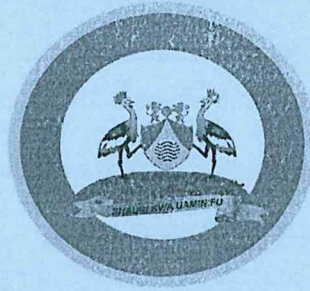


GOVERNMENT OF NAIROBI CITY COUNTY



THE NAIROBI CITY COUNTY ASSEMBLY

OFFICE OF THE CLERK

*Report Tabled  
on 5th July, 2023  
M. O. O.*

(SECOND SESSION)

NCCA/TJ/PL/2023(60)

5<sup>TH</sup> JULY 2023

PAPER LAID

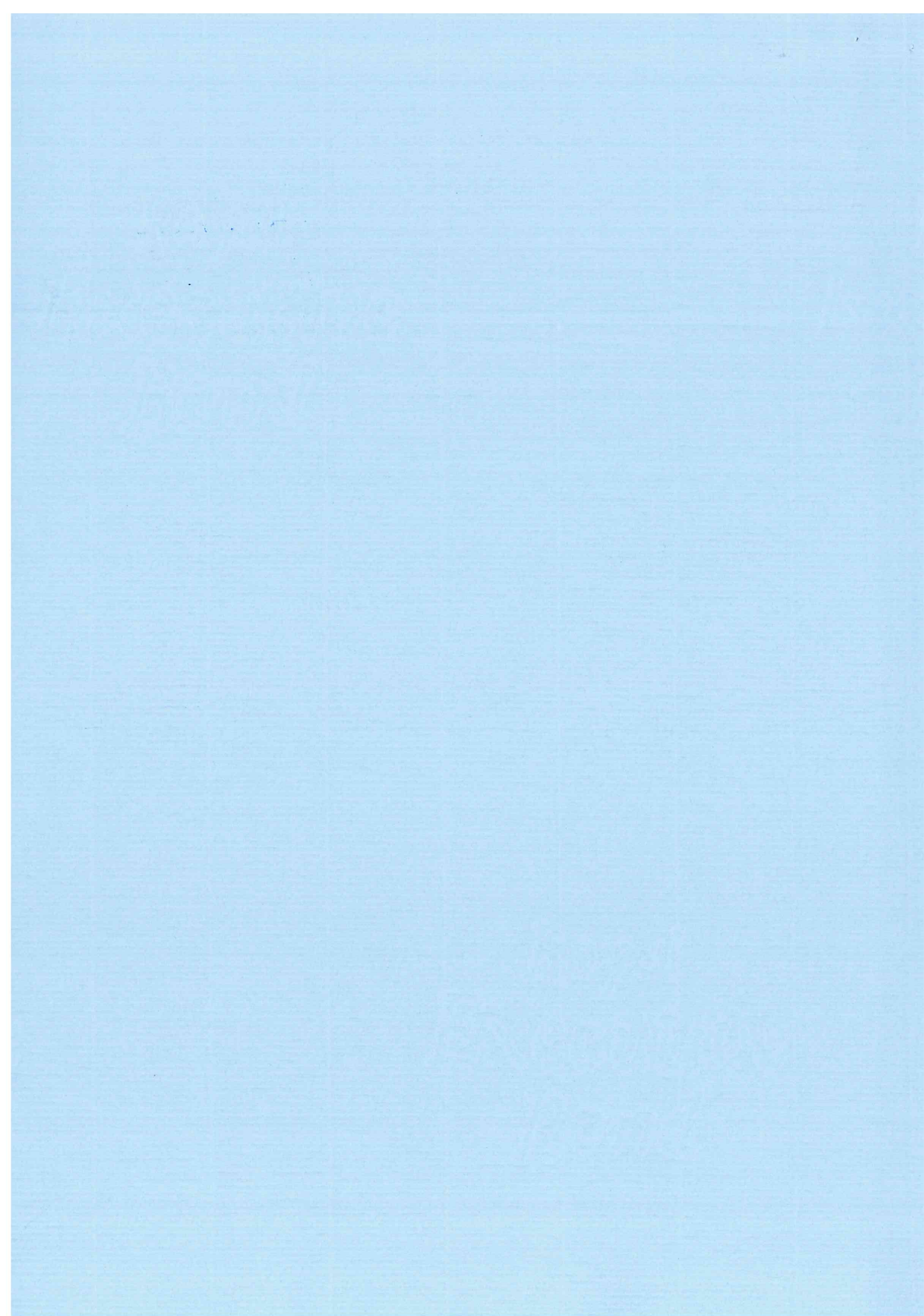
SUBJECT: REPORT OF COMMITTEE

Pursuant to Standing Order 196, I beg to lay the following Paper on the Table of this Assembly, today Wednesday 5<sup>th</sup> July 2023.

- THE REPORT OF THE SECTORAL COMMITTEE ON HEALTH SERVICES ON SITE INSPECTION VISIT TO PUMWANI MATERNITY HOSPITAL TO DETERMINE THE STATUS OF THE SAID HEALTH FACILITY FOR CORRECTIVE ACTION IN REGARD TO ITS OPERATIONS IN SERVICE DELIVERY TO THE CITIZENS OF THE COUNTY.

*(Chairperson, Sectoral Committee on Health Services)*

Copies to:  
The Speaker  
The Clerk  
Hansard Editor  
Hansard Reporters  
The Press





COUNTY GOVERNMENT OF NAIROBI CITY



NAIROBI CITY COUNTY ASSEMBLY  
THIRD ASSEMBLY-SECOND SESSION

FIFTH REPORT  
OF THE SECTORAL COMMITTEE ON  
HEALTH SERVICES  
ON

SITE

INSPECTION VISIT TO PUMWANI MATERNITY HOSPITAL TO DETERMINE THE STATUS OF  
THE SAID HEALTH FACILITY FOR CORRECTIVE ACTION IN REGARD TO ITS OPERATIONS  
IN SERVICE DELIVERY TO THE CITIZENS OF THE COUNTY.

Clerk's Chambers  
City Hall Buildings  
NAIROBI

JULY, 2023



## 1.0. PREFACE

### 1.1. Establishment and Mandate

Hon. Speaker,

The Sectoral Committee on Health Services was established pursuant to the Standing Order 209. The Committee's mandate amongst others, as outlined under Standing Orders 209 (6) is to:

- a. investigate, inquire into, and report on all matters relating to the mandate, management, activities, administration, operations and estimates of the assigned departments;
