

**NAIROBI CITY COUNTY ASSEMBLY SERVICE BOARD**



**TENDER DOCUMENT FOR  
PROVISION OF LAUNDRY SERVICES TO NAIROBI CITY COUNTY  
ASSEMBLY FOR A PERIOD OF TWO YEARS**

**TENDER NO . NCCASB/OT/01/2018/2020**

**CLOSING DATE: 4<sup>TH</sup> OCTOBER, 2018 at  
12.00Noon**

CLERK'S CHAMBERS

Telegraphic Address

Telephone 020 2216151

Email: [clerk@nrbcountyassembly.go.ke](mailto:clerk@nrbcountyassembly.go.ke)

Web: [www.nrbcountyassembly.go.ke](http://www.nrbcountyassembly.go.ke)

**County Assembly**

City Hall Buildings

P O Box 45844-00100

Nairobi, Kenya

## SECTION I - INVITATION TO TENDER

### NAIROBI CITY COUNTY ASSEMBLY SERVICE BOARD



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Telephone 020 2216151  
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Clerk's Chambers  
County Assembly  
City Hall Buildings  
P O Box 45844-00100  
Nairobi, Kenya

Date: **19 – 09 - 2018**

#### TENDER NO. NCCASB/OT/01/2018/2020 - PROVISION OF LAUNDRY SERVICES

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Nairobi City County Assembly Service Board wishes to invite sealed tenders from eligible candidates for the **PROVISION OF LAUNDRY SERVICES, FOR PERIOD OF TWO (2) YEARS.**

Tender documents with detailed specifications of the required goods and services may be obtained from the Procurement Office City Hall Building, second floor, Room 277 upon payment of non-refundable fee of Kshs. 1,000 paid to Nairobi City County Assembly's Account at the Co-operative Bank of Kenya, City Hall Branch, Account Number 01141232417500;

Or downloaded free of charge the County Assembly's website [www.nairobiassembly.go.ke](http://www.nairobiassembly.go.ke)  
Those who have downloaded the document from the above website **MUST** forward their particulars for recording and any further clarifications and addenda to email: [tenders@nairobiassembly.go.ke](mailto:tenders@nairobiassembly.go.ke)

Completed tender documents are to be enclosed in plain sealed envelopes marked with 'Tender name' and 'reference number' and deposited in Tender Box at City Hall Building, Second Floor, Room 277 so as to be received on or before **Thursday, 4<sup>th</sup> October, 2018 at 12:00 Noon.**

Documents that cannot fit in the Tender Box should be delivered at the Procurement Office and registered with the Procurement Officer. Tenders submitted late will be rejected.

Tenders will be opened immediately thereafter in the presence of the tenderers representatives who choose to attend the opening at the **Assembly's Foyer, City Hall Building at 12:00noon.**

Tenders should be addressed to:

**THE CLERK  
NAIROBI CITY COUNTY ASSEMBLY  
P.O BOX 45844 – 00100,  
NAIROBI - KENYA**

## **NCCASB/OT/01/2018/2020: Provision of Laundry Service**

### **SECTION II: INSTRUCTIONS TO TENDERERS**

#### **2.1 Eligible tenderers**

- 2.1.1. This Invitation to tender is open to all tenderers as described in the instructions to tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the tender documents. The procuring entity's employees, committee members, board members and their relative (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.
- 2.1.2. Tenderers shall provide the qualification information statement that the tenderer (including all members, of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, other documents to be used for the procurement of the services under this Invitation for tenders.
- 2.1.3. Tenderers involved in corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

#### **2.2 Cost of tendering**

- 2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.
- 2.2.2 The document shall be obtained from the Procurement Office City Hall Building, second floor, Room 277 upon payment of non-refundable fee of Kshs. 1,000 paid to Nairobi City County Assembly's Account at the Co-operative Bank of Kenya, City Hall Branch, Account Number 01141232417500;  
Or downloaded free of charge the County Assembly's website [www.nairobiassembly.go.ke](http://www.nairobiassembly.go.ke)

#### **2.3 Contents of tender documents**

- 2.3.1. The tender document comprises of the documents listed below and addenda issued in accordance with clause 5 of these instructions to tenders
- i) Instructions to tenderers
  - ii) General Conditions of Contract
  - iii) Special Conditions of Contract
  - iv) Schedule of Requirements
  - v) Details of service
  - vi) Form of tender
  - vii) Price schedules
  - viii) Contract form
  - ix) Confidential business questionnaire form
  - x) Tender security form

- 2.3.2. The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

#### **2.4 Clarification of Documents**

- 2.4.1. A prospective candidate making inquiries of the tender document may notify the Procuring entity in writing or by post, fax or email at the entity's address indicated in the Invitation for tenders. The Procuring entity

Will respond in writing to any request for clarification of the tender documents, which it receives no later than seven (3) days prior to the deadline for the submission of tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective tenderers who have received the tender documents”

