

Report laid on 30/7/20

SPECIAL TREATMENT CENTRE REPORT (CASINO)

by Hon. Karen Wansiku
MPP
PCA CHS PJ



NAIROBI CITY COUNTY ASSEMBLY

**EIGHTEENTH REPORT
OF THE
SECTORAL COMMITTEE ON HEALTH SERVICES
SITE VISIT TO CASINO SPECIAL TREATMENT CENTRE**



JULY 2015

Eighteenth Report of the Sectoral Committee on Health Services on Inspection Visit to Casino
Health Centre on 14th March 2015

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LIST OF ABBREVIATIONS AND ACRONYMS

- VCT.....Voluntary Counselling and Testing
- TBTuberculosis
- HIVHuman Immuno-deficiency Virus
- AIDS Acquired Immune Deficiency Syndrome
- KEMSA.....Kenya Medical Supplies Authority
- PEP.....Post-exposure prophylaxis
- PMTCT.....Prevention of Mother-To-Child Transmission of HIV.
- ART.....Antiretroviral Therapy
- KEPH.....Kenya Essential Package for Health
- HSSF..... Health Sector Services Fund

1.0 PREFACE

Mr. Speaker Sir, on behalf of the Members of the Sectoral Committee on Health Services, it is my pleasure and privilege to present to the Assembly, the Committee's Eighteenth Report on inspection site visit to Special Treatment Clinic (Casino) on 14th April 2015.

2.0 BACKGROUND

Special Treatment Clinic is situated in Starehe district, off River Road behind Kampala Coaches Limited offices. It is a level 1 facility as per KEPH levels offering ART, PMTCT, PEP and laboratory services.

The Health Services Committee resolved to visit the Special Treatment Clinic (Casino) to inquire into the true state of affairs at the facility following a complaint by a Member of the Committee that a parking lot belonging to the facility had been grabbed by a private developer. The visit was thus conducted on 14th April 2015.

2.1 Committee Mandate

Mr. Speaker Sir, the Committee on Health Services is one of the Sectoral Committees established under Standing Order No. 191 (5) which provides that, the functions of a Sectoral Committee shall be to:-

- Investigate, inquire into and report on all matters relating to the mandate, management, activities, administration, operations and estimates of the assigned departments;
- Study the programme and policy objectives of departments and the effectiveness of the implementation;
- Study and review all county legislation referred to it;
- Study, assess and analyze the relative success of the departments as measured by the results obtained as compared with their stated objectives;
- Investigate and inquire into all matters relating to the assigned departments as they may deem necessary, and as may be referred to them by the County Assembly;
- To vet and report on all appointments where the constitution or any law requires the County Assembly to approve, except those under Standing Order 185 (Committee on Appointments); and
- Make reports and recommendations to the County Assembly as often as possible, including recommendations of proposed legislation.
- **Mandate:** All matters related to county health services, including, in particular County health facilities and pharmacies, ambulance services, promotion of primary health care, licensing and control of undertakings that sell food to the

public, veterinary services (excluding regulation of the profession), cemeteries, funeral parlours and crematoria.

2.2 Committee Membership

Mr. Speaker Sir, the Sectoral Committee on Health Services was constituted by the Assembly on Tuesday, May 7th 2013 comprising of the following Members:-

- | | |
|---|-------------------------------------|
| 1. Hon. Manohar Karega Mboku,
MCA- Chairperson | 7. Hon. Erastus Muiruri Mburu, MCA |
| 2. Hon. Martin Mugo Kanyi,
MCA- Deputy Chairperson | 8. Hon. Peter Wahinya Kimuhu, MCA |
| 3. Hon. George Ochieng Ochola,
MCA | 9. Hon. Charles Thuo Wakarindi, MCA |
| 4. Hon. Samwel Nyaberi
Nyang'wara, MCA | 10. Hon. Tabitha Juma, MCA |
| 5. Hon. Catherine Okoth, MCA | 11. Hon. Rose Nancy Luchiri, MCA |
| 6. Hon. Peter Oweru Oluoch,
MCA | 12. Hon. Elizabeth Sang, MCA |
| | 13. Hon. Florence Athembo, MCA |
| | 14. Hon. Susan Karimi Njue, MCA |
| | 15. Hon. Abdi Mohammed, MCA |
| | 16. Hon. Leah Mumo Mate, MCA |
| | 17. Hon. Karen Wanjiku, MCA |

2.3 Committee Meetings

Mr. Speaker Sir, the Committee in its meeting held on 7th April, 2015, resolved to visit the Special Treatment Clinic (Casino). The objective of the visit was to inspect the status of the facility with a view to making recommendations for corrective action in regard to its operations in service delivery to the citizens of the County.

