

GOVERNMENT OF NAIROBI CITY COUNTY

*Paper laid by chairperson
FBTC on Tuesday 2/12/2025.
PCA*



THE NAIROBI CITY COUNTY ASSEMBLY

OFFICE OF THE CLERK

THIRD ASSEMBLY

(FOURTH SESSION)



NCCA/TJ/PL/2025(87)

2ND DECEMBER 2025

PAPER LAID

SUBJECT: REPORT OF A COMMITTEE

Pursuant to Standing Order 196, I beg to lay the following Paper on the Table of this Assembly, today Tuesday 2nd December 2025:

- THE REPORT OF THE SELECT COMMITTEE ON COUNTY FINANCE, BUDGET AND APPROPRIATIONS ON PUBLIC PARTICIPATION ON NAIROBI CITY COUNTY TARIFFS AND PRICING POLICY 2025-2030.

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COUNTY GOVERNMENT OF NAIROBI CITY



NAIROBI CITY COUNTY ASSEMBLY

THIRD ASSEMBLY – FOURTH SESSION

32ND REPORT OF THE SELECT COMMITTEE ON COUNTY FINANCE, BUDGET AND
APPROPRIATIONS

ON

PUBLIC PARTICIPATION ON NAIROBI CITY COUNTY TARIFFS AND PRICING POLICY
(2025-2030)

DECEMBER 2025

1. PREFACE

1.1. Legal underpinnings

01. Article 209(4) of the Constitution of Kenya empowers both national and county governments to impose charges for services they provide. In line with this constitutional provision, Section 120 of the County Governments Act, 2012 requires each county government to develop a Tariffs and Pricing Policy to serve as the legal and administrative foundation for imposing such user fees and charges. This requirement is also supported by the National Policy to Support Enhancement of County Governments' Own Source Revenue.
02. Article 196 of the Constitution, 2010 provides for the County Assembly to facilitate public participation and involvement in the legislative and other business of the Assembly and its Committees
03. The Nairobi City County Tariffs and Pricing Policy composed of 6 chapters was submitted by the County Executive to the County Assembly and is a policy document prepared pursuant to Section 120 (1) of the County Government Act, 2012 (CGA) that provides that "A county government or any agency delivering services in the county shall adopt and implement a tariffs and pricing policy for the provision of public services".
04. Sub section 3 provides that a tariff policy adopted shall reflect the following guidelines—
 - Users of county services should be treated equitably in the application of tariffs, fees, levies or charges;
 - The amount individual users pay for services should generally be in proportion to their use of that service;
 - Poor households shall have access to at least basic services through tariffs that cover only operating and maintenance costs;
 - Special tariffs or life line tariffs for low levels of use or consumption of services or for basic levels of service; or households;
 - Tariffs shall reflect the costs reasonably associated with rendering the service, including
 - Capital, operating, maintenance, administration and replacement costs, and interest charges;
 - Tariffs shall be set at levels that facilitate the financial sustainability of the service, taking into account subsidy from sources other than the service concerned;

- Provision may be made in appropriate circumstances for a surcharge on the tariff for a service;
- Provision may be made for the promotion of local economic development through special tariffs for categories of commercial and industrial users;
- Promotion of the economic, efficient, effective and sustainable use of resources, the
- Recycling of waste and other appropriate environmental objectives; and full disclosure of the subsidies on tariffs for poor households and other categories of users.

4. The law permits tariff policies to differentiate between user groups, debtors, service providers, services, standards, locations, and related factors, provided there is no unfair Discrimination.

Members of the public while meeting in all the 17 Sub Counties submitted the following as their views on The Tariff and Pricing Policy for the FY 2025-2030:-

1) Dagoretti North- Meeting held at Catholic Church Riruta

- Calls for facilitation to encourage public attendance at participation forums.
- Complaints about high charges for firefighting services despite poor service quality (e.g., vehicles arriving without water).
- Request policy document to be translated into Kiswahili for better comprehension.

2) Dagoretti South- Meeting held at Mutuini Social Hall

- Suggestion for the County to design and promptly launch dedicated economic empowerment programs and vocational training.
- Proposal for a mandatory policy requiring the physical presence of relevant Sector Heads and Area MCAs at all public forums for direct clarification and accountability.
- Establishment of a public feedback mechanism with defined deadlines following public forums.