- b. study the programme and policy objectives of departments and the effectiveness of the implementation;
- c. study and review all county legislation referred to it;
- d. study, assess and analyze the relative success of the departments as measured by the results obtained as compared with their stated objectives;
- e. investigate and inquire into all matters relating to the assigned departments as they may deem necessary, and as may be referred to them by the County Assembly;
- f. to vet and report on all appointments where the Constitution or any law requires the County Assembly to approve, except those under Standing Order 196 (Committee on Appointments); and
- g. make reports and recommendations to the County Assembly as often as possible, including recommendation of proposed legislation.

Hon Speaker,

The Sectoral Committee on Health Services is further mandated in the Third Schedule of the Standing Orders to deal with matters related to "*Health services, including, in particular County health facilities and pharmacies, ambulance services, promotion of primary health care, licensing and control of undertakings that sell food to the public, veterinary services (excluding regulation of the profession), cemeteries, funeral parlours and crematoria.*"

### 1.2. Committee Membership

The Committee Membership comprises of the following members:

1. Hon. Maurice Ochieng, MCA - Chairperson
2. Hon. Lily Akoth Kidenda, MCA – Deputy Chairperson
3. Hon. Evans Nyangicha, MCA
4. Hon. Patrick Karani, MCA
5. Hon. Benter Obiero, MCA
6. Hon. Ami Perez, MCA
7. Hon. Dabar Ahmedqadar, MCA
8. Hon. Emily Oduor, MCA
9. Hon. Cyrus Mugo, MCA



