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NAIROBI CITY COUNTY ASSEMBLY

**SEVENTEENTH REPORT  
OF THE  
SECTORAL COMMITTEE ON HEALTH SERVICES  
INSPECTION VISIT TO DANDORA II HEALTH CENTRE**



Seventeenth Report of the Sectoral Committee on Health Services on Inspection Visit to Dandora  
II Health Centre on 16th March 2015  
**MAY 2015**

## Contents

|  |          |
|--|----------|
| LIST OF ABBREVIATIONS AND ACRONYMS .....         | 2        |
| 1.0 PREFACE .....                                | 3        |
| 2.0 BACKGROUND .....                             | 3        |
| 2.1 Committee Mandate .....                      | 3        |
| 2.2 Committee Membership .....                   | 4        |
| 2.3 Committee Meetings.....                      | 4        |
| 2.4 Acknowledgement.....                         | 4        |
| 3.0 INSPECTION OF DANDORA II HEALTH CENTRE ..... | 1        |
| 4.0 COMMITTEE OBSERVATIONS.....                  | 1        |
| 5.0 RECOMMENDATIONS.....                         | 3        |
| <i>PICTURE GALLERY.....</i>                      | <i>4</i> |

LIST OF ABBREVIATIONS AND ACRONYMS

- VCT.....Voluntary Counselling and Testing
- TB .....Tuberculosis
- HIV .....Human Immuno-deficiency Virus
- AIDS ..... Acquired Immune Deficiency Syndrome
- KEMSA..... Kenya Medical Supplies Authority





## 2.2 Committee Membership

**Mr. Speaker Sir**, the Sectoral Committee on Health Services was constituted by the Assembly on Tuesday, May 7<sup>th</sup> 2013 comprising of the following Members:-

- |   |                                  |
|---|----------------------------------|
| 1. Hon. Manoh Karga Mboku<br>(Chairman);        | 9. Hon. Elizabeth Sang;          |
| 2. Hon. Martin Mugo Kanyi<br>(Deputy Chairman); | 10. Hon. Leah Mumo Mate;         |
| 3. Hon. George Ochieng Ochola;                  | 11. Hon. Rose Nancy Luchiri;     |
| 4. Hon. Samwel Nyaberi Nyangwara;               | 12. Hon. Karen Wanjiku Githaiga; |
| 5. Hon. Peter Oweru Oluoch;                     | 13. Hon. Abdi Mohammed;          |
| 6. Hon. Erastus Muiruri Mburu;                  | 14. Hon. Tabitha Akinyi Juma;    |
| 7. Hon. Peter Wahinya Kimuhu;                   | 15. Hon. Susan Karimi Njue.      |
| 8. Hon. Charles Thuo Wakarindi;                 | 16. Hon. Florence Athembo.       |
|   | 17. Hon. Catherine Okoth.        |

## 2.3 Committee Meetings

**Mr. Speaker Sir**, the Committee in its 30/2015 meeting, resolved to visit Dandora II Health Centre. The objective of the visit was to inspect the status of the facility with a view to making recommendations for corrective action in regard to its operations in service delivery to the citizens of the County.

**Mr. Speaker Sir**, I have the honour and pleasure to present the seventeenth Report of the Committee on the visit to Dandora II Health Centre.

## 2.4 Acknowledgement

**Mr. Speaker Sir**, May I take this opportunity to thank all Members of the Committee for their input and valuable contributions during the visit.

The Sectoral Committee on Health Services wishes to thank the office of the Speaker and the Clerk of the Nairobi City County Assembly for the continuous maximum support and guidance extended to it in the execution of its mandate.

**Mr. Speaker Sir**, It is my pleasure, duty and privilege to present and recommend this report to the Assembly for adoption.

Thank you.

Signed  .....

Hon. Manoh Karga Mboku, MCA, Chairperson of the Health Services Committee



### 3.0 INSPECTION OF DANDORA II HEALTH CENTRE

The Committee visited Dandora II Health Centre on 16<sup>th</sup> March 2015 at 11.30 am and was accompanied by a team from the County Health Services department.

The Committee was received by the by the health centre management team as well as staff from the County health sector .The delegation proceeded into a room where a meeting was held and several issues were discussed and noted.

After deliberations in the meeting the Committee was taken on a tour of the facility.

The observations and challenges noted by the Committee are highlighted in this report.