3) Langata- Meeting held at Mugumoini Social Hall

- Residents perceive that current tariffs, fees, and levies do not correspond to the level of County services received.
- Inquiry into whether the County maintains a database of current charges, fees, and services offered.
- Call for the development of robust guidelines to review tariffs and prices.
- Need for clear feedback channels to keep residents informed about local tariffs, fees, and services.

4) Kibra- Meeting held at Ngong Road Social Hall

- Desire for comparative data on current charges to understand changes introduced by the Policy.
- Suggestion to shift tax payments from daily to monthly intervals.
- Advocacy for equitable rates across the County.
- Concerns about difficulty in identifying genuine tax collectors.

- 5) Roysambu- Meeting held at Roysambu Resources Center (CDF Hall)
 - Request to reduce single business permit fees.
 - Demand to waive parking charges, as parking spaces were marked by the public.
 - Complaint that the policy document is too complex for the public to understand.
- 6) Kasarani – Meeting held at Saika Social Hall
 - Support for digitalizing parking, market stall fees, and outdoor advertisements to promote transparency.
 - Request for robust guidelines to standardize tariff and price reviews.
 - Inquiry into the existence of other guidelines on how charges will be levied.
- 7) Ruaraka- Meeting held at Baba Dogo School
 - Questions about guidelines for levying charges, especially for trade licenses.
 - Concerns about the predictability, accountability, and transparency of the policy, citing a report on imprudent use of County resources in FY2023-24.
 - Desire for comparative data on current and proposed charges.
 - Interference by County Assembly Members in construction projects.
- 8) Embakasi South- Meeting held at Mukuru Health Center
 - Suggestion to issue public leaflets detailing payment categories.
 - Proposal to shift tax payments to a monthly basis.
 - Request for Kiswahili translation of the policy document
- 9) Embakasi North –Meeting held at Dandora Phase 3 Social Hall
 - Concerns about difficulty in identifying genuine tax collectors.
 - Demand for greater public awareness of documents to be presented.
 - Request for Kiswahili translation of the document.
- 10) Embakasi Central – Meeting held at Catholic Church Komarock
 - Complaint about late advertisement and short notice for public participation.
 - Policy document perceived as too technical for meaningful public input.
 - Support for digitalization of outdoor advertisements.
 - Call for facilitation to encourage public attendance.
- 11) Embakasi East – Meeting held at Soweto Social Hall
 - Complaint about late advertisement and short notice for participation.
 - Demand for equitable rates across the County.
 - Request for civic education on policy documents to enhance understanding.
- 12) Embakasi West – Meeting held at Uhuru Social Hall
 - Request for clarity on rent collection for County-owned houses.
 - Suggestion to provide discounts to residents who personally renovate County-owned houses.
- 13) Makadara – Meeting held at Mbotela Social Hall
 - Concerns about difficulty in identifying genuine tax collectors.
 - Request for robust guidelines to standardize tariff and price reviews.

- Request for Kiswahili translation of the policy document.
- Proposal to reduce single business permit fees.

14) Kamukunji- Meeting held at Pumwani Social Hall

- Demand for proper awareness of documents intended for public presentation.
- Suggestion that documents be distributed in soft copy.
- Complaint that the policy document is too technical for the public to critique effectively.

15) Starehe- Meeting held at Muthurwa Social Hall

- Demand for a medical facility near Muthurwa market.
- Support for digitalization of parking, market stall fees, and outdoor advertisements.
- Suggestion to post notices on market boards in case of system failures.

16) Mathare- Meeting held at Undungu Social Hall

- Call for facilitation to encourage public attendance at forums.
- Complaints about high charges for poor firefighting services.
- Criticism that the policy document is too technical for the public to evaluate.
- Request for translation of the document

17) Westlands – Meeting held Kangemi Social Hall

- Support for increasing taxes on plastic waste collectors and waiving charges for garbage collectors.
- Advocacy for the digitalization of outdoor advertisements.

Several concerns emerged consistently across multiple sub-counties regarding the Nairobi City County Tariffs and Pricing Policy:

- Widespread dissatisfaction with the fairness, transparency, and consistency of current pricing structures.
- Concerns about affordability, unclear billing methods, and inadequate stakeholder engagement during tariff reviews.
- Difficulty in identifying genuine tax collectors.
- Repeated requests for Kiswahili translation of policy documents to enhance accessibility.
- Belief that tax payments are not matched by local development levels.

Signed.....

Date.....

Hon. Wilfred Oluoch Odalo, MCA
Chairman: Finance, Budget and

