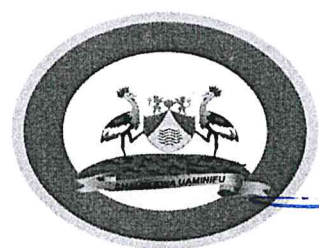


Petition lead by  
The Leader of Majority  
Party for Hon. Magoha  
on 5/11/2024. and  
committed to the Water  
and Sanitation  
Committee for reporting  
within 125 days

COUNTY GOVERNMENT OF NAIROBI CITY



NAIROBI CITY COUNTY ASSEMBLY  
THIRD ASSEMBLY

*[Handwritten signature]*  
16/10/2024

**[PUBLIC PETITION PURSUANT TO STANDING ORDER 214]**

**BY THE SOWETO RESIDENTS' ASSOCIATION REGARDING THE SOWETO COMMUNITY WATER PROJECT AND SEWERAGE BY THE NAIROBI COUNTY WATER AND SEWERAGE SUB-SECTOR AND THE NAIROBI SEWERAGE AND WATER COMPANY IN NAIROBI CITY COUNTY.**

WE THE UNDERSIGNED Citizens of Kenya who are residents of Lower Savanna Ward, Nairobi County.

**DRAW** the attention of the County Assembly of Nairobi to the following: -

**AWARE THAT**, Article 185 of the Constitution of Kenya, 2010 vests the legislative authority and oversight of the County Governments in the County Assembly;

**THAT WHEREAS, THAT**, Article 43 (d) of the Constitution provides that, every person has a right to clean and safe water in adequate quantities and part 2 of the 2<sup>nd</sup> schedule of the Constitution apporitions water and sanitation services function to the County Governments. In the recent years, parts of the County have been experiencing water shortage or complete lack of the commodity;

**THAT WHEREAS**, Article 42 of the constitution further provides that every person has the right to a clean and healthy environment;

**THAT WHEREAS**, In the recent years, parts of the County have been experiencing water shortage or complete lack of the commodity;

**BY THE SOWETO RESIDENTS' ASSOCIATION REGARDING THE SOWETO COMMUNITY WATER PROJECT AND SEWERAGE BY THE NAIROBI COUNTY WATER AND SEWERAGE SUB-SECTOR AND THE NAIROBI SEWERAGE AND WATER COMPANY IN NAIROBI CITY COUNTY.**



**THAT WHEREAS**, the residents of Lower Savannah Ward are undergoing undue suffering due to lack of clean, reliable and adequate water supply. The lack of water has affected the operations of thousands of households in the area. This poses a health hazard not only to the residents of Soweto in Lower Savannah but also across the County and beyond;

**THAT**, Nairobi City Water and Sewerage Company Limited has made so many changes regarding the water projects in the area without public participation and citizen engagement;

**THAT WHEREAS**, the petitioners, confirm that efforts have been made to have the matter addressed by the relevant body, it failed to give a satisfactory response;

**AND THAT**, all the matters in respect of which the petition is raised are not pending before any court of law or constitutional body.

**NOW THEREFORE**, your humble Petitioners **PRAY** that the County Assembly of Nairobi City County intervenes and ensure that; -

- a) There is clarity on whether the office that was moved to Eastern region from Soweto region is legal and whether public participation was conducted on the same;
- b) The concern of water rationing brought by the Nairobi City Water and Sewerage Company Limited is addressed;
- c) The Menace of water pollution is curbed;
- d) The residents of Soweto in Lower Savannah Ward and their households and businesses are supplied with clean water and in adequate quantities.

And we will forever pray.

Presented by;  
**Hon. David Magoba, MCA- Lower Savannah Ward.**

*On behalf of;*  
- The Residents of Soweto in Lower Savannah Ward.

*And by extension;*  
All residents of Nairobi County.

**BY THE SOWETO RESIDENTS' ASSOCIATION REGARDING THE SOWETO COMMUNITY WATER PROJECT AND SEWERAGE BY THE NAIROBI COUNTY WATER AND SEWERAGE SUB-SECTOR AND THE NAIROBI SEWERAGE AND WATER COMPANY IN NAIROBI CITY COUNTY.**





**[PUBLIC PETITION  
PURSUANT TO  
STANDING ORDER 208]  
BY THE SOWETO RESIDENTS'  
ASSOCIATION REGARDING  
THE SOWETO COMMUNITY  
WATER PROJECT AND  
SEWERAGE BY THE NAIROBI  
COUNTY WATER AND  
SEWERAGE SUB-SECTOR AND  
THE NAIROBI SEWERAGE AND  
WATER COMPANY.**