- 2.4.2. The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender

## **2.5 Amendment of documents**

- 2.5.1. At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing an addendum.
- 2.5.2. All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.
- 2.5.3. In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

## **2.6 Language of tender**

- 2.6.1. The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the Procuring entity, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

## **2.7 Documents Comprising the Tender**

The tender prepared by the tenderer shall comprise the following components:

- (a) A Tender Form and a Price Schedule completed in accordance with paragraph 2.8, 2.9, 2.10 below.
- (b) Documentary evidence established in accordance with Clause 2.11 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
- (d) Confidential business questionnaire

## **2.8 Form of Tender**

- 2.8.1 The tenderers shall complete the Form of Tender and the appropriate Price Schedule furnished in the tender documents, indicating the services to be performed.

## **2. Tender Prices**

- 2.9.1 The tenderer shall indicate on the Price schedule the unit prices where applicable and total tender prices of the services it proposes to provide under the contract.
- 2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable:

- 2.9.3 Prices quoted by the tenderer shall remain fixed during the term of the contract unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.22.
- 2.9.4 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)
- 2.9.5 Where contract price variation is allowed, the variation shall not exceed 10% of the original contract price.
- 2.9.6 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

## **2.10 Tender Currencies**

- 2.10.1 Prices shall be quoted in Kenya Shillings unless otherwise specified in the appendix to in Instructions to Tenderers

## **2.11 Tenderers Eligibility and Qualifications.**

- 2.11.1 Pursuant to Clause 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if its tender is accepted.
- 2.11.2 The documentary evidence of the tenderers qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

## **2.12 Validity of Tenders**

- 2.12.1 Tenders shall remain valid for 60 days or as specified in the invitation to tender after date of tender opening prescribed by the Procuring entity, pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.
- 2.12.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer may refuse the request without forfeiting its tender security. A tenderer granting the request will not be required nor permitted to modify its tender.

## **2.13 Format and Signing of Tender**

- 2.13.1 The tenderer shall prepare one copy of the tender, clearly marked "ORIGINAL TENDER" as appropriate.
- 2.13.2 The original of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for an amended printed literature, shall be initialed by the person or persons signing the tender.
- 2.13.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

## **2.14 Sealing and Marking of Tenders**

- 2.14.1 The tenderer shall seal the original in an envelope, duly marked as "ORIGINAL". The envelope shall then be sealed in an outer envelope. The inner and outer envelopes shall:

- (a) Be addressed to the Procuring entity at the address given in the invitation to tender

- (b) Bear, tender number and name in the invitation to tender and the words: “**DO NOT OPEN BEFORE 4<sup>th</sup> October, 2018 at 12.00Noon**”

- 2.14.2 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared “late”.
- 2.14.3 If the outer envelope is not sealed and marked as required by paragraph 2.15.1, the Procuring entity will assume no responsibility for the tender’s misplacement or premature opening.

## **2.15 Deadline for Submission of Tenders**

- 2.15.1 Tenders must be received by the Procuring entity at the address specified under paragraph 2.15.1 no later than **4<sup>th</sup> October, 2018 at 12.00Noon**
- 2.15.2 The procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 5, in which case all rights and obligations of the procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.
- 2.15.3 Bulky tenders which will not fit in the tender box shall be received by the procuring entity as provided for in the appendix.

## **2.16 Modification and withdrawal of tenders**

- 2.16.1 The tenderer may modify or withdraw its tender after the tender’s submission, provided that written notice of the modification , including substitution or withdrawal of the tender’s is received by the procuring entity prior to the deadline prescribed for the submission of tenders.
- 2.16.2 The Tenderer’s modification or withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of paragraph 2.15. A withdrawal notice may also be sent by cable, but followed by a signed confirmation copy, postmarked no later than the deadline for submission of tenders.
- 2.16.3 No tender may be modified after the deadline for submission of tenders.
- 2.16.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the tenderer on the Tender Form. Withdrawal of a tender during this interval may result in the Tenderer’s forfeiture of its tender security, pursuant to paragraph 2.12.7.
- 2.16.5 The procuring entity may at any time terminate procurement proceedings before contract award and shall not be liable to any person for the termination.
- 2.16.6 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.

## **2.17 Opening of Tenders**

- 2.17.1 The Procuring entity will open all tenders in the presence of tenderers representatives who choose to attend, on **4<sup>th</sup> October, 2018 at 12.00 Noon** and in the location specified in the invitation to tender. The tenderers’ representatives who are present shall sign a register evidencing their attendance.

- 2.17.3 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring Entity, at its discretion, may consider appropriate, will be announced at the opening.
- 2.17.4 The procuring entity will prepare minutes of the tender opening which will be submitted to the tenderers that signed the tender opening register and will have made the request.

## **2.18 Clarification of tenders**

- 2.18.1 To assist in the examination, evaluation and comparison of tenders the procuring entity may at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance shall be sought, offered, or permitted.
- 2.18.2 Any effort by the tenderer to influence the procuring entity in the procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers tender.