10. Hon. Hellen Awuor, MCA
11. Hon. Antony Maragu, MCA
12. Hon. Fatuma Abdiwahid Abey, MCA
13. Hon. Naomi Kerubo Bosire, MCA
14. Hon. Grace Kaheti, MCA
15. Hon. Chege Mwaura, MCA
16. Hon. Stephen Mugo Kimani, MCA
17. Hon. Chris Mtumishi, MCA
18. Hon. Patrick Macharia, MCA
19. Hon. Martin Mbugua, MCA
20. Hon. Lidya Akoth, MCA
21. Hon. Doreen Mugambi, MCA
22. Hon. Davidson Mugambi, MCA
23. Hon. Kame Adano, MCA

### 1.3 Committee Secretariat

The following Clerk Assistants currently serve in the Committee:

1. Ms. Cammelyne Anguche-Senior Clerk Assistant
2. Ms. Judy Aron- First Clerk Assistant



## **2.0 EXECUTIVE SUMMARY**

### **2.1 Background**

**Hon. Speaker,**

The right to health is a fundamental human right guaranteed in the Constitution of Kenya in Article 43 (1) (a) of the Constitution which provides that every person has the right to the highest attainable standard of health, which includes the right to health care services, including reproductive health care.

The County Assembly Committees are extensions of the Assembly established under the County Assembly Standing Orders and in accordance with Section 14 of the County Governments Act, 2012. The Committees are supposed to perform functions that the Assembly is not well fitted to consider in plenary.

The Sectoral Committee on Health Services exercises its oversight role on the work and administration of the County Health, Nutrition and Wellness Sector.

Pursuant to the provisions of Standing Order 209 (6) (b), (d) and (e), the Sectoral Committee on Health Services is mandated to study the programme and policy objectives of the County Health, Nutrition and Wellness Sector and the effectiveness of the implementation; study, assess, and analyze the success of the Sector as measured by the results obtained; and inquire into all matters relating to the Sector.

**Hon. Speaker,**

On Thursday 24<sup>th</sup> November, 2022, the Committee while deliberating on its oversight functions and exercising its mandate, resolved to conduct a site inspection visit to Pumwani Maternity Hospital which offers various services to Nairobians such as Maternity, delivery, post natal services, pre natal services, general medical services amongst others in order to determine the status of the said Health Facility.

### **2.2 Objective of the Site Inspection Visit**

The objective of the visit was to inspect the status of the facility with a view to making recommendations to the said Hospital for corrective action in regard to its operations in service delivery to the citizens of the County as follows;

- i) To establish the conditions of machines and equipment at the said facility;
- ii) To determine if there is need for an increase in budgetary allocation for purchase of modern hospital equipment and machineries to enable proper service delivery;
- iii) To find out staff to patient ratio and thus has affected service delivery particularly in Maternity and anti-natal care; and
- iv) To establish whether there is adequate drugs in the pharmacy and if the corresponding budgetary allocation has been utilized accordingly.



### 2.3 Acknowledgement

The Sectoral Committee on Health Services wishes to thank the offices of the Speaker and the Clerk of the Nairobi City County Assembly for the support extended to it in the conduct of this site inspection visit.

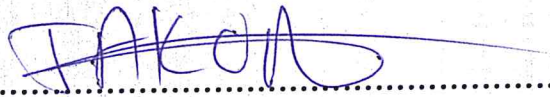
Further, the Committee is thankful to the Secretariat for their contribution during and after the visit and compilation of this report.

Finally, I wish to convey my gratitude to the Members of the Committee for their commitment during the investigation process that led to the conclusive compilation of this report.

Hon. Members,

On behalf of the Members of Sectoral committee on Health Services, it is my pleasant duty and privilege, to present the Committee's Report on its findings arising from the site inspection visit to Pumwani Maternity Hospital.