① DCL  
Kindly review  
and seal  
DCL  
15/4/2024

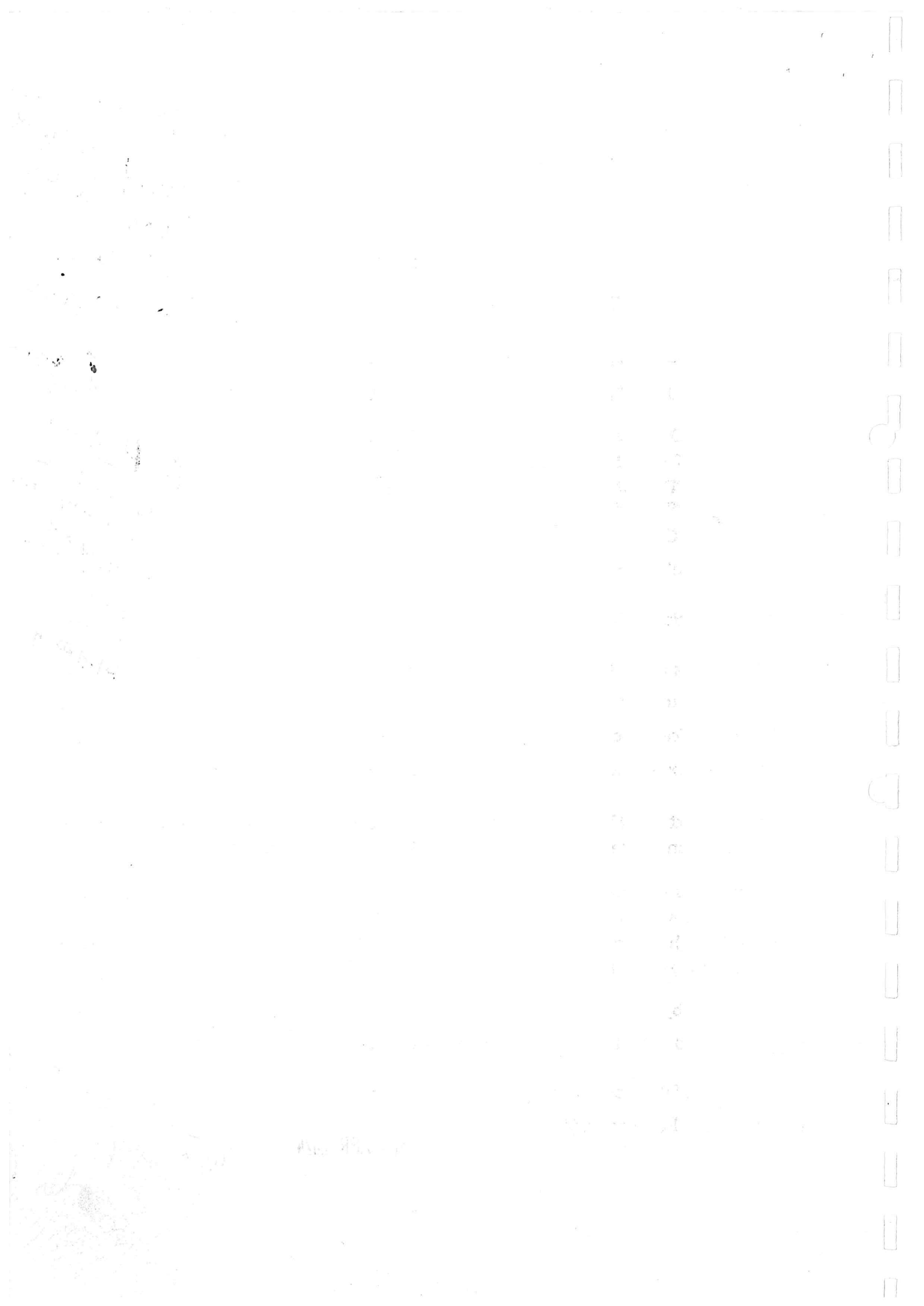
① PCT hsp  
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community with  
SO 24/217 &  
prepara.  
DLS  
15/4/2024

**PREPARED ON 25<sup>TH</sup> MARCH 2024**

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II and let us discuss  
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PCT hsp  
14/04/2024



① DLS  
Lindsay review and  
prepare  
ADONY  
D.C.L.S  
15/4/2024



Page 10







**BY THE SOWETO RESIDENTS ASSOCIATION REGARDING THE  
SOWETO COMMUNITY WATER PROJECT AND SEWERAGE BY THE  
NAIROBI COUNTY WATER AND SEWERAGE SUB-SECTOR AND THE  
NAIROBI SEWERAGE AND WATER COMPANY.**

---

AND THAT, Nairobi City Water and Sewerage Company Limited made so many changes regarding the water projects in the area without public participation and citizen engagement since 2015 with regards to:

