aw | ard | | | |
| tenderer as l entity to pro | nsideration of the parereinafter mentione ovide the goods and the provisions of the | ed, the tendered to remedy the | r hereby coven | ants with t | he Procu | ıring |
| provisions of other sum as | rocuring entity here the goods and the r may become payabler prescribed by the c | remedying of de le under the pro | efects therein, tl | ne Contract | Price or | such |
| | S whereof the parties with their respective l | | | | e execute | ed in |
| Signed, seale | d, delivered by | the | (for | the Procuri | ng entity |) |
| Signed, seale presence of _ | d, delivered by | the | (for | the tend | erer in | the |

7.5 PERFORMANCE SECURITY FORM

| WHEREAS | | [name of t | enderer] (herei | inafter called "the |
|--|--|--|--------------------------|---|
| | nas undertaken , in pur mber of the contract] da | | | |
| [reference nu | mber of the contract] da | tea 20 _ [description of | goods] (herei | to supply nafter called "the |
| Contract"). | | . , , | 8 1 (| |
| shall furnish therein as | REAS it has been stip h you with a bank g security for compliar with the Contract. | uarantee by a reputa | able bank for | the sum specified |
| AND WHE | REAS we have agreed | to give the tenderer a | guarantee: | |
| behalf of th words and f | E WE hereby affirm e tenderer, up to a to figure and we under the tenderer to be in | tal of take to pay you, up | [amount pon your firs | of the guarantee in t written demand |
| argument, a as aforesaid | iny sum or sums withi l, without you needin the sum specified there | n the limits of ng to prove or to sho | [a | mount of guarantee] |
| argument, a as aforesaid demand or t | ny sum or sums withi I, without you needin | n the limits of ng to prove or to sho ein. | [a ow grounds or | mount of guarantee] r reasons for your |
| argument, a as aforesaid demand or t | ny sum or sums withing withing the sum specified there | n the limits of ng to prove or to sho ein. | [a ow grounds or | mount of guarantee] r reasons for your |
| argument, a as aforesaid demand or t | iny sum or sums withing the sum specified there tee is valid until the | n the limits of | [a ow grounds or | mount of guarantee] r reasons for your |
| argument, a as aforesaid demand or t | ny sum or sums withing, without you needing the sum specified there tee is valid until theseal of the Guarantors | n the limits of | [a ow grounds or | mount of guarantee] r reasons for your |

| 7.6 | BANK GUARANTEE FOR ADVANCE PAYMENT |
|--------------------------------|--|
| То | [name of Procuring entity] |
| [nam | e of tender] |
| Gent | lemen and/or Ladies: |
| Cont payn tende guara | ccordance with the payment provision included in the Special Conditions of ract, which amends the General Conditions of Contract to provide for advancement, |
| tende not a what | the |
| Cont be m any | urther agree that no change or addition to or other modification of the terms of the ract to be performed there-under or of any of the Contract documents which may ade between the Procuring entity and the tenderer, shall in any way release us from liability under this guarantee, and we hereby waive notice of any such change tion, or modification. |
| | guarantee shall remain valid in full effect from the date of the advance payment ved by the tenderer under the Contract until [date]. |
| Your | s truly, |
| Signa | ature and seal of the Guarantors |
| | [name of bank or financial institution] |
| | [address] |
| | [date] |

7.7 MANUFACTURER'S AUTHORIZATION FORM

| To [name of the Proce | uring entity] |
|---|---|
| who are established a description of the goods factory] do hereby author a tender, and subsequent | nd reputable manufacturers of |
| 2 | full guarantee and warranty as per the General Conditions of offered for supply by the above firm against this Invitation for |
| | [signature for and on behalf of manufacturer] |

Note: This letter of authority should be on the letterhead of the Manufacturer and should be signed by an authorized person.

7.8. LETTER OF NOTIFICATION OF AWARD

| | Address of Procuring Entity |
|--------|---|
| | |
| RE: Te | ender No |
| T | ender Name |
| | s to notify that the contract/s stated below under the above mentioned tender have awarded to you. |
| 1. | Please acknowledge receipt of this letter of notification signifying your acceptance. |
| 2. | The contract/contracts shall be signed by the parties within 30 days of the date of this letter but not earlier than 14 days from the date of the letter. |
| 3. | You may contact the officer(s) whose particulars appear below on the subject matter of this letter of notification of award. |
| | (FULL PARTICULARS) |

SIGNED FOR ACCOUNTING OFFICER

REPUBLIC OF KENYA

PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD

| APPLICATION NOOF20 |
|--|
| BETWEEN |
| APPLICANT |
| AND |
| RESPONDENT (Procuring Entity) |
| Request for review of the decision of the (Name of the Procuring Entity) of |
| dated theday of20in the matter of Tender |
| Noof20 |
| REQUEST FOR REVIEW |
| I/We,the above named Applicant(s), of address: Physical |
| addressFax NoTel. NoEmail, hereby request the Public |
| Procurement Administrative Review Board to review the whole/part of the above |
| mentioned decision on the following grounds , namely:- |
| 1. |
| 2. |
| etc. |
| By this memorandum, the Applicant requests the Board for an order/orders that: - |
| 1. |
| 2. |
| etc |
| SIGNED(Applicant) |
| Dated onday of/20 |
| |
| FOR OFFICIAL USE ONLY |
| Lodged with the Secretary Public Procurement Administrative Review Board on |
| day of20 |
| SIGNED |
| Board Secretary |