### 4.0 COMMITTEE OBSERVATIONS

The Committee observed several issues as noted below;-

#### i. On Operations

- The centre offers outpatient services.
- The daily patient workload is estimated at 120.
- They have an antenatal clinic that receives an estimated 45 patients daily.
- They offer family planning services and screening of cervical cancer.
- Their TB clinic sees 15-20 patients daily and has enrolled 60 patients on the TB treatment programme.
- They have a comprehensive care clinic for HIV/AIDS infected persons that has registered a total of 1688 patients.
- They provide dental services with an estimated 10-15 patients seen daily.
- There is no proper room where dental patients can be attended to. Most of the patients are referred to Kenyatta National Hospital or Mama Lucy Kibaki Hospital.
- There is a maternity wing built in 1970's that has never been put to use as the piping system for water was interfered with during renovations at an undisclosed time. The building has been neglected as beds and linen that were bought for the same lie scattered in various rooms. It was further established that a contractor had recently evaluated the maternity wing for renovations.

#### ii. On Challenges

- They face a challenge of staff shortage as hereby enlisted;-
  - There is no doctor but 1 clinical officer. Their requirement is 4 clinical officers.
  - There is 1 lab technician who is on contract (supported by capacity Kenya).
  - There is no pharmacy technician. A nurse is assigned the role of issuing drugs.



- There is only 1 cleaner who is overwhelmed by the workload.
  - They don't have a registration clerk for the patient registration office and registration is done by a casual worker.
  - They have 10 nurses, but due to the high patient ratio, require 5 more.
  - They have 1 dental surgeon. They require more.
- The facility faces a shortage of drug and medical supplies. The last delivery was done in August 2014.
- There is no incinerator.
- The facility has a drainage problem that results in rain water getting into the buildings and sewers and the toilets blocking during rainy seasons.
- There is a dentist chair that is broken and irreparable. There is an urgent need to facilitate the centre with dental equipment and additional dental staff.
- ♣ **MATERNITY WING**
- Used as a store for supplies.
- Previous renovations done were below standard.
- ♣ **VMMC(VOLUNTARY MALE CIRCUMCISION ROOM)**
- It is used for free male circumcision of children of 10 years and above.
- ♣ **PHARMACY**
- Has no drug supplies. Lastly supplied by KEMSA in August 2014.
- ♣ **LABORATORY**
- Has no supplies from County Government.
- It is sponsored by the Capacity Kenya project.
- ♣ **WAITING BAY**
- It is situated next to the TB clinic and should be distanced to avoid spread of TB to patients accessing the bay.
- ♣ **DENTAL ROOM**
- Quite small and has got no equipment. Patients are attended to while standing.
- The dental surgeon serving here is the only one in the whole Sub County.
- ♣ **TOILETS**
- The patient toilets situated next to the waiting bay are in a state of dereliction and are blocked.
- ♣ **COMPOUND**
- At the entrance of the facility is an ongoing construction of a medical block which already has its foundation in place. It is fenced using iron sheets.

## 5.0 RECOMMENDATIONS

Mr. Speaker following the visit, the Committee urges this Assembly to resolve as follows;

- 1) Supply of drugs including laboratory supplies to the facility be resolved immediately and future supplies to all other County Health facilities be processed and delivered on time;
- 2) The County Health sector to deploy additional staff to curb the shortage of staff so as to improve on health service delivery to the citizens of Nairobi County as hereby proposed;
  - a) Clinical officers;
  - b) Laboratory technicians;
  - c) Pharmacy technicians;
  - d) Cleaners;
  - e) Registration clerks;
  - f) Nurses; and
  - g) Dental surgeons
- 3) The tuberculosis clinic and general patient waiting bay be separated. This is because visiting patients are susceptible to acquiring TB infections due to the fact that it is airborne;
- 4) The maternity wing built in the 1970's be refurbished and put to use in offering the much needed maternity services to citizens;
- 5) The solid waste management challenge be addressed by constructing an incinerator within the facility's compound;
- 6) The County to provide a new dentist chair, dental practice equipment and adequate space to house the dental operations;
- 7) To improve on hygiene & sanitation, it is recommended that the toilets be renovated, supplied with clean water and be kept clean; and
- 8) The drainage system of the centre be unblocked and reconstructed to prevent storm water from collecting and flowing into the buildings.



