

GOVERNMENT OF NAIROBI CITY COUNTY



THE NAIROBI CITY COUNTY ASSEMBLY

OFFICE OF THE CLERK

5TH SESSION

NBI CA. PLC. 2017 / (021)

30th March, 2017

PAPER LAID

Pursuant to Standing Order 180 (6) I beg to lay the following Paper on the Table of the Assembly, today Thursday 30th March, 2017.

THE REPORT OF THE DELEGATION THAT VISITED THE BOROUGH OF LEWISHAM,
UNITED KINGDOM AS FROM 13TH TO 21ST NOVEMBER, 2016

(Leader of the Delegation)

Copies to:
The Speaker
The Clerk
Hansard Editor
Hansard Reporters
The Press

Admaseel.
House Speaker
[Signature]
30/3/17

Paper laid
by
Hon. Grot Mugo
[Signature]
CSH
30/03/2017

NAIROBI CITY COUNTY



NAIROBI CITY COUNTY ASSEMBLY
FIRST ASSEMBLY – FIFTH SESSION

REPORT OF THE DELEGATION THAT VISITED THE BOROUGH OF LEWISHAM,
UNITED KINGDOM AS FROM 13TH TO 21ST NOVEMBER, 2016

Clerks Chambers
Nairobi City County Assembly
City Hall Buildings
Nairobi

MARCH 2017

*Paper laid by
Hon. G. M. Mwangi
CA
20/03/2017.*

1.0 PREFACE

Mr. Speaker Sir,

The Speaker of the County Assembly and six (6) Members of the County Assembly were invited to attend a series of meetings in London, Borough of Lewisham, United Kingdom (UK) as from 9th to 17th November, 2016. The meetings were aimed at fostering the already existing relationship between the City of London, Borough of Lewisham and the City of Nairobi under the 'sister cities international initiative' which aims at building relationships among world cities based on cultural, educational, information and trade exchanges, and creating lifelong friendships that provide prosperity and peace. However, due to the delays in acquisition of travel visas, the visit was held as from 13th to 21st November, 2016.

Mr. Speaker Sir,

Following the invitation, five members and one staff were nominated to undertake the visit. The members of the delegation comprised of the following:-

1. Hon. Caroline Muga, MCA - Leader of the delegation
2. Hon. Emmaculate Mbegwa Musya, MCA
3. Hon. Magdalene Mbogori, MCA
4. Hon. Susan Karimi, MCA
5. Hon. Kenneth Irungu Mwangi, MCA
6. Mr. Shadrack Makokha - Clerk Assistant (Secretary of the delegation)

Mr. Speaker Sir,

During the visit, the delegation visited various institutions of the Council of Lewisham and held briefings with a section of councilors of the Borough of Lewisham led by Councilor Peter Kim Bernards. During the briefings, the delegation was informed on the legal framework governing the operations of the Borough, the performance of various departments of the council including their successes and challenges. Members also toured the city of London to learn on some of the best practices regarding delivery of services to the public.

Mr. Speaker Sir,

The delegation wishes to sincerely thank the Offices of the Speaker and the Clerk of the County Assembly for the support offered to Members during the visit. I also appreciate the assistance extended to the delegation by officials of the Lewisham Council especially Councilor Peter Kim Bernards.

I am grateful for the Members of the delegation who enabled the fruitful undertaking of the visit. Special thanks to the secretariat for their support and facilitation prior to and during the period of the visit.

Mr. Speaker Sir,

On behalf of the delegation, I now have the honour and pleasure to present this report on the visit to London, Borough of Lewisham (Lewisham Council), United Kingdom (UK) held as from 13th to 21st November, 2016.

Thank You.

SIGNED



HON. CAROL MUGA
(LEADER OF THE DELEGATION)

DATE.....

29-03-2017

1.0 INTRODUCTION

The delegation left Nairobi, Kenya on Sunday 6th November, 2016. While in London, the delegation held meetings with a section of councilors of the Lewisham Council who briefed members on the general performance of the council while discharging its mandate. The delegation visited various facilities owned by the Council that offer public services to the residents namely; waste management facilities, council schools, and recreational facilities such as parks and sports grounds, bus parks amongst others. The delegation also had an opportunity to tour the city of London where members had a wide exposure on the best practices in the management of a city. This included efficient transport system in place (i.e. Mass transit buses, subways, electric trains, and taxis), properly planned city, proper waste management and a general tranquility punctuated by strict adherence to the rule of law by members of the public. The delegation having met the objectives of the visit returned on Monday 21st November, 2016.