SIGN.....



THE HON. MAURICE OTIENO, MCA  
THE CHAIRPERSON.

DATE.....

5/7/2023



### **3.0 SITE VISIT BY THE COMMITTEE TO PUMWANI MATERNITY HOSPITAL**

The Committee conducted the site inspection visit to Pumwani Maternity Hospital on Wednesday 9<sup>th</sup> November, 2022 in order to achieve the following objectives;

- i) To establish the conditions of machines and equipment at the said facility;
- ii) To determine if there is need for an increase in budgetary allocation for purchase of modern hospital equipment and machineries to enable proper service delivery;
- iii) To find out staff to patient ratio and thus has affected service delivery particularly in Maternity and anti-natal care; and
- iv) To establish whether there is adequate drugs in the pharmacy and if the corresponding budgetary allocation has been utilized accordingly.

The Committee Members arrived at the Hospital Facility at 10.30am and were met with the Hospital Superintendent Mr. John Murima who took the Members through the Hospital Facility.

#### **3.1 Submissions by the Hospital Staff**

Mr. John Murima the medical Superintendent, Pumwani Maternity Hospital began by stating that;

Pumwani Maternity Referral Hospital was a level V hospital. And the largest Maternity facility in terms of workload in East and Central Africa. That it commenced its services in 1926 as a Charity Organization. It had a bed capacity of 400 beds and 150 cots (cumulatively, 388 beds and 150 cots due to Covid -19 spacing protocols). Quarterly average workload included 5,200 Admission, 4995 deliveries and 510 Caesarian Sections. In terms of its scope, Pumwani Maternity Hospital provide both outpatient and inpatient services.

##### **01. Outpatients Services:**

- High risk clinic
- Antenatal Clinic (ANC)
- Adolescents and youth friendly clinics
- Post-Natal Clinics
- Rehabilitative Services (Physiotherapy, Occupational therapy and Orthopaedics).
- Psychiatric clinic
- Paediatric Clinic
- Comprehensive Care Clinic (CCC) Services, TB and VCT.
- Gender Based Violence (GBV) Clinic
- Laboratory, Sonography and Pharmacy.

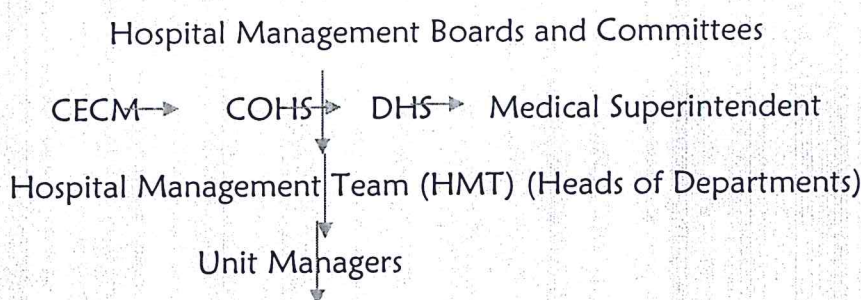


## 02. Inpatient services and facilities

- Labour ward
- Ward 2 – Antenatal ward
- Ward 3 – Post-Natal ward (SVD)
- Ward 4, 5 and 6 – Post Surgical wards
- Newborn Unit, Human Milk Bank and Kangaroo Mother Care
- Others – Laboratory and Pharmacy.

## 03. Governance Structure

The Committee was also appraised on the organogram of the hospital in terms of reporting framework and how the decisions are made. In this regard, the flow chart below provided a channel of communication from the County Executive Committee Member for Health, Wellness and Nutrition to the Junior Officers in the Health Facility.



## 3.2 Challenges

### 01. Shortage of Human Resources

The Committee observed the severe shortage of Nurses, since it was noted that there was a deficit of eighty-eight (88) nurses.

This is aggravated by frequent out-transfer that seriously affecting services delivery for two (2) theatres not able to function continuously. The deficit had also been caused by retirement, resignation and study leaves for some of the nurses employed in the said Facility.