PICTURE GALLERY



Health Services Cor



at Dandora II health centre



Meeting between th

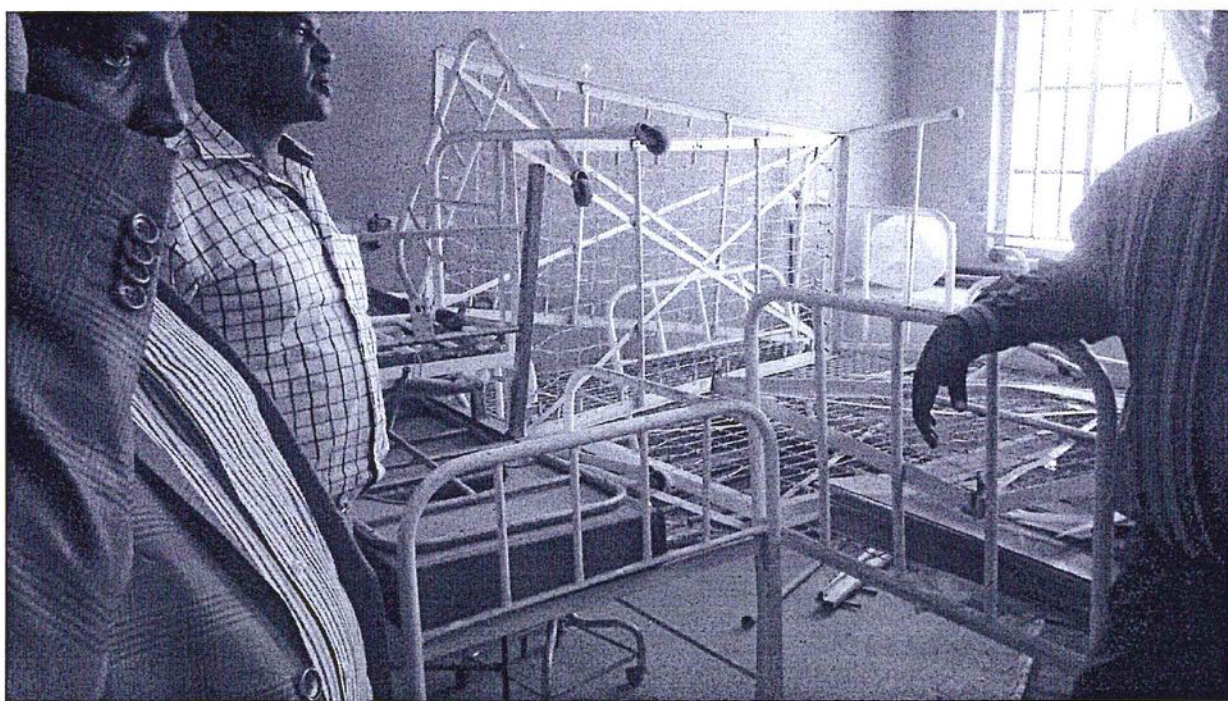


entre's staff and County health team



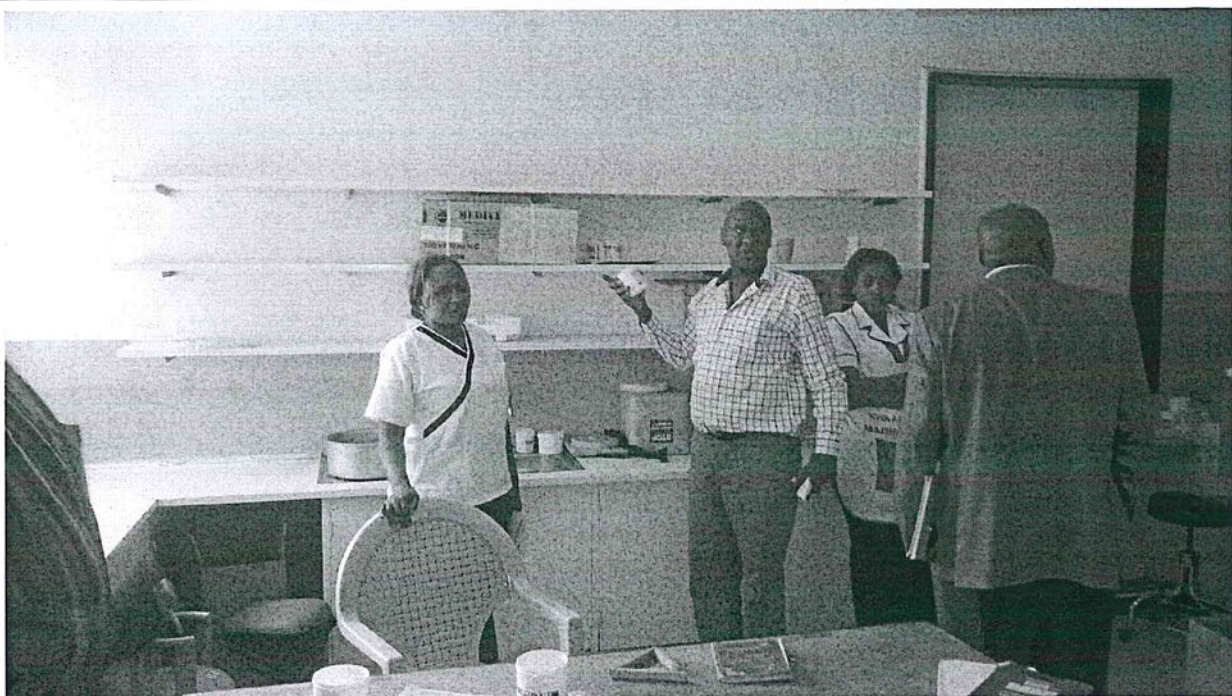


*Members walk to the deserted maternity wing*



*Members inside the deserted maternity (note the beds piled as they have never been used)*



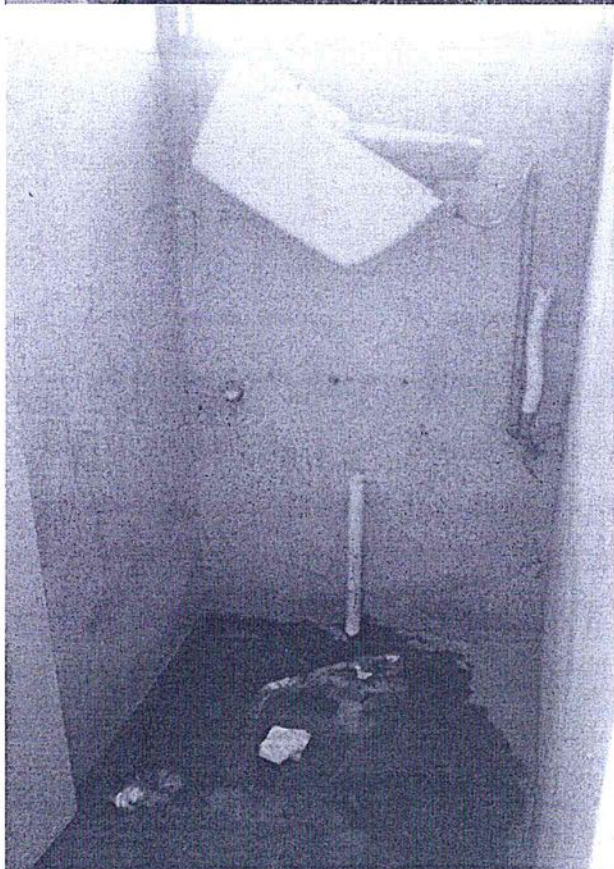


*The empty pharmacy shelves*



*Members at the ongoing construction of a medical block*





*The toilets that are blocked and in a state of derelict.*

**→END→**



**MINUTES OF THE SITTING 033/2015 OF THE NAIROBI CITY COUNTY ASSEMBLY  
COMMITTEE ON HEALTH SERVICES HELD ON MONDAY 16<sup>TH</sup> MARCH 2015 IN  
DANDORA II HEALTH CENTRE AT 10.00AM TO 2.30PM**

**PRESENT**

1. Hon. Manoh Karega Mboku (Chairman);
  2. Hon. Martin Mugo Kanyi (Deputy Chairman);
  3. Hon. George Ochieng Ochola;
  4. Hon. Samwel Nyaberi Nyangwara;
  5. Hon. Peter Oweru Oluoch;
  6. Hon. Charles Thuo Wakarindi;
  7. Hon. Elizabeth Sang;
  8. Hon. Leah Mumo Mate;
  9. Hon. Rose Nancy Luchiri;
  10. Hon. Abdi Mohammed;
  11. Hon. Tabitha Akinyi Juma;
  12. Hon. Susan Karemi Njue.
- 

**IN ATTENDANCE**

|                       |                                    |
|-----------------------|------------------------------------|
| 1. Florence Mugenyu   | SC MED Lab Tech                    |
| 2. Zadock Anghaya     | Deputy County Health Administrator |
| 3. Lilian kayesi      | S/C Health Adm officer             |
| 4. Jacinta Kyalo      | Medical Officer I/C                |
| 5. Kaberia Laibuta    | Deputy County Nursing officer      |
| 6. Dr Samuel Kadivare | S/C MOH                            |
| 7. Dr Muriku P.J      | Dental surgeon                     |
| 8. Daniel Kipchirchir | S/C Public health nurse            |

**COMMITTEE SECRETARIAT**

1. Joshua Mbila

Clerk Assistant

**MIN.144/MAR2015 – PRELIMINARIES**

-The Committee arrived at 11.45am at Dandora health centre and was received by the health centre management team as well as staff from the County health sector.