2.0 THE BOROUGH OF LEWISHAM AND LEWISHAM COUNCIL

The Borough of Lewisham is located in South-East London and is one of the 32 London boroughs established following the enactment of the London Government Act of 1963. The Borough is surrounded by the Royal Borough of Greenwich to the east, the London Borough of Bromley to the south and the London Borough of Southwark to the west. The River Thames forms a short section of northern boundary with the Isle of Dogs in the London Borough of Tower Hamlets. Lewisham London Borough Council is based in Catford.

Notably, the United Kingdom is a unitary state with some few characteristics of a more federal state following the implementation of the decentralization program of 1997 in Scotland, Wales and Northern Ireland. England, which is the largest country of the United Kingdom, has no such devolved executive or legislature and is administered and legislated for directly by the UK government and parliament on all issues. However, the highest level subdivisions of England are the nine regions. The only directly elected regional authority is the Greater London Authority. It includes an assembly and a directly elected

mayor and enjoying extensive executive powers. It is further divided into the City of London and 32 London boroughs.

With respect to local government, England is divided into areas with a two-tier structure of counties and districts governed by two local authorities, and unitary authority areas where there is one local authority. The counties are further divided into districts (which can be called cities, boroughs, royal boroughs, metropolitan boroughs or districts). The unitary authorities effectively combine the functions of counties and districts. As already indicated Lewisham is one of the 32 London boroughs and is governed by a Council made up of one Mayor, elected by the whole borough, and 54 ward councilors, 3 elected by each of the 18 wards within the borough.

3.0 DELEGATION FINDINGS

3.01. Meeting with Lewisham Council Councilors.

The delegation was hosted by the Lewisham Council Councilors led by Councilor Peter Kim Bernards. Members were briefed on the organizational structure of the council (composition), how it conducts its business and the functions of the council with respect to service delivery. Similarly, members of the delegation toured the precincts of the council. During the briefings, the delegation was informed as follows;

- i) The Borough of Lewisham was established in 1965 following the enactment of the London Government Act of 1963 which created the current 32 London boroughs Lewisham being one of them. The borough has a population of approximately 99,000 people.
- ii) The Council comprises of a Mayor, elected by the whole borough, and 54 ward councilors. The Councilors belong to the major political parties i.e. conservative and labor parties. The Mayor is the head of the Council and proposes a budget and a policy framework. The Council has the power to agree or change the budget and policy framework proposed by the Mayor.
- iii) The Mayor chooses up to nine councilors to form the Cabinet. The Cabinet assists the Mayor in making key decisions. Councilors who are not part of the Cabinet help in developing policies and services through scrutiny of the Cabinets programs.

iv) The Cabinet is structured depending on the mandate of the Council through a functional approach as follows:-

a) *Deputy Mayor and Cabinet Member for Growth and Regeneration.*

Responsible for the following functions:-

- regeneration, economic development and planning policy
- capital programme and property holdings
- transport, highways
- emergency planning
- youth employment initiatives
- social enterprise
- Young Mayor Programme.

b) *Health, Wellbeing and Older People*

- adult social care and health including supporting people
- adult education and libraries
- ageing well
- intergenerational links
- Arts, sports and recreation.

c) *Resources*

- budget monitoring and supports Mayor on financial policy
- human resources including equal opportunities in employment
- internal audit, procurement, efficiency and legal services
- ICT
- Revenue collection and benefits.

d) *Community Safety (also equalities)*

- partnership with police
- crime reduction and antisocial behavior
- responsible for drugs, wardens and CCTV
- troubled families
- Reducing youth violence.

e) Policy and Performance

- communications
- supports Mayor on policy development
- non-financial performance monitoring
- e-Government
- Customer contact and complaints

f) Housing

- strategic home building programme
- housing management
- private sector housing
- Homelessness.

g) Children and Young People

- schools including admissions, special educational needs and children with complex needs
- child protection, fostering and adoption
- corporate parenting
- children's health services
- family support services, early years, children's centres
- Youth service.

h) Public Realm

- Environmental services
- parking policy and enforcement
- sustainable energy
- parks
- lead for regulatory services

- v) In terms of how they discharge their mandate, the Councilors form Select Committees to examine specific issues. The council has the Business Panel which co-ordinates the Select Committees and has the power to call-in any key decisions made by the Mayor and Cabinet. The Council appoints some of its members to committees

which deal with matters such as planning, the enforcement of standards of good conduct or licensing.

vi) The Council also has the administrative arm comprising of technocrats led by the Chief Executive whose work include:-

- a) Ensuring effective and efficient delivery of services through well organized and motivated staff;
- b) Ensuring that the Mayor and Council's priorities and goals are implemented through focused strategies, projects and programmes;
- c) Acting as the principal policy adviser to the elected Mayor and elected councilors and securing best professional advice on all relevant matters in respect of the Council's functions and services; and
- d) Leading and developing effective partnerships at management level with other public agencies, private companies and local community organizations to achieve better public services and improved results for local people.
- e) Technical and administrative Support to the Mayor and councilors while discharging their mandate.

vii) The Council emphasizes on availing information to the public on various matters such as:-

- Existing Laws/Acts
- Statement of accounts
- Social housing assets
- Any other information requested by the public

3.02. Visit to Lewisham Council Public facilities/establishments

The delegation had an opportunity to visit various public facilities owned/managed by the council as follows:-

a) Landmann Way re-use and recycling centre.