## **2.19 Preliminary Examination and Responsiveness**

- 2.19.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required securities have been furnished whether the documents have been properly signed, and whether the tenders are generally in order.
- 2.19.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security may be forfeited. If there is a discrepancy between words and figures, the amount in words will prevail.
- 2.19.3 The Procuring entity may waive any minor informality or nonconformity or irregularity in a tender which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any tenderer.
- 2.19.4 Prior to the detailed evaluation, pursuant to paragraph 22, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations. The Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.
- 2.19.5 If a tender is not substantially responsive, it will be rejected by the Procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

## **2.20 Conversion to a single currency**

- 2.20.1 Where other currencies are used, the procuring entity will convert those currencies to Kenya shillings using the selling exchange rate on the date of tender closing provided by the central bank of Kenya.

## **2.21 Evaluation and comparison of tenders.**

- 2.21.1 The procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20
- 2.21.2 The comparison shall be of the price including all costs as well as duties and taxes payable on all the materials to be used in the provision of the services.



2.21.3 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.4 and in the technical specifications:

- (a) Operational plan proposed in the tender;
- (b) Deviations in payment schedule from that specified in the Special Conditions of Contract;

2.21.4 Pursuant to paragraph 22.3 the following evaluation methods will be applied:

(a) ***Operational Plan.***

The Procuring entity requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenders offering to perform longer than the procuring entity have required delivery time will be treated as non-responsive and rejected.

(b) ***Deviation in payment schedule.***

Tenderers shall state their tender price for the payment on a schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.

2.21.5 The tender evaluation committee shall evaluate the tender within 30 days from the date of opening the tender.

2.21.6 To qualify for contract awards, the tenderer shall have the following:-

- (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
- (b) Legal capacity to enter into a contract for procurement
- (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
- (d) Shall not be debarred from participating in public procurement.

**2.22. Contacting the procuring entity**

2.22.1 Subject to paragraph 2.19, no tenderer shall contact the procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.

2.22.2 Any effort by a tenderer to influence the procuring entity in its decisions on tender evaluation, tender comparison or contract award may result in the rejection of the tenderers tender.

**2.23 Award of Contract**

**a) Post qualification**

2.23.1 In the absence of pre-qualification, the Procuring entity will determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.

2.23.2 The determination will take into account the tenderer's financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.1.2, as well as such other information as the Procuring entity deems necessary and appropriate.

2.23.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

**b) Award Criteria**

2.23.4 Subject to paragraph 2.22 the Procuring entity will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.

2.23.5 The procuring entity reserves the right to accept or reject any tender and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the procuring entity's action. If the procuring entity determines that none of the tenderers is responsive; the procuring entity shall notify each tenderer who submitted a tender.

2.23.6 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

**2.24 Notification of award**

2.24.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.

2.24.2 The notification of award will signify the formation of the Contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.26. Simultaneously the other tenderers shall be notified that their tenders have not been successful.

2.24.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 27, the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

**2.25 Signing of Contract**

2.25.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.

2.25.2 Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.

- 2.25.3 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

## **2.26 Performance Security**

- 2.26.1 Within thirty (30) days of the receipt of notification of award from the Procuring entity, the successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents, or in another form acceptable to the Procuring entity.
- 2.26.2 Failure of the successful tenderer to comply with the requirement of paragraph 2.26 or paragraph 2.27.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated or call for new tenders.

## **2.27 Corrupt or Fraudulent Practices**

- 2.27.1 The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.
- 2.27.2 The procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;
- 2.27.3 Further, a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in Public Procurement in Kenya

## APPENDIX TO INSTRUCTIONS TO THE TENDERERS

The following information for procurement of services shall complement or amend the provisions of the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers

Instructions to tenderers	Particulars of appendix to instructions to tenderers																														
2.1	Particulars of eligible tenderers: <b>The tender is open to all eligible Laundry Service providers.</b>																														
2.2.2	Price to be charged for tender documents. <b>Shall be</b> payment of non-refundable fee of <b>Kshs. 1,000</b> Or downloaded free of charge the County Assembly’s website <a href="http://www.nairobiassembly.go.ke">www.nairobiassembly.go.ke</a>																														
2.10	Particulars of other currencies allowed. <b>None</b>																														
2.11	Particulars of eligibility and qualifications documents of evidence required. <b>Copies of:</b> <b>i) Certificate of Registration/Incorporation</b> <b>ii) Certificate of valid tax compliance</b>																														
2.12	Validity of Tenders: <b>Tenders Shall remain valid for 120 days.</b>																														
2.15.3	Bulky tenders which do not fit in the tender box shall be delivered to the Procurement Unit.																														
2.21	<b>Evaluation Criteria</b>  The following requirements <b>must be met</b> by the tenderer notwithstanding other requirements in the tender documents:-  <b>a) Mandatory Requirements (MR)</b>  <b>No.</b>  <table><tr><th colspan="2">Requirements</th><th>Responsive or Not</th></tr><tr><th colspan="2"></th><th>Responsive</th></tr><tr><td>MR1</td><td>Must Submit a copy of certificate of Registration/Incorporation</td><td></td></tr><tr><td>MR2</td><td>Must Submit a copy of Valid Tax Compliance certificate</td><td></td></tr><tr><td>MR3</td><td>Must Fill the Price Schedule in the format provided</td><td></td></tr><tr><td>MR4</td><td>Must Fill the Form of Tender in the Format provided</td><td></td></tr><tr><td></td><td></td><td></td></tr><tr><td>MR5</td><td>Must submit a dully filled up Confidential Business Questionnaire in format provided</td><td></td></tr><tr><td></td><td></td><td></td></tr><tr><td></td><td></td><td></td></tr></table> <b>At this stage, the tenderer’s submission will either be responsive or non-responsive. The non-responsive submissions will be eliminated from the entire evaluation process and will not be considered further.</b>	Requirements		Responsive or Not			Responsive	MR1	Must Submit a copy of certificate of Registration/Incorporation		MR2	Must Submit a copy of Valid Tax Compliance certificate		MR3	Must Fill the Price Schedule in the format provided		MR4	Must Fill the Form of Tender in the Format provided					MR5	Must submit a dully filled up Confidential Business Questionnaire in format provided							
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Instructions to tenderers	Particulars of appendix to instructions to tenderers				
	<b>b) Technical Scores (T.S.)</b>				
	This section (Technical Evaluation) will carry a total of 85% of the whole evaluation and will be divided into two as below				
	i) Vendor Evaluation				
	This will be the first stage of Technical Evaluation and will carry a total of 60%				
	No.	Evaluation Attribute	Tenderer's Response	Weighting Score	Max. Score
	T.S.1	Number of years in the Laundry service Industry		5 years and above  Others prorated at:  $\frac{\text{Number of Years} \times 10}{5}$	10
	T.S. 2	Provide a list of clients and references to which the company has offered similar services in the last 3 years. <i>(make reference to section v under 5.5)</i>		5 or more Clients with references  Others prorated at:  $\frac{\text{Number of Clients} \times 10}{5}$	10
	T.S.3	Provide the current Single Business Permit Licence			15
	T.S.4	Financial Strength Provide Submit Last 12 Months Bank Statements		Last 12 Months Bank Statement (10marks). None – 0 marks	10

Instructions to tenderers	Particulars of appendix to instructions to tenderers				
	No.	Evaluation Attribute	Tenderer's Response	Weighting Score	Max. Score
	T.S. 5	Management Profile Managerial and Key Personnel Competency Profile  Provide Details of any relevant certifications and/or accreditations by principals or Members of staff and attach copies of such Certification. Such certification should be relevant to the work they do and the key skills for the services Required.		10  Details of at least 5 staff members (Max. 10 Marks). Provide CVs with details of relevant experiences, academic qualifications and professional qualifications and/or accreditations. Each staff member up to a maximum of 5 will be awarded a maximum of 2 marks to be distributed as below:-	
	T.S. 6	Physical Location Provide details of physical address and contacts – attach evidence		Details of physical address and contacts with copy of title or lease documents with latest utility bill – 5 marks	5
	ii)	Technical Specifications/ This will be the second stage of Technical Evaluation and will carry a total of 25%. Bidders will be required to respond to Table 1 General Service Specifications in Section V– Description of Services	General service specifications		