-The delegation was then led to a room where a meeting was held with the two teams.

-In the meeting prayers were done by Hon Nyang'wara and a round of introduction ensued.

-The gathering was informed by the Chair that HSC had visited the facility on a fact finding objective of the status of the facility.

## MIN.145/MAR2015 – IN THE MEETING

The health centre staff had an opportunity to address the meeting as hereby highlighted:-

### ♣ The in charge

The in charge informed the meeting on the following about the facility:-

- The centre offers Outpatient services.
- The daily patient workload is estimated to be 120.
- They have an antenatal clinic that receives an estimated 45 patients daily.
- They offer family planning services and screening of cervical cancer.
- Their TB (tuberculosis) clinic sees 15-20 patients daily and has enrolled 60 patients on TB treatment programme.
- They have a comprehensive care clinic for HIV/AIDS infected persons that has registered a total of 1688 patients.
- They provide dental services with estimated 10-15 patients seen daily.
- There is a maternity wing built in 1970's that has never been put to use as the piping system for water was interfered with during renovations at an undisclosed time. The building has been neglected as beds and linen that were bought for the same lie scattered in different rooms. It was further established that a contractor had recently evaluated the maternity wing for renovations.

### **On Challenges**

-They face a challenge of staff shortage as hereby enlisted:-

- There is no doctor but 1 clinical officer. Their requirement is 4 clinical officers.
- There is 1 lab technician who is on contract (supported by capacity Kenya).
- There is no pharmacy technician. A nurse is assigned the role of issuing drugs.
- They are only 1 cleaner and they require more.
- They don't have a clerk for the patient registration office. Registration is done by a casual worker.
- They have 10 nurses. They require 5 more.
- They have 1 dental surgeon. They require more.

-The facility faces a shortage of drug and medical supplies. The last delivery was done in August 2014. They use borrowed gloves.

-There is no incinerator.

-The facility has a drainage problem that results in rain water getting into the buildings and sewers and toilets blocking during rainy seasons.

-There is a dentist chair that is broken and irreparable. There is an urgent need to facilitate the centre with dental equipment and additional dental staff.

### ♣ **Dental Surgeon**

-There is no proper room where dental patients can be attended to. Most of the patients are referred to Kenyatta National Hospital or Mama Lucy Kibaki Hospital.

### ♣ **Area Ward Representative**

-He informed the meeting that on a given day he visited the facility at 3.30pm and found it closed. The in charge refuted the claims.



-He further alleged that the staff of the health centre were unfriendly and often insulted patients.

#### MIN 146/MAR2015- TOUR OF THE FACILITY

♣ MATERNITY WING

- Used as a store for supplies.
- Previous renovations done were below standard.

♣ VMMC(VOLUNTARY MALE CIRCUMCISION ROOM)

- It is used for free male circumcision of children of 10 years and above.

♣ PHARMACY

- Has no drug supplies. Lastly supplied in August 2014.

♣ LABORATORY

- Has no supplies from County Government.
- It is sponsored by Capacity Kenya.

♣ WAITING BAY

- It is situated next to the TB clinic and should be distanced to avoid spread of TB to patients using the bay.

♣ DENTAL ROOM

- Quite small and has got no equipment. Patients are attended to while standing.
- The dental surgeon serving here is the only one in the whole Sub County.

♣ TOILETS

- The patient toilets situated next to the waiting bay are in a dereliction state and were blocked.

♣ COMPOUND

- At the entrance of the facility is a construction of a medical block which already has its foundation in place. It is fenced using iron sheets.

#### MIN.147/MAR2015 - CLOSING MEETING

-After the tour, a closure meeting was held where the HSC thanked the staff of Dandora II health facility for having the Committee. Closing prayers were done by Hon Tabitha Juma.

#### MIN.148/MAR2015 – ADJOURNMENT

There being no other business the Chairman adjourned the meeting at 2.40pm. Next meeting will be held on Tuesday 17<sup>th</sup> March at 11.30 am in Charter Hall.

Confirmed as true record of the proceedings.

CHAIRMAN.....

DATE 2/6/15

HON MANOAH MBOKU, MCA