Boroughs are responsible for providing local waste and recycling collections and procuring processing and treatment of the waste and recycling collected. Lewisham Council both collects and disposes of waste. The Council provides bins to residents and collects the waste at a certain fees before disposing at a waste disposal site. The

delegation had an opportunity to visit the Landmann Way re-use and recycling centre. The centre allows Lewisham residents to dispose of bulky household and garden waste, and includes facilities to reuse and recycle many items. The centre has strict admission rules for persons delivering waste and one has to prove that he/she is a resident of Lewisham. Certain categories of waste are not allowed for disposal at the site.



Landmann way re-use and recycling centre

b) Public transport facilities

Public transport means within the borough include trains and buses. Buses are the most commonly used with over 40 bus routes running through the borough. There are designated bus stops (where buses pick and drop passengers) and bus stations (where buses terminate their journey) which are well maintained and exhibit high degree of orderliness. Digital information boards provide details on the routes and when the next bus is expected to arrive. The buses are fitted with modern equipment which allows passengers to use electronic payment mode for fare as opposed to the cash system. The delegation had an opportunity to use both facilities.



Buses at Crystal Palace Bus Park in Lewisham and Road markings in Lewisham



Board showing bus routes within Lewisham

c) Council Schools

The Council has a mandate to manage primary and secondary schools within the borough. During the visit to the department in charge of education, the delegation was informed that the Council has established a Commission whose function is to manage education affairs on behalf of the Council. Members were briefed on the procedures involved in the admission of students, the curriculum applied and the infrastructure provided by the council. The delegation established that child care is given top priority by the management of schools and teachers are trained and are expected to ensure that the welfare of the children is taken care of.

d) Recreational facilities

The Council has established recreational facilities such as neighborhood parks and sports grounds which provide recreation opportunity for residents. The delegation had the opportunity to visit Lewisham Park. The park is fully managed by the Council. No other activities are allowed in the park apart from people using it for recreational purposes. The Council also has established community sports grounds with modern facilities for residents. The delegation had the opportunity to visit some of the sports ground within Lewisham and the greater London.



One of the sports ground within Lewisham

4.0 TOUR OF THE CITY OF LONDON

During the study visit, members had the opportunity to visit the environs of the city as part of the fact-finding on how the local authorities deliver services to the residents. Some of the noticeable efficient services provided included an efficient public transport, proper waste management, well maintained roads and dignified and adequate housing. The most commonly used public transport was mass transport buses and trains (subway). There was exceptional obedience of traffic rules and signs by both motorists and pedestrians. The residents have inculcated a culture of respect for traffic rules. The roads were clearly marked and kept clean. Bus stages are well managed with each bus taking specific duration at a bus station, at most 5 minutes before departing. Through application of technology displayed at the bus stops, passengers could easily predict when the next bus would be arriving.

5.0 LESSONS LEARNED

The delegation having been briefed and observed the public facilities and the general way of life in the city, members identified the following as some of the best practices;

- i) The Lewisham council has put in place adequate structures and systems that help members of the Council to discharge their mandate. This includes an efficient Administrative arm of the council that provides advice to the mayor and

members of the council with respect to public service delivery. The officers are well trained and specialize in their areas of operation. Recruitment is based on merit.

- ii) The Council places great emphasis in scrutiny of all issues under its consideration especially when approving the budget to be implemented by the mayor and his cabinet. The council has formed committees which makes scrutiny of issues efficient.
- iii) The council in collaboration with the greater London administration has efficient systems in place that enable effective delivery of services such as public transport and waste management. This is complimented by a robust infrastructure such as modern technology, railway-lines (subways) and well-constructed and maintained roads. The roads are clean, well-marked and cater for all road users i.e. motorists, cyclists and pedestrians.
- iv) The council emphasis on the provision of social services such as recreational parks, adequate and dignified housing, early child hood care, support for social dissidents and sports. This has advanced the quality of life for the people hence they appreciate their government.
- v) The residents have inculcated a culture of respect of rule of law and in particular respect of traffic rules. This has made living in the city safe for everyone. In addition, the council and the police with the aid of technology easily apprehend offenders hence deterring would be offenders.