There have shortage of Anesthesiologists, Anesthetists, Sonographers, Clerical Officers, Cooks and Drivers.

### 02. Finances

The hospital relies heavily on NHIF /Linda Mama for its revenue streams – constituting 98% of the revenue base.

Erratic and delayed re-imbursement of funds especially Linda Mama has severely affected the hospital cash flow. As of September NHIF, /Linda Mama owes the hospital Ksh.119 million against an average of Ksh.130million annual claims or re-imbursement.



### **03. Infrastructure**

#### **i) Repairs**

The hospital buildings are old with leaking roofs, potholed floor and therefore needs major repairs.

#### **04. 3<sup>rd</sup> Operating Theatre**

The caesarian section rate is almost 30% of the fetal deliveries and this has put enormous pressure on the existing operating theatres hence longer waiting time for C/S.

To improve on the waiting time for Caesarian Sections especially elective one, the rehabilitation of the old 3<sup>rd</sup> theatre will improve the foeto-material outcomes.

#### **05. Elevators (Lifts and Generators)**

Contracts for the purchase and installation of lifts and generators have never been affected. Power outages with existing old generators that keep on breaking down multiple times often affects the service delivery.

(Copy attached)

#### **06. Kitchen**

With increase of the student's numbers and the patient workload, the kitchen space needs expansion to ensure timely meals and multiple meals for specific patient morbidity to be realized.

#### **07. Stores**

The hospital has limited storage capacity for food and commodity suppliers. Currently, a ward (ward 7) is being utilized as a store instead of admitting patients resulting to sharing of beds.

Currently multiple small stores are problematic in terms of personnel distribution (shortages) and security of the commodities.

A new store that can accommodate the hospital supplies is needed.

#### **08. ICU/NICU**

90% of out-referral are for critical care (ICU) services and 90% of both material and neonatal deaths would be avoided if ICU/NICU services were available at Pumwani Maternity Hospital ICU/NICU would greatly improve the maternal and foetal outcome if ICU/NICU services are available.

#### **09. Commodities**

The hospital need support in the purchase and supply of patient food, pharmaceutical and non-pharmaceuticals and which are now very costly due to inflation and low NHIF/Linda Mama Funds reimbursement. Further, the cost of care is much higher than the Ksh.5,000 being re-imbursed for Linda Mama which has remained the same amount since the year 2013.



## 10. Pending Bills

The hospital has an accrued pending bill of over Ksh. 300million incurred between the year 2010 and 2020. The payment vouchers were forwarded way back to NMS for payment but no feedback on the status.

## 11. Electronic Medical Records

The hospital needs ICT especially EMR which would improve on the efficiency on patient care, procurement and finances, medical records space and ease of retrieval of workloads and Human Resource Data.

### PUMWANI MATERNITY HOSPITAL STAFF ESTABLISHMENT 2022

S/N O	DESIGNATION	PERMANENT	CONTRACT	TOTAL	REQUIRED	GAPS
		17	5	22		
1	Gynecologist/Obstetrician	8	1	9	8	-1
2	Pediatrician	6	2	7	8	1
3	Anesthesiologist	2	0	2	6	4
4	Epidemiologists	1	0	1	1	0
5	Radiologist	0	1	1	1	0
6	Psychiatrist	0	1	1	1	0
MEDICAL OFFICERS		17 (11 S/L & 1Sus)	33 (2 moh)	50	40	-10
CLINICAL OFFICERS		10	3	13	40	27
1	Anesthetist	5	3	8	20	12
2	General C. Officer	2	0	2	20	18
3	Pediatrics	1	0	1	1	0
4	Psychiatrist	1	0	1	1	0
NURSES		107	69	176	264	88
REHABILITATION		7	6	13		
1.	Occupation Therapist	2	1	3	5	2
2.	Physiotherapist	2	3	5	12	7
3.	Orthopedic Technologist	2	2	4	6	2
PHARMACY		8	0	8		
1	Pharmacist	2		2	7	5
2	Technologist	5		5	10	5
3	Technician	1		1	3	2
LABORATORY		5	8	13	11	
1	Technologist	5	8	13	11	-2
BIO MEDICAL ENGINEERING		4	1	5	4	-1
RADIOGRAPHERS		2	0	2	6	4



