Q6
Which ICT area would you want improved to enhance your productivity and/or efficiency at NCCA?

Answered: 31 Skipped: 5

#	USER NEED/ AREAS OF CONCERN	OFFICER TO HANDLE	TIME LINES
1	Uploading of documents to the website especially for the table office	Benjamin	Recurrent
2	Internet speeds are inconsistent in that there are times when speeds are high and at times very low and inexistent.	Victor	13-12-2017
3	Installation of software sharing	Ahmed / Victor	01-03-2018
4	All the areas are in order hence should maintain the pace	All ICT Officers	Recurrent
5	Decongest the heavy-duty printers by providing an alternative for the offices that rely solely on them to avoid unnecessary delays	Victor	15-12-2017
6	Up to date machines, some of them are too old as such need news working machines in place	Hirbo/ Albert	13-12-2017
7	Intranet availability.	Benjamin	01-03-2018
8	I am cool with your services and response time kindly keep it up	All ICT Officers	Recurrent
9	Internet	Victor	01-03-2018
10	Internet and printing services as well as dissemination of information	Hirbo/ Albert	13-12-2017
11	speed of the machines and their linkage to resources such as printers often collapses. We need centralizes colour printer.	Hirbo/ Albert	13-12-2017
12	More training on excel and power point	Hirbo/ Albert	01-07-2018
13	Improve on reliability and efficiency. The computers are VERY SLOW	Hirbo/ Albert	13-12-2017
14	Many staff do not have UPS for quite a long time and improve the website	Hirbo/ Albert/ Benjamin	13-12-2017
15	Internet speed and response time	Victor	13-12-2017
16	Management of the Assembly website	Benjamin	13-12-2017
17	Speed in response to an issue	All ICT Officers	Recurrent
18	Help design an ERP system that should integrate the whole assembly functions.	Ahmed	01-07-2018
19	Machine maintenance	Victor/ Hirbo/ Albert	Recurrent
20	Maintenance of computers and IT Equipment	Victor/ Hirbo/ Albert	Recurrent
21	Wi fi	Ahmed	13-12-2017

#	USER NEED/ AREAS OF CONCERN	OFFICER TO HANDLE	TIME LINES
22	Printing and upgrading of computer systems. Keep it up on the new system of payment. Great job	Hirbo/ Albert	13-12-2017
23	Create intranet where staff can interact, apply for leave and have it approved through the same intranet.	Benjamin	01-03-2018
24	Connectivity to LAN. Telephones serving either of the assembly's entrances are non-functional forcing the officers manning the said entry points to use their credit. Includes all the office line. This is despite several reports on the same. The quality of the tonner in our printer too is wanting/ so faint from the word go	Victor	13-12-2017
25	Installation of Imprest system to various desktops. Responses time if printer it's not working	Victor	13-12-2017
26	Non	All ICT Officers	Recurrent
27	Servicing of computers	Victor/ Hirbo/ Albert	Recurrent
28	Linking and sharing of data online. I expect a scenario where one can work virtually everywhere within and without the Assembly, conveniently accessing files at ease no matter the location	Ahmed / Victor	01-03-2018
29	Reliability, connectivity and be responsive to assistance	All ICT Officers	Recurrent
30	Get us genuine Windows	Victor/ Hirbo/ Albert	13-12-2017
31	Network connectivity	Ahmed / Victor	13-12-2017