6.0 RECOMMENDATIONS

In view of the above lessons learned, the delegation recommends the following:-

1. That the Assembly should place greater emphasis on the scrutiny of the budget estimates tabled so that only priority issues and programmes are budgeted for. In addition, monitoring of the budget implementation should be improved so that the Executive doesn't misallocate/misappropriate funds;
2. The County Government should enhance its investment in social services such as child care, sports, housing, and support for the youth and elderly. This should

include development of recreational facilities such as sports grounds and establishment of modern Early Childhood Development Centres;

3. That the County Government when recruiting staff should put emphasis on merit and qualifications. This will ensure that officers especially within the County Executive have the requisite qualifications and expertise to deliver on their mandate. Those who are currently employed should be subjected to skills enhancement;
4. The County Government should work towards the adoption of an improved public transport system that can transport residents in mass to reduce congestion on roads. This should entail adoption of Mass Rapid Transport (MRT) buses and a light railway system. This should be institutionalized in order to eliminate cartels in the Sector; and
5. The County Government in collaboration with other national agencies should re-design County roads to cater for all road users i.e. motorists, pedestrians and cyclists. The roads should be well marked with visible traffic signs and lights. Funds should be set aside in the budget for regular maintenance of road signage and traffic signaling infrastructure. In addition, the County Executive should develop a traffic management legislation that is a live to the current traffic problems facing the city.

[illegible]

MINUTES OF THE NAIROBI CITY COUNTY ASSEMBLY DELEGATION THAT VISITED THE BOROUGH OF LEWISHAM, UNITED KINGDOM HELD ON WEDNESDAY 29TH MARCH, 2017 AT 11:30 A.M. AT CHARTER HALL.

PRESENT:

1. Hon. Caroline Muga, MCA - Leader of the delegation
2. Hon. Magdalene Mbogori, MCA
3. Hon. Susan Karimi, MCA

ABSENT

1. Hon. Kenneth Irungu Mwangi, MCA
2. Hon. Emmaculate Mbegwa Musya, MCA

INATTENDANCE

— Mr. Shadrack Makokha - Clerk Assistant (Secretary of the delegation)

MIN.001/29/MAR/2017 - PRELIMINARIES

The meeting began with a word of prayer from Hon. Carol Muga. She then took Members through the agenda, which was adopted as proposed by Hon. Magdalene Mbogori and seconded by Hon. Susan Karimi as follows:-

AGENDA

1. *Preliminaries*
2. *Adoption of the delegation's report on the visit to the borough of Lewisham, united kingdom as from 13th to 21st November, 2016.*
3. *Any Other Business*
4. *Adjournment*

MIN.002/29/MAR/2017 - ADOPTION OF THE DELEGATION'S REPORT ON THE VISIT TO THE BOROUGH OF LEWISHAM, UNITED KINGDOM AS FROM 13TH TO 21ST NOVEMBER, 2016

- The Clerk Assistant and the Secretary to the delegation tabled the draft report on the delegation's report on the visit to the borough of Lewisham, United Kingdom as from 13th to 21st November, 2016.
- Members deliberated on the report which had the following recommendations;
 1. That the Assembly should place greater emphasis on the scrutiny of the budget estimates tabled so that only priority issues and programmes are budgeted for. In addition, monitoring of the budget implementation should be improved so that the Executive doesn't misallocate/misappropriate funds;
 2. The County Government should enhance its investment in social services such as child care, sports, housing, and support for the youth and elderly. This should

include development of recreational facilities such as sports grounds and establishment of modern Early Childhood Development Centres;

3. That the County Government when recruiting staff should put emphasis on merit and qualifications. This will ensure that officers especially within the County Executive have the requisite qualifications and expertise to deliver on their mandate. Those who are currently employed should be subjected to skills enhancement;
4. The County Government should work towards the adoption of an improved public transport system that can transport residents in mass to reduce congestion on roads. This should entail adoption of Mass Rapid Transport (MRT) buses and a light railway system. This should be institutionalized in order to eliminate cartels in the Sector; and
5. The County Government in collaboration with other national agencies should re-design County roads to cater for all road users i.e. motorists, pedestrians and cyclists. The roads should be well marked with visible traffic signs and lights. Funds should be set aside in the budget for regular maintenance of road signage and traffic signaling infrastructure. In addition, the County Executive should develop a traffic management legislation that is a live to the current traffic problems facing the city.

— The report was unanimously adopted by the delegation as proposed by Hon. Caroline Muga and seconded by Hon. Susan Karimi.

MIN.003/29/MAR/2017 - ADJOURNMENT

— The delegation having dispensed with the business of the day and the time being 11.50am, the leader of the delegation adjourned the meeting,

SIGNATURE

(Chairperson)

DATE.....

29-03-2017