NUTRITION & DIETETICS TECHNOLOGISTS	4	0	4	15	11
HEALTH RECORDS AND INFORMATION OFFICERS	4	8	12	12	0
MEDICAL SOCIAL WORK	2	1	3	5	2
PUBLIC HEALTH OFFICER	2	1	3	4	1
HEALTH ADMINISTRATORS	2	0	2	2	0
HOUSEKEEPERS	2		2	8	6
CATERESS	3		3	4	1
CHEFS	3		3	8	5
ARTISANS					
1. Tailors	5		5	6	1
2. Plumbers	1		1	9	8
INFORMATION COMMUNICATION TECHNOLOGIST OFFICER - ICT	1		1	4	3
COPY TYPIST	1		1	1	0
CLERICAL OFFICERS	12		12	20	8
UN-GRADED NURSE	5		5	5	0
DRIVERS	1		1	6	5
SUPPORT STAFF	12		12	50	38
SUPPLY CHAIN OFFICERS	7	2	9	8	-1
BUILDING WORKS	7		7	8	1
1. Technical inspector	1				
2. Artisan	1				
3. Supervisor	1				
4. Clerical Officer	1				
5. Messengers	2				
6. Overseer	1				
ELECTRICAL SECTION	8		8	11	3
1. Technical inspector	4				
2. Snr. Hand Charge	1				
3. Artisans	3				
4. Supervisors	1				
5. Clerical officers	2				
SECURITY OFFICER	3	1	4	3	
REVENUE OFFICER	1		1	1	
ACCOUNTANT	1		1	1	
TOTALS			401		



### 3.3 Pictures taken during the site visit at Pumwani Maternity Hospital.





#### 4.0 FINDINGS & OBSERVATIONS BY THE COMMITTEE

Following the Site Inspection visit, the Committee observed as follows;

- i.) There is a shortage of nurses at Pumwani Maternity Hospital. Currently in Kenya , the ratio of nurses to patients at the said Health Facility is 1:40 as opposed to the recommended WHO ratio of 1:6; In this regard, it was noted that nurses cannot work efficiently to give maximum care to the patients;
- ii.) There is a shortage of drugs in the pharmacy at Pumwani Maternity Hospital which causes the patients to buy from outside pharmacies at a higher price;
- iii.) There was low budgetary allocation of ksh. 30 million for the Financial year 2022/23 which was inadequate for purchase of modern hospital equipment and machineries to enable proper service delivery; and
- iv.) Pumwani Hospital had only two (2) machinery for ICU services hence had requested for five (5) more Intensive Care Machinery units in proper condition particularly in cases of emergency.



#### 4.0 COMMITTEE RECOMMENDATIONS AND WAY FORWARD

Following the findings from the site inspection visit to Pumwani Maternity Hospital, the Committee urges the Assembly to resolve as follows;

1. The County Executive Committee Member for Health, Nutrition and Wellness Sector to ensure efficient institutional frameworks are urgently put in place to accommodate and respond to the needs of expectant mothers and other isolated cases;
2. The County Executive to purchase more equipment needed for intensive care Unit as ksh. 83 million was budgeted for in the budget estimates for the Financial Year 2023/24;
3. The Hospital Management should also develop a policy on the maintenance of the existing machineries. This will enable efficient service delivery to patients particularly those admitted for emergency services; and
4. The County Government should hire more nurses at the said Hospital in order to adhere to the ratio as recommended by WHO. As such, the County Sector for Health, Nutrition and Wellness should liaise with the County Public Service Board to ensure recruitment of more nurses before 30<sup>th</sup> December, 2023 as ksh. 30 million was slotted in the supplementary estimates for the financial year 2022/23 for the said purpose.







