

REPUBLIC OF KENYA

NAIROBI CITY COUNTY ASSEMBLY

SECOND ASSEMBLY – (FOURTH SESSION) ORDERS OF THE DAY

THURSDAY, OCTOBER 1, 2020 AT 2.30 P.M.

ORDER OF BUSINESS

PRAYERS

- 1. Administration of Oath
- 2. Communication from the Chair
- 3. Messages
- 4. Petitions
- 5. Papers
- **6.** Notices of Motion
- 7. Statement

8. *MOTION – HON. KABIRO MBUGUA, MCA

THAT, aware that the Constitution of Kenya (2010) grants the citizens of this republic comprehensive rights and fundamental freedoms; further aware that all over the world governments are established by society in order to deliver public goods, works and services and to administer policies and laws that are necessary and beneficial to society, where the government is required to provide one form or other of public service in order for the rights and/or liberties contained in the Bill of Rights to be realized; and to develop policies, laws and institutions, or undertake programmes to promote, protect or fulfil these Rights; concerned that recent years have witnessed increased cases of arbitrary arrests, harassment and extortions of traders and other members of the public by the City Inspectorate and Revenue Collection Employees thus infringing on rights and fundamental freedoms of the residents; further concerned that some of the officers who engage in such heartless acts do not face the full force of the law due to lack of effective complaints handling mechanisms in the County; noting that huge loss of revenue has been incurred by the County Government due to extortions by such employees at the expense to service delivery to

residents of the County; acknowledging that effective complaints handling is a crucial part of quality service delivery in any institution as it helps identify weak areas and create the motivation for continual improvement, provides an opportunity for the organisation to understand its customers and ensure that the issues they raise are quickly resolved, improves the reputation and image of the institution and provide management with information on how its staff treat customers, thus promoting accountability for both the institution and its staff; this Assembly urges the County Executive to development a policy that provides for the establishment of the office of County Ombudsman to receive and process complaints with a view to fostering a performance-oriented culture that seeks to revamp the process through which the County Government operates, in order to increase efficiency and effectiveness, and to inculcate a culture of client-oriented, mission-driven, and quality-enhanced management in the County.

NOTICES

I. The Assembly resolved on Wednesday, 19th February, 2020 as follows: -

Assembly orders that, each speech in a debate on any **Motion**, including a Special motion be limited in the following manner:-A maximum of three hours with not more than twenty (20) minutes for the Mover and ten (10) minutes for each other Member speaking, except the Leader of the Majority Party and the Leader of the Minority Party, who shall be limited to a maximum of fifteen (15) minutes each, and that ten (10) minutes before the expiry of the time, the Mover shall be called upon to reply; and that priority in speaking be accorded to the Leader of the Majority Party, the Leader of the Minority Party and the Chairperson of the relevant Sectoral Committee, in that Order.

* Denotes Orders of the Day *

NOTICE PAPER I

Tentative business for Tuesday, 6th October, 2020 at 9.30 a.m.

(Published pursuant to Standing Order 39(1))

IT IS NOTIFIED that the Select Committee on Assembly Business, at its last meeting, approved the following *tentative* business to appear in the Order Paper for Tuesday 6th October, 2020 at 9.30 a.m.: -

A. *MOTION – HON. MOSES OGETO NYANGARESI, MCA

Subject: Enforcement of notices for repainting of buildings in the County

THAT, aware that Part Two of the Fourth Schedule to the Constitution of Kenya 2010, the functions and powers of the County Governments, among others, covers public health; further aware that Section 118(b) of the Public Health Act, Cap 242 identifies as nuisance, any dwelling or premises or part of a construction in such a state as dirty to be dangerous to health; NOTING THAT that Nairobi County is the entry point into the country by international guests; FURTHER NOTING THAT the aesthetic characteristics of the city gives the first impression about its general organization and national character; COGNIZANT THAT the County Government and the Nairobi Metropolitan Services (NMS) have separately issued public notices to owners of buildings to repaint in line with their Nairobi City beautification initiative; CONCERNED THAT to a large extent, property owners have ignored to comply with the said notices; REALIZING THAT the County has the responsibility to make laws and policies in peoples' interest which they hold in trust; this Assembly resolves that the County Executive and the Nairobi Metropolitan Services (NMS) moves with speed to enforce the aforementioned notices on repainting of building's in the City County.