Mr. Speaker Sir, I have the honour and pleasure to present the seventeenth Report of the Committee on the visit to Special Treatment Clinic (Casino).

2.4 Acknowledgement

Mr. Speaker Sir, May I take this opportunity to thank all Members of the Committee for their input and valuable contributions during the visit.

The Sectoral Committee on Health Services wishes to thank the office of the Speaker and the Clerk of the Nairobi City County Assembly for the continuous maximum support and guidance extended to it in the execution of its mandate.

Mr. Speaker Sir, It is my pleasure, duty and privilege to present and recommend this report to the Assembly for adoption.

Thank you.

Signed



29/7/15

Hon. Manohar Karega Mboku, MCA, Chairperson of the Health Services Committee

3.0 INSPECTION OF SPECIAL TREATMENT CLINIC (CASINO)

The Committee visited Special Treatment Clinic (Casino) on 14th April 2015 at 11.00 am and was accompanied by a team from the County Health Services department.

The Committee was received by the Health Centre Management team as well as staff from the County Health Sector. The delegation proceeded into a room where a meeting was held and several issues were discussed and noted.

After deliberations in the meeting the Committee was taken on a tour of the facility.

The observations and challenges noted by the Committee are highlighted in this report.

4.0 SUBMISSIONS BY THE FACILITY MANAGEMENT

❖ Facility In charge-(Annah Mwangi -Nurse)

a. Services offered

-She informed the delegation that the facility amongst others offers:-

- i. Free outpatient services;
- ii. Skin specialist services;
- iii. HIV prevention and care services;
- iv. Laboratory services; and
- v. Food handling certificate services but this function has since been transferred of the function by the County government and handed over to KEMRI.

b. Challenges faced

- i. The health centre is understaffed. It has;-
 - No Doctors;
 - 4 clinical officers;
 - 9 nurses;
 - 2 lab technicians;
 - 1 HTC (HIV testing and Counselling)counsellor;
 - 1 assistant in clinic; and
 - Few support staff who are about to retire. Most were absorbed into the parking department by the County.

- ii. The supply of medicine is not consistently forthcoming as they have gone for two quarters without supplies, however three weeks ago they received their last supply from KEMSA.
- iii. The security provided is inadequate.
- iv. The underground parking lot at the back of the facility was grabbed in 2013 September by a private developer but has since been repossessed by the County. It is proposed that it should be converted into a VCT centre.
- v. A Health Sector Services Fund (HSSF) quarterly component of Ksh 112,000 (from DANIDA) is always remitted to the County but the monies never reach the facility to aid its daily operations. HSSF composes of;
 - DANIDA-Ksh 112,000
 - Maternity reimbursement
 - Revenue allocation criteria based on workload (RACC)
- vi. Staff do not get appraisals. They have stagnated in one job group for periods longer than is required by the employment regulations (i.e 10 years for some). 3 years is the maximum recommended period before an employee is elevated.
- vii. There is lack of motivation amongst staff as salaries of devolved staff from Ministry of Health and those of the County carrying out the same duties have major disparities. They need to be harmonized.
- viii. The devolved staff from the Ministry do not have medical covers whilst County staff are covered by AAR insurance, although the AAR offers them access to only Guru Nanak hospital, Nairobi west hospital and Nairobi Women's hospital.
- ix. The monies issued for acquiring lab reagents is quite low i.e Ksh 30,000-40,000 quarterly. This amount is usually exhausted within a week in some instances. KEMSA should include supply of lab reagents in its list.