<b>Instructions to tenderers</b>	<b>Particulars of appendix to instructions to tenderers</b>										
	<p><b>Only bidders who score 65% and above will be subjected to financial evaluation. Those who score below 65% will be eliminated at this stage from the entire evaluation process and will not be considered further.</b></p> <p>c) <b><u>Financial score (F.S.)</u></b> Bidders are required to fill in the price schedule table in Section VII. The financial submissions of each bidder will be divided by the lowest financial quote to determine the financial score of each bidder. There after the financial score computed will then be combined technical and financial.</p> <p><b><u>COMBINED TECHNICAL AND FINANCIAL SCORES</u></b></p> <p><b>The following formula shall be used</b></p> <p><b>T.S (85%) + F.S (15%) = T.T.L (100%)</b></p> <p>T.S                 =   Technical Score = (Technical Evaluation ) as evaluated against the technical criteria</p> <p>F.S                 =   Financial Score (computed as below)</p> <p>FSL / FSC      =   FS</p> <p>FSC               =   Financial submission of the tender under consideration. FSL               =   Financial score for the lowest tender. FS                 =   Computed financial score for each tenderer.</p> <p>T.T.L             =   Total Score</p> <p><i>The table below summarizes the overall evaluation process and the proposed weighting of each stage.</i></p> <table style="width: 100%; margin-top: 10px;"> <thead> <tr> <th style="text-align: left;"><b>Area</b></th><th style="text-align: right;"><b>Rating / Scores</b></th></tr> </thead> <tbody> <tr> <td>Preliminary evaluation (Compliance Evaluation)</td><td style="text-align: right;">Elimination</td></tr> <tr> <td>Technical evaluation   (i ) Vendor Evaluation (60%)   (ii) Service Specifications (25%)</td><td style="text-align: right; vertical-align: bottom;">85</td></tr> <tr> <td>Financial Evaluation</td><td style="text-align: right;">15</td></tr> <tr> <td><b>Total</b></td><td style="text-align: right;"><b>100</b></td></tr> </tbody> </table>	<b>Area</b>	<b>Rating / Scores</b>	Preliminary evaluation (Compliance Evaluation)	Elimination	Technical evaluation   (i ) Vendor Evaluation (60%) (ii) Service Specifications (25%)	85	Financial Evaluation	15	<b>Total</b>	<b>100</b>
<b>Area</b>	<b>Rating / Scores</b>										
Preliminary evaluation (Compliance Evaluation)	Elimination										
Technical evaluation   (i ) Vendor Evaluation (60%) (ii) Service Specifications (25%)	85										
Financial Evaluation	15										
<b>Total</b>	<b>100</b>										
2.23	Particulars of post – qualification if applicable. <b>NCCASB may inspect the premises and interview management to confirm information given</b>										
2.23.4	Award Criteria: <b>Award will be made to the highest ranked bidder.</b>										
2.29	Particulars of performance security if applicable. N/A										
Other's as necessary	Complete as necessary. <b>None</b>										

## **SECTION III                      -                      GENERAL CONDITIONS OF CONTRACT**

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# **GENERAL CONDITIONS OF CONTRACT**

## **3.1 Definitions**

In this contract the following terms shall be interpreted as indicated:

- a) “The contract” means the agreement entered into between the Procuring entity and the tenderer as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- b) “The Contract Price” means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations.
- c) “The services” means services to be provided by the contractor including materials and incidentals which the tenderer is required to provide to the Procuring entity under the Contract.
- d) “The Procuring entity” means the organization sourcing for the services under this Contract.
- e) “The contractor means the individual or firm providing the services under this Contract.
- f) “GCC” means general conditions of contract contained in this section
- g) “SCC” means the special conditions of contract
- h) “Day” means calendar day

## **3.2 Application**

- 3.2.1 These General Conditions shall apply to the extent that they are not superseded by provisions of other part of contract.

## **3.3 Standards**

- 3.3.1 The services provided under this Contract shall conform to the 7 standards mentioned in the Schedule of requirements

## **3.4 Patent Right's**

- 3.4.1 The tenderer shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof.

## **3.5 Performance Security**

- 3.5.1 Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in Special Conditions of Contract.
- 3.5.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- 3.5.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of:

- a) Cash.
- b) A bank guarantee.
- c) Such insurance guarantee approved by the Authority.
- d) Letter of credit.

3.5.4 The performance security will be discharged by the procuring entity and returned to the candidate not later than thirty (30) days following the date of completion of the tenderer's performance of obligations under the contract, including any warranty obligations under the contract.

### **3.6 Inspections and Tests**

3.6.1 The Procuring entity or its representative shall have the right to inspect and/or to test the services to confirm their conformity to the Contract specifications. The Procuring entity shall notify the tenderer in writing, in a timely manner, of the identity of any representatives retained for these purposes.

3.6.2 The inspections and tests may be conducted on the premises of the tenderer or its subcontractor(s). If conducted on the premises of the tenderer or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring entity.

3.6.3 Should any inspected or tested services fail to conform to the Specifications, the Procuring entity may reject the services, and the tenderer shall either replace the rejected services or make alterations necessary to meet specification requirements free of cost to the Procuring entity.

3.6.4 Nothing in paragraph 3.7 shall in any way release the tenderer from any warranty or other obligations under this Contract.

### **3.7 Payment**

3.7.1 The method and conditions of payment to be made to the tenderer under this Contract shall be specified in SCC

### **3.8 Prices**

3.8.1 Prices charged by the contractor for services performed under the Contract shall not, with the exception of any Price adjustments authorized in SCC, vary from the prices by the tenderer in its tender or in the procuring entity's request for tender validity extension as the case may be. No variation in or modification to the terms of the contract shall be made except by written amendment signed by the parties.

### **3.9 Assignment**

3.9.1 The tenderer shall not assign, in whole or in part, its obligations to perform under this contract, except with the procuring entity's prior written consent.

### **3.10 Termination for Default**

3.10.1 The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the tenderer, terminate this Contract in whole or in part:

- a) If the tenderer fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.
- b) If the tenderer fails to perform any other obligation(s) under the Contract.

- c) if the tenderer, in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

3.10.2 In the event the Procuring entity terminates the Contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those undelivered, and the tenderer shall be liable to the Procuring entity for any excess costs for such similar services.