- Transition of World Bank projects from Soweto to Eastern region;
- Switching the fresh water with the borehole water using the same pipe and same parameters;
- Changes of the Paybill paying account from 530203 Jambo Pay to the new Account Number 44400 which is too expensive and contains tampered meters which do not show the loan balances owed to NCWSC by the Soweto residents (collection of water fees from residents by NCWSC also raises concerns about accessibility, affordability, and accountability);
- Majority of the residents cleared the loans awarded by the World Bank for water connection which was to be paid within 5 years but they have not been issued with any documents to prove the cleared loans, and if not cleared, they don't show how much is the balance remaining;
- Inflated water bills with exaggerated estimates on meter readings;
- Corrupt staff of NCWSC- In circumstances where a resident is not capable of paying the huge water bills, the meters are closed and the officers from NCWSC allegedly demand bribes to reconnect the meters;
- Lack of NCWSC offices services hence insufficient information is obtained without clarity.
- A few landlords have their pipes connected to their houses from the main pipe direct

THAT, Soweto Community in particular has been under World Bank water project since 2015 and that the residents were given loans by the same bank. The said residents have been religiously paying the water bills as per the World Bank loan connection fees, as it was agreed per customer and countersigned the said agreement.

THAT, recently this has not been the case due to customers not being able to make payments through the initial paybill number and that they have been introduced to a new account number which even after clearing the loan payments, it doesn't reflect the previous payments and instead gives exaggerated estimates with very high bills on the same meters.

THAT, following a lot of constraints experienced by Soweto Community in regards to accessing the NCWSC water staff to raise their grievances the residents are suffering hence affecting the growth and gained milestones towards community development.



**[PUBLIC PETITION PURSUANT TO STANDING ORDER 208]**

**BY THE SOWETO RESIDENTS ASSOCIATION REGARDING THE  
SOWETO COMMUNITY WATER PROJECT AND SEWERAGE BY THE  
NAIROBI COUNTY WATER AND SEWERAGE SUB-SECTOR AND THE  
NAIROBI SEWERAGE AND WATER COMPANY.**

---

THAT, NCWSC constructed insufficient Boreholes in the area which is inadequate and that the water is rationed hence there is inadequate supply, distribution & regulation of the commodity in the area.

THAT, the Community has experienced mass water disconnections due to unexplained exaggerated water bills which has caused a lot of discomfort towards the public.

THAT, the community since early this year 2024 when the water offices were removed from the area feel their human rights have been violated.

THAT, Soweto Community consists of 9 zones as follows; Bahati, Muthaiga, Shauriyako, Central, Mworoto, Kibagare, Gitau, Musesa, Muungano. Each zone has its own day of water distribution to residents and that each zone experiences water once a week.

THAT, only 5 zones receive fresh water are as follows; Bahati, Muthaiga, Shauriyako Mworoto and Muzesa. The rest of the 4 zones do not get fresh water. That the boreholes were drilled without being regulated & having any approvals of the same. The residents have to buy fresh water for drinking from water refilling points.

THAT, currently there is blockage of sewerage system which has made a lot of Soweto residents relocate to other areas due to a filthy environment. Furthermore in Year 2023, there were reported cases of cholera that resulted to water and environmental pollution leading to several deaths in the area due to blockage of sewer system.

THAT, the pollution resulting out of leakage of sewer is a serious health hazard that exposes residents of Nairobi County to infections such as cholera, skin infections, and dysentery, especially in view of the fact that most people consume the water directly;

AND THAT, the matter in respect of which this petition is made is not pending before any Court of Law or constitutional body;

THAT, the efforts to have the matter addressed by various authorities have proved futile even though our area MCA etc ward Adm etc.

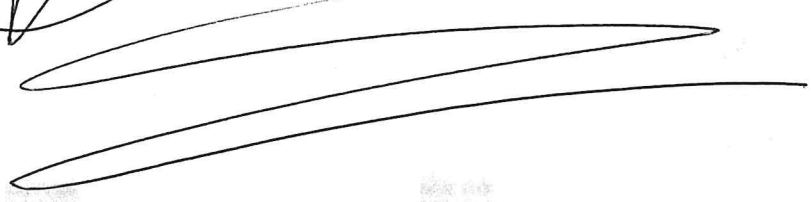


I will present the following  
Petition on behalf of  
Soweto residents association

Hon David O. Mgobea

Louper Savannah Wood

 11/4/2024



**[PUBLIC PETITION PURSUANT TO STANDING ORDER 208]**

**BY THE SOWETO RESIDENTS ASSOCIATION REGARDING THE  
SOWETO COMMUNITY WATER PROJECT AND SEWERAGE BY THE  
NAIROBI COUNTY WATER AND SEWERAGE SUB-SECTOR AND THE  
NAIROBI SEWERAGE AND WATER COMPANY.**

