



REPUBLIC OF KENYA

NAIROBI CITY COUNTY ASSEMBLY

THIRD ASSEMBLY – (SECOND SESSION)

ORDERS OF THE DAY

TUESDAY, AUGUST 8, 2023 AT 2.30 P.M.

ORDER OF BUSINESS

PRAYERS

1. Administration of Oath
2. Communication from the Chair
3. Messages
4. Petitions
5. Papers
6. Notices of Motion
7. Statement

8. *MOTION – HON. PAUL KADOS, MCA – THE DEPUTY SPEAKER

Subject: Inefficiencies and delays in the delivery of County Government Services

THAT, aware that, Article 232(1) (c) of the Constitution as read together with Section 7 (1) of the Public Service (Values and Principles) Act, 2015 provides that public services shall be provided **promptly, effectively, impartially** and **equitably**; **FURTHER AWARE** that, Section 56 of the County Governments Act, 2012 requires each County Government to establish its own Public Service responsible for delivering County Government Services across various Departments; **RECOGNIZING** that, pursuant to Section 46 of the County Governments Act, 2012, the Nairobi City County Government has created various Departments for purposes of performing County Government functions; **NOTING** that, in the recent past, there has been **unwarranted delays** in the provision of public services by the County Government of Nairobi City characterized by:-

- a) Failures in the service payment system such that service seekers make payments for various taxes, charges, levies and license fees at various payment points but the payments take longer periods than expected to reflect and get acknowledged by the County Treasury or County Departments thus delaying their access to a County Service;

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- b) Delays in the settlement of dues owed to service providers and suppliers of goods and services due to an un-reliable payment system adopted by the County Treasury and Finance Department;
- c) Delays in the issuance of development approvals for a period spanning up to six (6) months or more after the application is lodged and requisite payments made thus inconveniencing property developers who end-up incurring huge losses especially those with commercial loans;
- d) Unreliable revenue collection system which is shrouded in secrecy with little control by the County Government thus leading to unaccountability in revenue collection and potential loss of revenues hence affecting overall service delivery; and
- e) General lethargy among County Government Departments;

NOW THEREFORE, in order to address the said inefficiency, the County Assembly resolves that:

- i) The County Treasury adopts a service payment system that will shield service seekers from unnecessary delays and **instantly** acknowledge receipt of service fee payments made and allow various Departments to offer services paid for. In the event of system down-turn, an alternative measure must be provided to ensure seamless provision of services;
- ii) All payments to service providers and suppliers of goods and services should be decentralized to respective Sectors/Departments and executed by Sector/Departmental Accountants through the Online Purchase Order under IFMIS and eradicate the manual LPO system to ensure efficiency and accountability;
- iii) The Physical Planning Department should take deliberate steps to ensure timely processing of development approvals and undertake to clear all pending approvals within the next three (3) months of adoption of this Motion and submit a report to the County Assembly;
- iv) That the County Executive Committee Member for Finance and Economic Planning should first, disclose to the County Assembly the automated revenue collection system currently in place, and secondly, ensure or demonstrate that the system is foolproof, under the control of the County Government and can generate instant reports for audit and accountability; and
- v) That each County Government Sector or Department/Agency should develop a Service Charter and share with the public and submit the same to the County Assembly within three (3) months of adoption of this Motion.

NOTICES

I. The Assembly resolved on Tuesday, 21st February, 2023 as follows: -

- a) **THAT**, each speech in a debate on any **Motion**, including a Special motion be limited in the following manner:-A maximum of three hours with not more than twenty (20) minutes for the Mover and ten (10) minutes for each other Member speaking, except the Leader of the Majority Party and the Leader of the Minority Party, who shall be limited to a maximum of fifteen (15) minutes each, and that ten (10) minutes before the expiry of the time, the Mover shall be called upon to reply; and that priority in speaking be accorded to the Leader of the Majority Party, the Leader of the Minority Party and the Chairperson of the relevant Sectoral Committee, in that Order.

* Denotes Orders of the Day*