### **3.11 Termination of insolvency**

3.11.1 The procuring entity may at the anytime terminate the contract by giving written notice to the contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not produce or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

### **3.12 Termination for convenience**

3.13.1 The procuring entity by written notice sent to the contractor may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entity convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.

3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor on agreed amount for partially completed services.

### **3.13 Resolution of disputes**

3.13.1 The procuring entity's and the contractor shall make every effort to resolve amicably by direct informal negotiations any disagreement or dispute arising between them under or in connection with the contract.

3.13.2 If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

### **3.14 Governing Language**

3.14.1 The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language.

### **3.15 Force Majeure**

3.15.1 The contractor shall not be liable *for* forfeiture of its performance security, or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

### **3.16 Applicable Law.**

3.16.1 The contract shall be interpreted in accordance with the laws of Kenya unless otherwise specified in the SCC

### **3.17 Notices**

3.17.1 Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by fax or E-mail and confirmed in writing to the other party's address specified in the SCC

3.17.2 A notice shall be effective when delivered or on the notices effective date, whichever is later

## SECTION IV -SPECIAL CONDITIONS OF CONTRACT

- 4.1 Special conditions of contract shall supplement the general conditions of contract, wherever there is a conflict between the GCC and the SCC, the provisions of the SCC herein shall prevail over those in the GCC
- 4.2 Special conditions of contract with reference to the general conditions of contract.

General conditions of contract reference	Special conditions of contract
3.5	Specify performance security if applicable: <b>N/A</b>
3.7	Specify method Payments. <b>Payments shall be made at the end of Every Month within 30 days upon receipt of Invoice(s).</b>
3.8	Specify price adjustments allowed. <b>None</b>
3.14	Specify resolution of disputes. <b>Disputes to be settled as per the Arbitration Laws of Kenya</b>
3.16	Specify applicable law. <b>Laws of Kenya</b>
3.17	<b>Kindly visit the Nairobi City County Assembly to view the fabrics before quoting the prices.</b>
3.18	Indicate addresses of both parties. <b>Client: The Nairobi City County Assembly Service Board City Building, 2<sup>nd</sup> Floor P. O. Box 45844-00100 Nairobi</b>
Other's as necessary	Complete as necessary

## SECTION VI - DESCRIPTION OF SERVICES

### Particulars

The Assembly has a need for laundry service to launder the county assembly chamber gear.

		<b>BIDDER'S RESPONSE CONFIRMING COMPLIANCE</b>	
		<b>YES</b>	<b>NO</b>
<b>NO.</b>	<b>MINIMUM REQUIREMENT/SPECIFICATION</b>		
1	<b><u>Quality Control:</u></b> (10 marks) The contractor shall have the capability to ensure the following:		
	a) High quality service provision in terms of suitable detergents vis a vis the fabric and not discoloration on our fabrics		
	b) Provision of express services without additional..		
	c) Alterations and repairs (i.e. stitching back loose buttons and any necessary corrections on garment) are d) professional		
2	<b><u>Satisfaction guarantee</u></b> (5 marks)		
	a) In the event that NCCASB is not satisfied with the cleanliness of the garment(s) or the service provided , the contractor shall provide the same service(s) again at <b><u>no charge</u></b>		
3	<b><u>Damaged garments</u></b> (5 marks)		
	a) In the event that any piece of garment is damaged, the contractor shall provide a credit on the invoice in the amount of the current value of the item.  b) Must ensure safety of the attire at all times in their custody and good holdings.		
4	<b><u>Pickup and Delivery</u></b> (5 marks)		

	<p>a) The contractor must ensure that the attire is laundered immediately they receive in readiness for picking. I.e. dropped on every Friday morning for cleaning and collected on Monday afternoon for the plenary sessions on Tuesday afternoon.</p> <p>b) If the laundry has a picking and the delivery service then they should pick the attire on Friday morning for cleaning and drop them on Monday afternoon in readiness for the plenary session on Tuesday afternoon.</p>		
--	--	--	--

Table 1 gives the detailed clause-by-clause description of the required services. The tenderer is required to provide the clause-by-clause response to the specifications and indicate clearly how the services offered meet the requirements.

#### **TABLE 1: GENERAL SERVICE SPECIFICATIONS**

**The Detailed Service Specifications/Particulars are as follows:** The documents submitted will be evaluated for suitability and awarded marks which will contribute to a maximum 25 % of the total tender evaluation.

**Bidders are required to indicate against each service specification “UNDERSTOOD AND WILL COMPLY” or “UNDERSTOOD AND WILL NOT COMPLY”. Any other response in the column will be treated as NON-RESPONSIVE.**

**Bidders Signature .....** **Official Stamp .....**

**Date .....**

## SECTION VII -PRICE SCHEDULE

The supplier should indicate the cost that is necessary to meet the requirements of NCCASB. The price quotation shall include all applicable taxes.