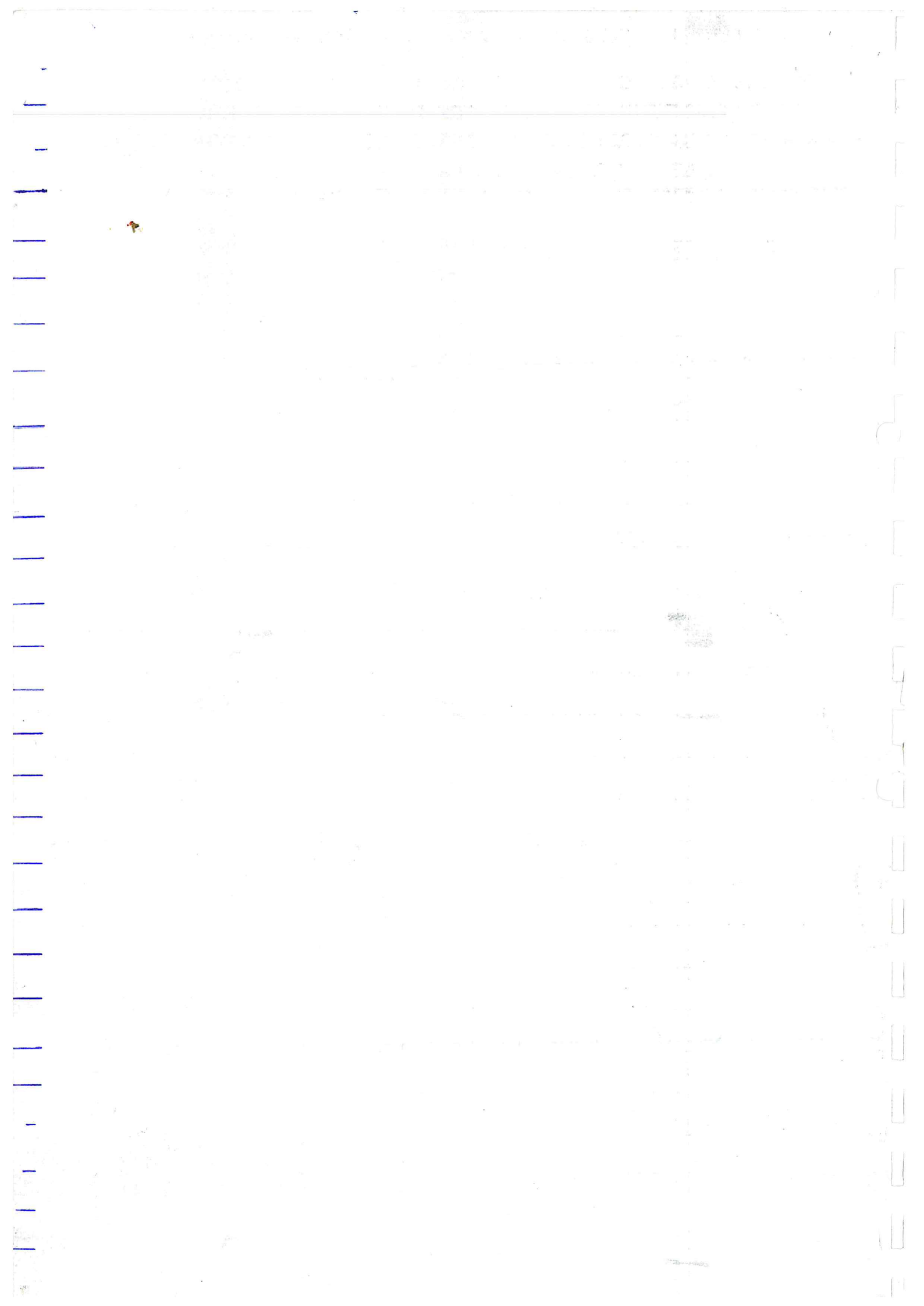
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AND WHEREAS the Soweto residents Association in Lower Savannah Ward, have sought audience with relevant authorities to ensure the matter of water shortage, rationing and the sewerage system in the area is addressed amicably.

NOW THEREFORE your humble petitioners PRAY that;

- i) The Nairobi City County Assembly look into the matter with a view to ensuring that there is clarity on whether the office that was moved to Eastern region from Soweto region is legal and whether public participation was conducted on the same.
- ii) The Nairobi City County Assembly look into the matter with a view to address the water rationing concern brought about by the Nairobi City Water and Sewerage Company Limited. The petition calls for the removal of the water ration plan and also appeals to have a separate water supply system from Eastern region meant for Soweto residents.
- iii) The Nairobi City County Assembly look into the matter with a view to ensuring that the procedure due for such waivers such as publication of intentions for any waiver and invitation for comments from the public are made to ensure accountability and transparency.
- iv) The Nairobi City County Assembly to ensures that the said menace of water pollution is curbed;
- v) The Nairobi City County Assembly to ensures that the said residents of Soweto in Lower Savannah Ward and their households and businesses are supplied with clean water in adequate quantities;
- vi) The Nairobi City County Assembly to ensure that all residents at Soweto in Lower Savannah Ward have genuine water meters from the said Company.