❖ Sub County Health Administrator (Mr Wallace Munene)

Challenges faced by the Sub County team

- i. They lack a utility vehicle to aid them in carrying out their work efficiently.
- ii. They are no longer facilitated with allowances that would aid them in carrying out their supervisory duties of overseeing various County facilities

SPECIAL TREATMENT CENTRE

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iii. The Sub County h

iv. There is no utility County.

v. The facility and th

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- Counselling room.
- Autoclaving room.
- Consultation room.
- Research room.
- Pharmacy.
- Laboratory.
- The grabbed underground

4.1 OBSERVATIONS MADE BY

-During this visit the Committee

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- ii. There is a problem of of the piping system individuals.
- iii. The number of obsolete These items are awaiti
- iv. There is no incinerator Ngara to serve the ent

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5.0 RECOMMENDATIONS

Mr. Speaker following the visit, the Committee urges this Assembly to resolve as follows;

- 1) Supply of drugs including laboratory supplies to the facility be resolved immediately and future supplies to all other County Health facilities be processed and delivered on time;
- 2) The County to procure laboratory reagents from KEMSA to have the laboratory remain constantly stocked or increase the amounts allocated for this function from Ksh 40,000 upwards;
- 3) The County Health sector to deploy additional staff to curb the shortage of staff so as to improve on health service delivery to the citizens of Nairobi County as hereby proposed;
 - a) Clinical officers;
 - b) Laboratory technicians;
 - c) Support staff;
 - d) Registration clerks;
 - e) Nurses;
 - f) HTC Counsellors ;and
 - g) Nutritionists and psychological counsellors for the Sub County.
- 4) The County to repossess the grabbed underground parking lot and consider converting it into the proposed VCT centre;
- 5) The water shortage issue be addressed by the County by identifying the source at which the water piping has been tapped and rectify it as well as bring to book the culprits;
- 6) The entire facility be refurbished to give it a new look and enough security be provided;
- 7) The solid waste management challenge be addressed by constructing an incinerator within Starehe Sub County;
- 8) The County to ensure that the HSSF quarterly component of Ksh 112,000 from DANIDA is remitted on time from now henceforth to the centre;
- 9) The County Health Sector to start appraising employees who have served in the sector for long in one job group, harmonize salaries of the staff who were absorbed from the Ministry during transition with those from the defunct City Council and ensure all of them are enrolled in a favourable medical cover scheme;
- 10) All obsolete items be audited for disposal to allow the building to be used in other day to day operations of the facility; and
- 11) The Sub County Health Management team be provided with;-



The grabbed underground parking lot.

→END→

MINUTES OF THE 049/2015 SITTING OF THE NAIROBI CITY COUNTY ASSEMBLY
COMMITTEE ON HEALTH SERVICES HELD ON TUESDAY 14TH APRIL 2015 AT CASINO
HEALTH CENTRE AT 11.00AM

PRESENT

1. Hon. Martin Mugo Kanyi (Deputy Chairman);
 2. Hon. George Ochieng Ochola;
 3. Hon. Peter Oweru Oluoch;
 4. Hon. Erastus Muiruri Mburu;
 5. Hon. Peter Wahinya Kimuhu;
 6. Hon. Elizabeth Sang;
 7. Hon. Leah Mumo Mate;
 8. Hon. Rose Nancy Luchiri;
 9. Hon. Karen Wanjiku Githaiga;
 10. Hon. Abdi Mohammed;
 11. Hon. Tabitha Akinyi Juma;
 12. Hon. Florence Achieng Athembo; and
 13. Hon. Susan Karimi Njue.
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ABSENT

1. Hon. Manoah Karega Mboku (Chairman);
2. Hon. Samwel Nyaberi Nyangwara;
3. Hon. Catherine Okoth; and
4. Hon. Charles Thuo Wakarindi.

IN ATTENDANCE

5. Wallace Munene ----- Sub county health administrator;
 6. Annah Mwangi ----- Nurse;
 7. Margaret Mogoba-----Sub county nutritionist;
 8. Dr Ruth kamau-----Sub county pharmacist;
 9. Njoroge Kihui-----Sub county clinical officer; and
 10. Mr Gichana-----lab technician.
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COMMITTEE SECRETARIAT

1. Joshua Mbila (Secretariat)

MIN.222/HSC/APRIL 2015 – PRELIMINARIES

- The Committee arrived at Casino health centre at 11.05 am and was welcomed by the In charge, Annah Mwangi.
- After prayers by the Vice chair, introduction ensued and a closed door meeting between HSC, Casino management and County health team was held.

