



REPUBLIC OF KENYA
NAIROBI CITY COUNTY ASSEMBLY
SECOND ASSEMBLY – (THIRD SESSION)
ORDERS OF THE DAY
THURSDAY, JUNE 27, 2019 AT 10.30 A.M.
ORDER OF BUSINESS

PRAYERS

1. Administration of Oath
2. Communication from the Chair
3. Messages
4. Petitions
5. Papers
6. Notices of Motion
7. Statement

8. *MOTION – CHAIRPERSON, SELECT COMMITTEE ON COUNTY FINANCE, BUDGET & APPROPRIATIONS

Subject: Vote on Account

THAT, pursuant to the provisions of Section 134 of the Public Finance Management Act, 2012 and Standing Order 227, the withdrawal from the County Revenue Fund of the sum of **Kshs. 8,701,425,708** made up in the manner set out in the Vote of Account Schedule laid before the County Assembly, be authorized for the purpose of meeting expenditure necessary to carry on the services of the Nairobi City County Government during the financial year ending on the **30th June, 2020** until such a time as the Appropriations Act for the Financial year 2019-20 comes into operation.

NOTICES

I. The Assembly resolved on Wednesday, 13th February, 2019 as follows: -

- a) **THAT**, notwithstanding the provisions of Standing Order 103(4), this Assembly orders that, each speech in a debate on any **Motion**, including a Special motion be limited in the following manner:-A maximum of three hours with not more than twenty (20) minutes for the Mover and ten (10) minutes for each other Member speaking, except the Leader of the Majority Party and the Leader of the Minority Party, who shall be limited to a maximum of fifteen (15) minutes each, and that ten (10) minutes before the expiry of the time, the Mover shall be called upon to reply; and that priority in speaking be accorded to the Leader of the Majority Party, the Leader of the Minority Party and the Chairperson of the relevant Sectoral Committee, in that Order.

II. The following Statements are due for a Response today, Thursday, 27th June, 2019: -

- a) Statement requested by Hon. Mwangi Njijia, MCA from the Chairperson of the Sectoral Committee on Transport and Public Works regarding non-functioning street lights in the County;
- b) Statement requested by Hon. Redson Oteino, MCA from the Chairperson of the Sectoral Committee on Health Services regarding delayed completion of important projects in the County; and
- c) Statement requested by Hon. Redson Oteino, MCA from the Chairperson of the Sectoral Committee on Health Services regarding provision of important supplies to health facilities in the County.

*** Denotes Orders of the Day ***

NOTICE PAPER I

**Tentative business for
Thursday, 27th June, 2019 at 2.30 p.m.**

(Published pursuant to Standing Order 39(1))

IT IS NOTIFIED that the Select Committee on Assembly Business, at its last meeting, approved the following ***tentative*** business to appear in the Order Paper for Thursday, 27th June, 2019 at 2.30 pm: -

A. MOTION – HON. KABIRO MBUGUA, MCA

Subject: a policy on Ombudsman in the County

THAT, aware that the Constitution of Kenya (2010) grants the citizens of this republic comprehensive rights and fundamental freedoms; **further** aware that all over the world governments are established by society in order to deliver public goods, works and services and to administer policies and laws that are necessary and beneficial to society, where the government is required to provide one form or other of public service in order for the rights and/or liberties contained in the Bill of Rights to be realized; and to develop policies, laws and institutions, or undertake programmes to promote, protect or fulfil these Rights; **concerned** that recent years have witnessed increased cases of arbitrary arrests, harassment and extortions of traders and other members of the public by the City Inspectorate and Revenue Collection Employees thus infringing on rights and fundamental freedoms of the residents; **further concerned** that some of the officers who engage in such heartless acts do not face the full force of the law due to lack of effective complaints handling mechanisms in the County; **noting** that huge loss of revenue has been incurred by the County Government due to extortions by such employees at the expense to service delivery to residents of the County; **acknowledging** that effective complaints handling is a crucial part of quality service delivery in any institution as it helps identify weak areas and create the motivation for continual improvement, provides an opportunity for the organisation to understand its customers and ensure that the issues they raise are quickly resolved, improves the reputation and image of the institution and provide management with information on how its staff treat customers, thus promoting accountability for both the institution and its staff; this Assembly urges the County Executive to develop a policy that provides for the establishment of the office of County Ombudsman to receive and process complaints with a view to fostering a performance-oriented culture that seeks to revamp the process through which the County Government operates, in order to increase efficiency and effectiveness, and to inculcate a culture of client-oriented, mission-driven, and quality-enhanced management in the County.