And your PETITIONERS will ever pray.



[PUBLIC PETITION PURSUANT TO STANDING ORDER 208]

BY THE SOWETO RESIDENTS ASSOCIATION REGARDING THE  
SOWETO COMMUNITY WATER PROJECT AND SEWERAGE BY THE  
NAIROBI COUNTY WATER AND SEWERAGE SUB-SECTOR AND THE  
NAIROBI SEWERAGE AND WATER COMPANY.

NO	NAME OF PETITIONER	FULL ADDRESS	NATIONAL ID/ PASSPORT NO.	SIGNATURE/ THUMB EXPRESSION
1	Wilson K. KAROKI	0728763002	4864802	
2	GERALD KAMAU	0712265560	27829319	
3	JOSEPH MANGI	0727455374	7112017	
4	Benedict Atsiayo	0717397054	1238523	
5	REBBECA NDUKA	0727969251	22568340	
6	DUNCAN CHEGE G.	0724-765897	22207045	
7	Samuel Irungu K	072440995	11468039	
8	HUMPHREY M. NYHTA	0723 666411	1874711	
9	Jane Wangi	0733404260	22509127	
10	STEPHEN KLENZE	0721114175	1467019	
11	SAMUEL KIBE NIORGE	0727391058	21627207	
12	ELIUD NYROTIA	0745373172	29409092	
13	FLORENCE KIMONDO	0722385829	3010010	
14	RAHAB WANJERI	0724131985	20920938	
15	JOHNSTONE OCHIENG	0720002373	25183070	
16	GEOFFREY JUMA	0725625773	23450913	
17	JAMES MAWI	0745111512	6072074	
18	ISAAC GATTO	0757376004	8648047	
19	Lucy Nyambura	072514446	11101203	
20	Baron Lhundu	0723463044	14657035	



2	NAME OF PETITIONER.	FULL ADDRESS	NATIONAL ID/PASSPORT NO	SIGNATURE/THUMB
21	Irene Mutoni GICIRA	0721939464	13235995	Irene mutoni
22	Eric Joohe	074000577	36219729	
23	Anne Njoroge	0720662170	10392198	Ann
24	BONIFACE KAMAU	0707787818	6587663	
25	Peter Kando	0711913863	8820089	
26	MAA MUTHEU	072126725	8995948	maa
27	Peter Mathenge	0725392537	13452801	PTD
28	scolastica Njau	0727031526	13749576	
29	Joseph Kamuti	0727723761	1811644	
30	ROSE NYAMBURA-W.	0721133154	3496581	RS
31	Jerusha Wanjiv	0724950790	22743851	Jilly
32	MARY WAIRI KINJA	0798098146	3349778	
33	Simon Mshiriga	0727638071	23497966	
34	Joyce Wangitu	0721805749	38162288	Joyce
35	ESTHER WAIITHA	0796904535	35282275	Est.
36	Moses Mwarua	0734255599	21402743	Mwarua
37	ROBERT KIHARA	0727824348	0492243	Robert
38	Michael M. Karanja	0712369424	0729395	
39	Patricia Mwaimbuti	0703744925	26009802	
40	Peris Waiitha	7096759	0722551317	
41	JOHN MAINGI	0725589441	8529629	
42	CYRUS WAWERU WAIHAKA	0722807392	10118161	
43	Leah Kendi Mwangi	0796212389	11169157	
44	JOSEPH GACHERA	0725082973	4217038	
45	GIDRAPH WATI M	0726474797	23560443	Wati
46	FRANCIS MUAHI	0700079620	26143740	
47	IRERI NJAGE	0722467086	5455165	
48				





