



NAIROBI CITY COUNTY ASSEMBLY
THIRD ASSEMBLY - FOURTH SESSION

REQUEST FOR STATEMENT

Subject: Regulation, Ownership and Operations of Breakdown (Tow) Vehicles in Nairobi City County.

Hon Speaker, Pursuant to Standing Order 47(2) (c), I wish to request for a Statement from the Chairperson of the Sectoral Committee on Transport and Public Works regarding the ownership and operations of breakdown (tow) vehicles within Nairobi City County.

Hon. Speaker, the use of breakdown vehicles in the Central Business District (CBD) often used for towing away vehicles involved in; obstruction in parking bays and other parking violations; accidents; as well as other traffic offences, has continued to raise serious concerns among Nairobi residents. There have been numerous reports and complaints ranging from misconduct by breakdown operators, damaged bumpers, theft of vehicle parts during towing to lack of transparency in how these services are procured and managed.

Hon. Speaker, in the statement, the Chairperson should inquire into and report on: -

- i. Whether there are existing guidelines and procedures guiding the operations and pricing of the breakdown services operating in the County;
- ii. Whether the County has any existing Service Level Agreement (SLA) between the county government and the owners of the breakdown vehicles used during official operations in Nairobi County;
- iii. Any efforts made by the County to standardize, regulate, brand and formalize the operations of the breakdown vehicles in the County;
- iv. Details of the procedure and protocol required before towing of a vehicle in the absence of the owners;
- v. Database of all the breakdown vehicles operating in the County and their respective routes and the qualifications of the operators in automobile handling; and
- vi. Measures the County Executive has taken to address complaints of misconduct by the operators and by motorists whose vehicles are damaged during the process of clamping and towing.

Hon. SILAS MATARA ONGWAE, MCA
MEMBER FOR DANDORA AREA 11 WARD
NAIROBI CITY COUNTY ASSEMBLY

DATE 11/6/25

Statement requested on
15 June 2025 by Hon.
Silas Matara, MCA.
18/06/2025
Response due - 2 wks