MIN.223/HSC/ APRIL 2015 – MEETING BRIEFS

- In the meeting the following participants contributed as listed;-

❖ Facility In charge

a. Services offered

- She informed the participants that the facility amongst others offers;-
 - i. Free outpatient services;
 - ii. Skin specialist services;
 - iii. HIV prevention and care services;
 - iv. Laboratory services; and
 - v. Food handling certificate services but has since been deprived of the function by the County government which has handed it over to KEMRI.

b. Challenges faced

- i. The entire facility is in dire need of a facelift to give it a revamped look.
- ii. There is a problem of water shortage that is attributed to the possible tapping of the piping system that carries water to the facility by unscrupulous individuals.
- iii. The health centre is understaffed. It has:-
 - No Doctor;
 - 4 clinical officers;
 - 9 nurses;
 - 2 lab technicians;
 - 1 HTC (HIV testing and Counselling)counsellor;
 - 1 assistant in clinic;and
 - Few support staff who are about to retire as most were absorbed into the parking department by the County.
- iv. The supply of medicine is not consistently forthcoming as they have gone for two quarters without supplies, however three weeks ago they received their last supply from KEMSA.
- v. The number of obsolete items is increasing and hence consuming a lot of space. These items are awaiting audit before disposal.
- vi. The security provided is inadequate.
- vii. The underground parking lot at the back of the facility had been grabbed in 2013 September by a private developer but has since been repossessed by the County. It is proposed that it should be converted into a VCT centre.
- viii. There is no incinerator. A proposal is that one should be established at Ngara to serve Starehe Sub County.
- ix. A HSSF quarterly component of Ksh 112,000 (from DANIDA) is always remitted to the County but the monies never reach the facility to aid its daily operations. HSSF composes of;
 - DANIDA-Ksh 112,000
 - Maternity reimbursement
 - RACC-Revenue allocation criteria based on workload
- x. Staff do not get appraisals. They have stagnated in one job group for periods longer than is required by the employment regulations (i.e 10 years for some). 3 years is the maximum recommended period before an employee is elevated.
- xi. There is lack of motivation amongst staff as salaries of devolved staff from Ministry of Health and those of the County carrying out the same duties have major disparities. They need to be harmonized.
- xii. The devolved staff from the Ministry do not have medical covers whilst County staff are covered by AAR, although the AAR offers them access to only Guru Nanak hospital, Nairobi west hospital and Nairobi Women's hospital.
- xiii. The monies issued for acquiring lab reagents is quite low i.e Ksh 30,000-40,000 quarterly. This amount is usually exhausted within a week in some instances. KEMSA should include supply of lab reagents in its list.

❖ Sub County Health Administrator

Challenges faced by the Sub County team

- i. They lack a utility vehicle to aid them in carrying out their work efficiently.
- ii. They are no longer facilitated with allowances that would aid them in carrying out their supervisory duties of overseeing various County facilities

i.e transport or telephone allowances since devolution took place as was the case in the previous system.

iii. The Sub County has only 3 nutritionists and needs more to be hired.

iv. There is no utility vehicle and one should be acquired to serve Starehe Sub County.

v. The facility and the County at large requires psychological counsellors.

MIN.224/HSC/ APRIL 2015 - TOUR OF THE FACILITY

- The team was taken round the facility and was able to see the following:-

- An outside and inside customer waiting bay.
- Counselling room.
- Autoclaving room.
- Consultation room.
- Research room.
- Pharmacy.
- Laboratory.
- The grabbed underground parking lot.



MIN.225/HSC/ APRIL 2015 – CLOSING REMARKS

After concluding the tour, the Vice chair commended the facility's management on the high standards of cleanliness maintained. He also proposed that the offices on the ground floor be moved to the 1st floor to create more room for offering services to patients at the ground floor.

MIN.226/HSC/ APRIL 2015 – ADJOURNMENT

There being no other business the Vice Chairman adjourned the meeting at 12.55 noon. Next meeting will be held on Tuesday 14th April, 2015 at 1.00 pm at Mowlem Health Centre. Confirmed as true record of the proceedings.

CHAIRMAN.....
HON MANOAH MBOKU, MCA

DATE16/4/15.....