**FLOWING SEWERAGE**



**FLOWING SEWERAGE**



**METER DISCONNECTED**



**FLOWING SEWERAGE**







**METER DISCONNECTED**



**METER DISCONNECTED**



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**FLOWING SEWERAGE**







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**FLOWING SEWERAGE**



**OPEN SEWERAGE**



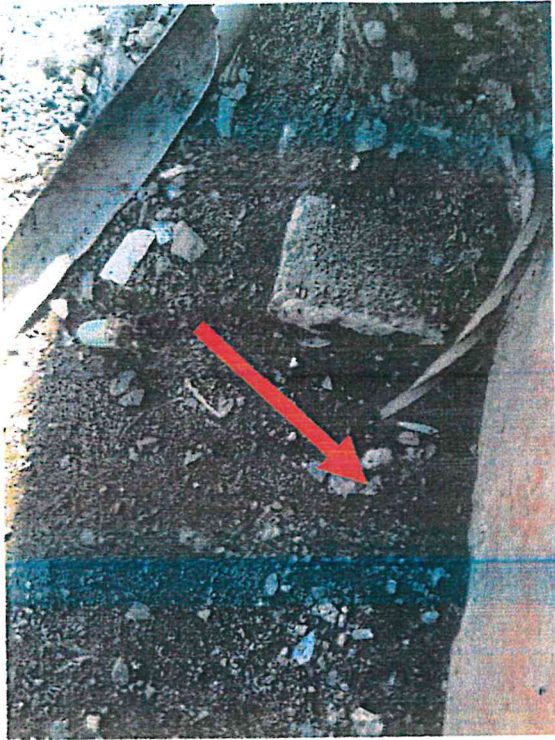
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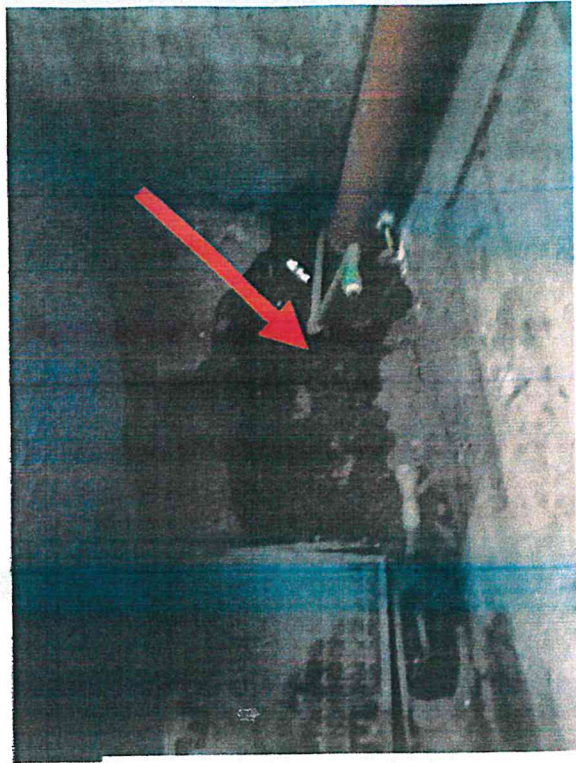
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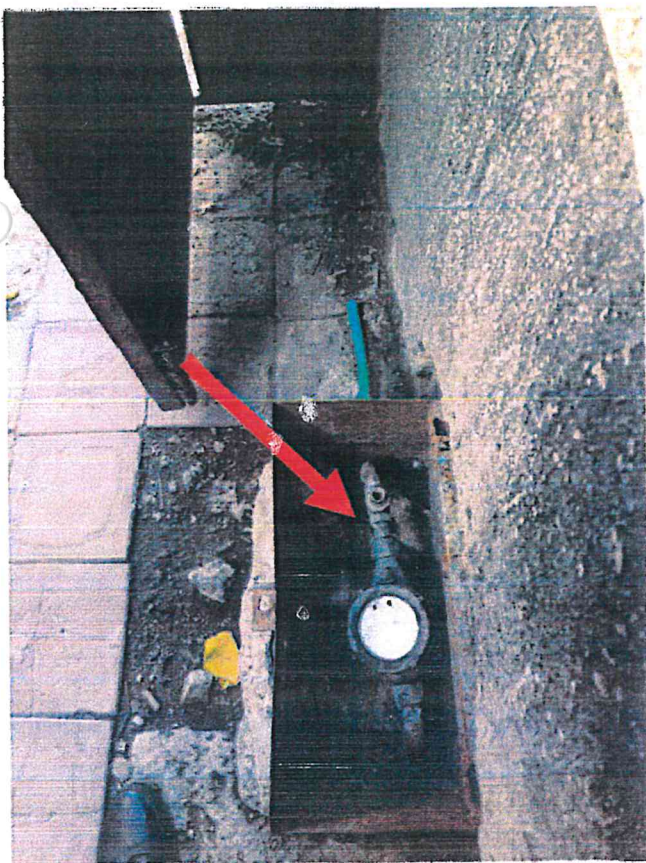




