

T&J/S/2025/-

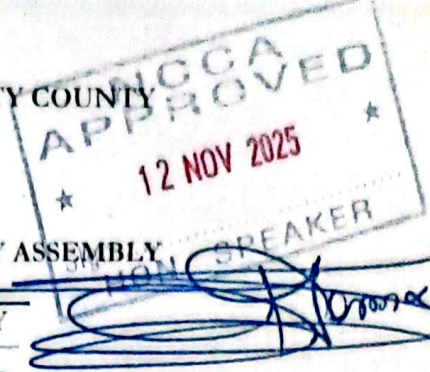
GOVERNMENT OF NAIROBI CITY COUNTY



THE NAIROBI CITY COUNTY ASSEMBLY

THIRD ASSEMBLY

(FOURTH SESSION)



Statement requested by Hon. Waithera Chege (18/11/25) to immediately engage the Hon. Member on the matter

REQUEST FOR STATEMENT

Subject: Status of Social Health Insurance Fund reimbursement by the Social Health Authority

Hon. Speaker,

Pursuant to Standing Order 47(2) (c), I wish to request for a Statement from the Chairperson of the Sectoral Committee on Health Services regarding status of reimbursement of the Social Health Insurance funds to the County Level 4 and Level 5 Hospitals by the Social Health Authority.


Hon. Speaker, Article 41(1)(a) of the Constitution of Kenya 2010 provides for the right of every person to the highest attainable standard of health which include the right to health care services. Further Sub-Article 41(2) provides that a person shall not be denied emergency medical treatment.

Hon. Speaker, the Social Health Authority (SHA) reimburses health facilities for services provided to beneficiaries through a direct payment system to Government, private, and faith-based facilities. While the SHA alleges to have made significant payouts, a notable backlog of claims remains, and some hospitals have reported financial strain, leading them to shift to cash-only payments.

Hon. Speaker, it is alleged that most if not all County Health Facilities especially level 4 and level 5 hospitals are undergoing financial strain due to delay in reimbursement of social health insurance funds by SHA. It is noted that a good number of claims are been rejected unilaterally by the SHA system and no clear feedback mechanism to engage SHA either physically or online, on the steps to be taken to amend the rejected claims.

Hon. Speaker, in the Statement, the Chairperson should inquire into and report on: -

1. Status report on the disbursement of funds to the County level 4 and level 5 Hospitals by Social Health Authority (SHA) for the last one year – breakdown of disbursements per County Health Facility vis-à-vis the claims lodged;
2. Status report on pending disbursement by SHA to all County Health Facilities;
3. Reasons for delays in disbursement of social health insurance funds to the County Health Facilities; and
4. Measures the County Executive is taking to ensure timely disbursement of social health insurance funds to the County Health Facilities by SHA.


HON. WAITHERA CHEGE, MCA
MEMBER FOR NAIROBI SOUTH WARD &
DEPUTY MINORITY LEADER

12/11/2025