MINUTES OF THE 17<sup>TH</sup> SITTING OF NAIROBI CITY COUNTY ASSEMBLY'S SECTORAL COMMITTEE ON HEALTH SERVICES HELD ON WEDNESDAY, 5<sup>TH</sup> JULY, 2022 IN COMMITTEE ROOM 8 AT 12.00 P.M.

PRESENT:

1. Hon. Maurice Ochieng, MCA
2. Hon. Evans Nyangicha, MCA
3. Hon. Lily Akoth Kidenda, MCA
4. Hon. Benter Obiero, MCA
5. Hon. Ami Perez, MCA
6. Hon. Emily Oduor, MCA
7. Hon. Cyrus Mugo, MCA
8. Hon. Hellen Awuor, MCA
9. Hon. Antony Maragu, MCA
10. Hon. Fatuma Abdiwahid Abey, MCA
11. Hon. Naomi Kerubo Bosire, MCA
12. Hon. Grace Kaheti, MCA
13. Hon. Chris Mtumishi, MCA
14. Hon. Martin Mbugua, MCA
15. Hon. Lidya Akoth, MCA
16. Hon. Doreen Mugambi, MCA
17. Hon. Davidson Mugambi, MCA
18. Hon. Dabar Ahmedqadar, MCA
19. Hon. Patrick Karani, MCA
20. Hon. Stephen Mugo Kimani, MCA
21. Hon. Patrick Macharia, MCA
22. Hon. Kame Adano, MCA
23. Hon. Chege Mwaura, MCA

SECRETARIAT – COUNTY ASSEMBLY

1. Ms. Cammelyne Anguche – Clerk Assistant
2. Ms. Judy Aron- First Clerk Assistant

MIN 58/JULY/2023– PRAYERS

The meeting was called to order at 12.25 a.m and begun with a word of prayer from Hon. Stephen Mugo. The Chairperson then took Members through the agenda which was adopted as proposed by Hon. Kame Adano and seconded by Hon. Lidya Akoth as follows:-

AGENDA

1. Prayers
2. Adoption of the Agenda
3. Adoption of the report of the Site Inspection Visit to Pumwani Maternity Hospital
4. Any other business
5. Adjournment



MIN. 59/JULY /2023– ADOPTION OF THE REPORT OF THE SITE INSPECTION VISIT  
TO PUMWANI MATERNITY HOSPITAL.

The agenda of the Meeting was adopted as proposed by Hon. Emily Oduor and seconded by Hon. Benter Obiero.

1. Following the findings together with the submissions obtained from the site inspection visit to Pumwani Maternity Hospital, the Committee urges the Assembly to resolve as follows; The County Executive Committee Member for Health, Nutrition and Wellness Sector to ensure efficient institutional frameworks are urgently put in place to accommodate and respond to the needs of expectant mothers and other isolated cases;
2. The County Executive to purchase more equipment needed for intensive care Unit as ksh. 83 million was budgeted for in the budget estimates for the Financial Year 2023/24;
3. The Hospital Management should also develop a policy on the maintenance of the existing machineries. This will enable efficient service delivery to patients particularly those admitted for emergency services; and
4. The County Government should hire more nurses at the said Hospital in order to adhere to the ratio as recommended by WHO. As such, the County Sector for Health, Nutrition and Wellness should liaise with the County Public Service Board to ensure recruitment of more nurses before 30<sup>th</sup> December, 2023 as ksh. 30 million was slotted in the supplementary estimates for the financial year 2022/23 for the said purpose.

MIN. 60/JULY /2023- ANY OTHER BUSINESS AND ADJOURNMENT

There being no any other business to consider, the meeting was adjourned at 1.30pm.

CONFIRMED AS TRUE RECORDS OF PROCEEDINGS

CHAIRPERSON.....

DATE.....