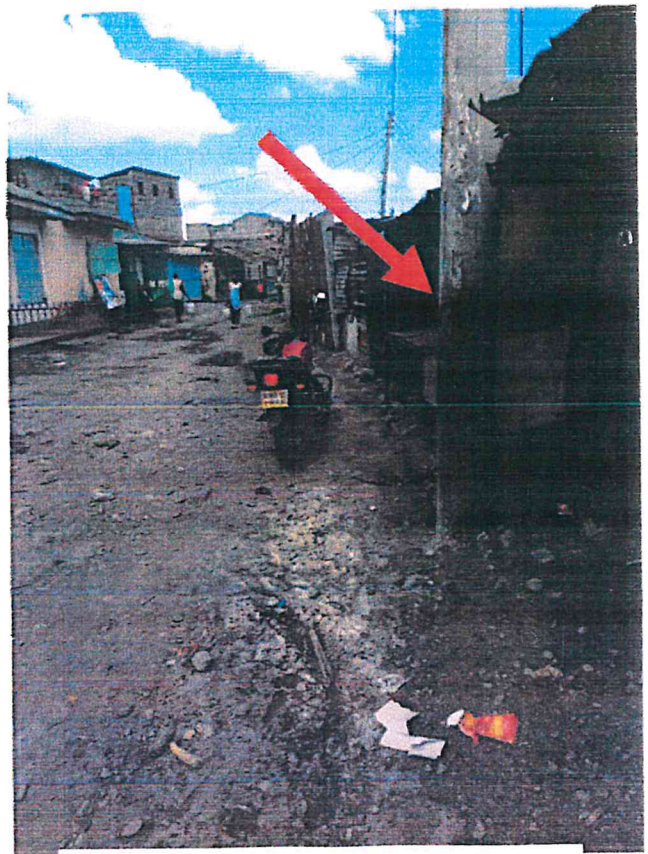
**OPEN SEWERAGE**



**FLOWING SEWERAGE**



**METER DISCONNECTED**



**ROAD ENCROACHMENT**



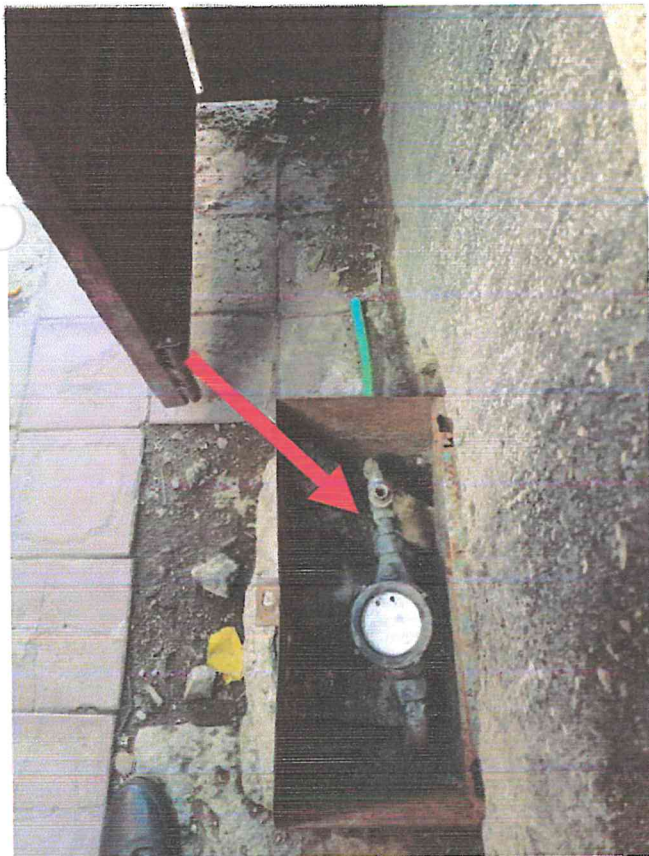




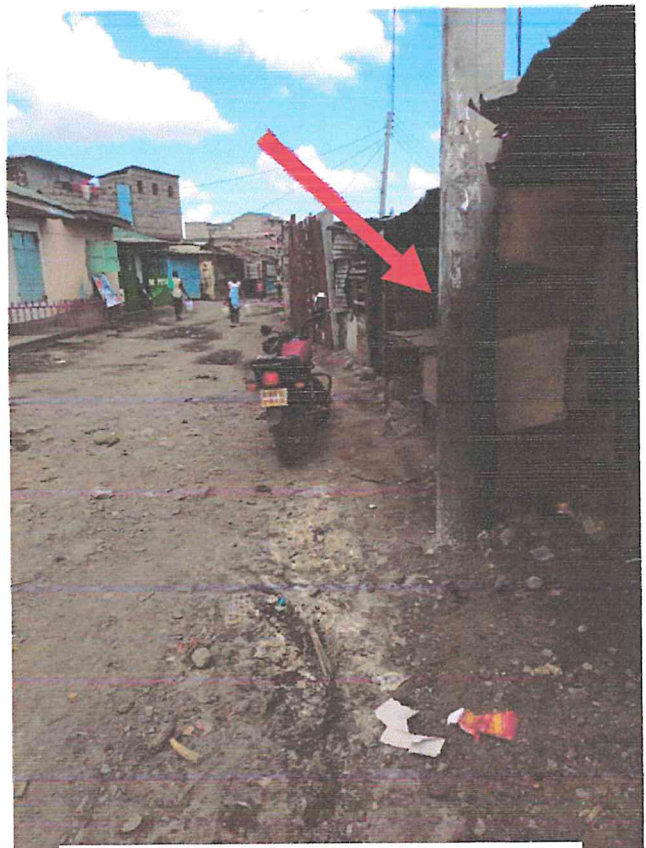
**OPEN SEWERAGE**



**FLOWING SEWERAGE**



**METER DISCONNECTED**

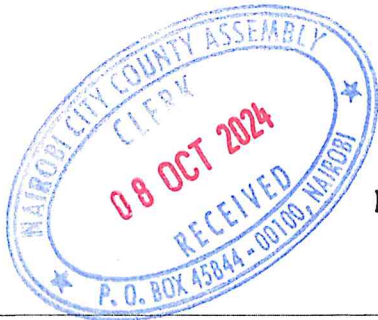


**ROAD ENCROACHMENT**





COUNTY GOVERNMENT OF NAIROBI CITY



NAIROBI CITY COUNTY ASSEMBLY  
THIRD ASSEMBLY

*I think  
Clark  
only process  
9/15/2024*

[PUBLIC PETITION PURSUANT TO STANDING ORDER 214]

**BY THE SOWETO RESIDENTS' ASSOCIATION REGARDING THE SOWETO COMMUNITY WATER PROJECT AND SEWERAGE BY THE NAIROBI COUNTY WATER AND SEWERAGE SUB-SECTOR AND THE NAIROBI SEWERAGE AND WATER COMPANY IN NAIROBI CITY COUNTY.**

WE THE UNDERSIGNED Citizens of Kenya who are residents of Lower Savanna Ward, Nairobi County.

DRAW the attention of the County Assembly of Nairobi to the following: -

AWARE THAT, Article 185 of the Constitution of Kenya, 2010 vests the legislative authority and oversight of the County Governments in the County Assembly;

THAT WHEREAS, THAT, Article 43 (d) of the Constitution provides that, every person has a right to clean and safe water in adequate quantities and part 2 of the 2<sup>nd</sup> schedule of the Constitution apportions water and sanitation services function to the County Governments. In the recent years, parts of the County have been experiencing water shortage or complete lack of the commodity;

THAT WHEREAS, Article 42 of the constitution further provides that every person has the right to a clean and healthy environment;

THAT WHEREAS, In the recent years, parts of the County have been experiencing water shortage or complete lack of the commodity;

**BY THE SOWETO RESIDENTS' ASSOCIATION REGARDING THE SOWETO COMMUNITY WATER PROJECT AND SEWERAGE BY THE NAIROBI COUNTY WATER AND SEWERAGE SUB-SECTOR AND THE NAIROBI SEWERAGE AND WATER COMPANY IN NAIROBI CITY COUNTY.**

*VII CA-Karanga  
What happened to  
this petition?  