**NOTE:**

Kindly visit the Nairobi City County Assembly to view the fabrics before quoting the prices.

S/No.	Item Description	Description	Service charge per month (Kshs.)	Remarks
1	White shirt (Chamber)	18 x 3 days x 4 weeks x 4 months = 864pcs		
2	Black Chamber Suit	18 x (twice per month) x 4 months = 144pcs		
3	Navy Blue Gowns	4 x (twice per month) x 4 months = 32pcs		
4	White Neck Bands	10 x 3 days x 4 weeks x 4 months = 480pcs		
5	Bright Yellow Blazers	13 x (twice per month) x 4 months = 104pcs		
6	Light Green Blazers	10 x (twice per month) x 4 months = 80pcs		
7	Black Trousers	21 x (twice per month) x 4 months = 168pcs		
8	Curtains	16 x (thrice per year) = 48 pcs		
9	Sheers	13 x (thrice per year) = 39 pcs		

**NB.** Payments shall be made at the end of every month within 30 days upon receipt of invoice(s)

**Signature and Rubber stamp of tenderer**\_\_\_\_\_

## **SECTION VIII: TERMS OF REFERENCE FOR PROVISION FOR LAUNDRY SERVICES**

### **i. Contract overview**

This invitation to tender (ITT) for professional Laundry/Dry Cleaning requirements to provide laundering, dry cleaning, pressing, repairs and alterations of Assembly gear for the Nairobi City County Assembly Service Board at City Hall. The Board is seeking to partner with a dependable contractor with the equipment and experience in cleaning and preserving the appearance and quality garments at an exceptional service level with affordable prices.

### **ii. Scope of Work**

The contractor shall furnish professional laundry/dry cleaning services to include, but not limited to the following:

- a) **Laundering Service:** Wash, dry and press long and short sleeve shirts
  - All sleeves shall be sharply creased in the middle of the sleeve
  - Patches must be centered on the sleeve and pressed flat with the crease down the middle of the sleeve
- b) **Dry cleaning Service:** Dry clean and press trousers, coats, jackets, liners and neck ties
  - All trousers shall be sharply creased in the middle of the pant leg
- c) **Repair and Alteration:** Sewing of buttons, emblems/chevrons and /or broken belt loops, mending any tears or rips, hemming, and repair/replace zippers and/or pockets

### **iii. Contract Schedule**

The Assembly plenary sessions remains closed during recess period. The contract services are not required during the actual days observed.

**NOTE:** During the life of the contract, NCCASB reserves the right to add to the list of services identified which are deemed within the scope of this procurement. In the event that NCCASB determines additional services should be added, the following procedures will be followed. NCCASB will contact the awarded contractor and allow them the opportunity to provide pricing for the service. NCCASB, in its sole discretion, will determine if the price quoted by the contractor is fair and reasonable.



## SECTION IX - STANDARD FORMS

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### Notes on the standard Forms

- Form of Tender** - The form of Tender must be completed by the tenderer and submitted with the tender documents. It must also be duly signed by duly authorized representatives of the tenderer.
- Price Schedule Form-** The price schedule form must similarly be completed and submitted with the tender.
- Contract Form** - The contract form shall not be completed by the tenderer at the time of submitting the tender. The contract form shall be completed after contract award and should incorporate the accepted contract price.
- Confidential Business Questionnaire Form** - This form must be completed by the tenderer and submitted with the tender documents.
- Tender Security Form** - When required by the tender document the tenderer shall provide the tender security either in the form included hereinafter.

## FORM OF TENDER

Date \_\_\_\_\_  
Tender No. NCCASB/OT/01/2018-2020

To: **The Director General**  
**Public Procurement Oversight Authority**  
**P. O. Box 53535-00200**  
**NAIROBI**

Gentlemen and/or Ladies:

1. Having examined the tender documents including Addenda Nos... *[insert numbers,*  
the of which is hereby duly acknowledged, we, the undersigned, offer to provide.  
*[description of services]*  
in conformity with the said tender documents for the sum of ***[As per the price Schedule]*** or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender.
2. We undertake, if our Tender is accepted, to provide the services in accordance with the services schedule specified in the Schedule of Requirements.
3. If our Tender is accepted, we will obtain the tender guarantee in a sum equivalent to \_\_\_\_\_ percent of the Contract Price for the due performance of the Contract, in the form prescribed by (Procuring entity).
4. We agree to abide by this Tender for a period of *[number]* days from the date fixed for tender opening of the Instructions to tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
5. Until a formal Contract is prepared and executed, this Tender, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 20  
*[signature]* *[In the capacity of]*  
Duly authorized to sign tender for and on behalf of \_\_\_\_\_

## CONTRACT FORM

THIS AGREEMENT made the \_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_ between.....[name of procurement entity] of .....[country of Procurement entity](hereinafter called “the Procuring entity”) of the one part and .....[name of tenderer] of .....[city and country of tenderer](hereinafter called “the tenderer”) of the other part.