Please deal on  
advise.  
Haji  
PCA (6/9/24)  
9/15/24*

*II PCA LRP  
Vindy conculate  
Processing & Prepare  
for Debate -  
ADITY  
9/15/24*

**THAT WHEREAS**, the residents of Lower Savannah Ward are undergoing undue suffering due to lack of clean, reliable and adequate water supply. The lack of water has affected the operations of thousands of households in the area. This poses a health hazard not only to the residents of Soweto in Lower Savannah but also across the County and beyond;

**THAT**, Nairobi City Water and Sewerage Company Limited has made so many changes regarding the water projects in the area without public participation and citizen engagement;

**THAT WHEREAS**, the petitioners, confirm that efforts have been made to have the matter addressed by the relevant body, it failed to give a satisfactory response;

**AND THAT**, all the matters in respect of which the petition is raised are not pending before any court of law or constitutional body.

**NOW THEREFORE**, your humble Petitioners **PRAY** that the County Assembly of Nairobi City County intervenes and ensure that; -

- a) There is clarity on whether the office that was moved to Eastern region from Soweto region is legal and whether public participation was conducted on the same;
- b) The concern of water rationing brought by the Nairobi City Water and Sewerage Company Limited is addressed;
- c) The Menace of water pollution is curbed;
- d) The residents of Soweto in Lower Savannah Ward and their households and businesses are supplied with clean water and in adequate quantities.

And we will forever pray.

Presented by;

Hon. David Magoba, MCA- Lower Savannah Ward.

*On behalf of;*

- The Residents of Soweto in Lower Savannah Ward.

*And by extension;*

All residents of Nairobi County.

**BY THE SOWETO RESIDENTS' ASSOCIATION REGARDING THE SOWETO COMMUNITY WATER PROJECT AND SEWERAGE BY THE NAIROBI COUNTY WATER AND SEWERAGE SUB-SECTOR AND THE NAIROBI SEWERAGE AND WATER COMPANY IN NAIROBI CITY COUNTY.**