WHEREAS the procuring entity invited tenders for certain services. Viz.....[brief description of services] and has accepted a tender by the tenderer for the supply of those services in the sum of .....[contract price in words and figures]

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
  - (a) the Tender Form and the Price Schedule submitted by the tenderer;
  - (b) the Schedule of Requirements;
  - (c) The Technical Specifications;
  - (d) The General Conditions of Contract;
  - (e) The Special Conditions of Contract; and
  - (f) The Procuring entity’s Notification of Award.
3. In consideration of the payments to be made by the Procuring entity to the tenderer as hereinafter mentioned, the tenderer hereby covenants with the Procuring entity to provide the services and to remedy defects therein in conformity in all respects with the provisions of the Contract
4. The Procuring entity hereby covenants to pay the tenderer in consideration of the provision of the services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, sealed, delivered by \_\_\_\_\_ the \_\_\_\_\_ (For the Procuring entity)

Signed, sealed, delivered by \_\_\_\_\_ the \_\_\_\_\_ (For the tenderer)

In the presence of \_\_\_\_\_.

## CONFIDENTIAL BUSINESS QUESTIONNAIRE

You are requested to give the particulars indicated in Part 1 and either Part 2 (a), 2(b) or 2(c) Whichever applied to your type of business?

You are advised that it is a serious offence to give false information on this form.

### Part 1 General

Business Name.....  
Location of Business Premises .....  
Plot No, .....Street/Road.....  
Postal address .....Tel No. ....  
Fax ..... Email .....  
Nature of Business .....  
Registration Certificate No. ....  
Maximum value of business which you can handle at any one time – Kshs.....  
Name of your bankers .....  
Branch .....

### Part 2 (a) – Sole Proprietor

Your name in full.....Age.....  
Nationality.....Country of Origin.....  
Citizenship details  
.....

### Part 2 (b) – Partnership

Given details of partners as follows

Name	Nationality	Citizenship details	Shares
1. ....			
2. ....			
3. ....			
4. ....			

### Part 2 (c) – Registered Company

Private or Public (**ATTACH THE CR12 FORM**)

State the nominal and issued capital of company

Nominal Kshs.

Issued Kshs.

Given details of all directors as follows

Name	Nationality	Citizenship details	Shares
1. ....			
2. ....			
3. ....			
4. ....			

Date.....Signature of Candidate.....

## PERFORMANCE SECURITY FORM

To: .....

[Name of the Procuring entity]

WHEREAS..... [Name of tenderer]

(Hereinafter called "the tenderer") has undertaken, in pursuance of Contract

No. \_\_\_\_\_ [Reference number of the contract] dated

\_\_\_\_\_ 20 \_\_\_\_ to

supply.....

[Description services](Hereinafter called "the contract")

AND WHEREAS it has been stipulated by you in the said Contract that the tenderer shall furnish you with *a* bank guarantee by a reputable bank for the sum specified therein as security for compliance with the Tenderer's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the tenderer a guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the tenderer, up to a total of .....

*[Amount of the guarantee in words and figures],*

and we undertake to pay you, upon your first written demand declaring the tenderer to be in default under the Contract and without cavil or argument, any sum or sums within the limits of .....  
*[Amount of guarantee]* as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the \_\_\_\_ day of 20

\_\_\_\_\_  
Signature and seal of the Guarantors

\_\_\_\_\_  
*[Name of bank or financial institution]*

\_\_\_\_\_  
*[Address]*

\_\_\_\_\_  
[Date] (Amend accordingly if provided by Insurance Company)

## SELF-DECLARATION FORM

### ANTI-CORRUPTION DECLARATION

We (*insert the name of the company / supplier*)-----  
declares and guarantees that no offer, gift or payment, consideration or benefit of any kind, which constitutes an illegal or corrupt practice, has been or will be made to anyone by our organization or agent, either directly or indirectly, as an inducement or reward for the award or execution of this procurement.

In the event the above is contravened we accept that the following to apply —

- a) The person shall be disqualified from entering into a contract for the procurement; or
- b) If a contract has already been entered into with the person, the contract Shall be voidable at the option of NCCASB.
- c) The voiding of a contract by the procuring entity under subsection (b) Does not limit any other legal remedy That NCCASB may have.

Name .....Signature.....Date .....

Company Seal / Business Stamp

### ANTI-FRAUDULENT PRACTICE DECLARATION

We (*insert the name of the company / supplier*) -----  
--declares and guarantees that no person in our organization has or will be involved in a fraudulent practice in any procurement proceeding.

Name .....Signature.....Date .....

Company Seal / Business Stamp

### NON - DEBARMENT DECLARATION

We (*insert the name of the company / supplier*) -----  
--declares and guarantees that no director or any person who has any controlling interest in our organization has been debarred from participating in a procurement proceeding.

Name .....Signature.....Date .....

Company Seal / Business Stamp