

REPUBLIC OF KENYA



NAIROBI CITY COUNTY ASSEMBLY

**REPORT
OF THE
SECTORAL COMMITTEE ON HEALTH SERVICES
INSPECTION VISIT TO MAMA LUCY KIBAKI HOSPITAL**

AUGUST, 2018

*Paper Laid
on
14/8/2018.*

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Annexed:

- I. Minutes Attached

1.0 PREFACE

Hon. Speaker,

On behalf of the Members of the Sectoral Committee on Health Services, it is my pleasure and duty to present to the Assembly, the Committee's Second Report on inspection site visit to mama Lucy Kibaki Hospital on 4th November, 2017.

BACKGROUND

The Health Services Committee resolved to visit the Mama Lucy Kibaki Hospital and find out the true state of affairs at the facility owing to the recent public allegations that it was operating under stringent conditions. The Visit was thus done on 4th November, 2017.

2.1 Committee Membership

Hon. Speaker,

The Sectoral Committee on Health Services was constituted by the Assembly on Thursday 5th October, 2017 comprising of the following Members:-

- | | |
|---------------------------------------|--------------------|
| 1. Hon. Peter Warutere, MCA | - Chairperson |
| 2. Hon. Juliet June Ndegwa, MCA | - Vice Chairperson |
| 3. Hon. James Kiriba, MCA | |
| 4. Hon. Julius Maina, MCA | |
| 5. Hon. Naftaly Mathenge, MCA | |
| 6. Hon. Anita Thumbi, MCA | |
| 7. Hon. Asli Mohamed mohamud, MCA | |
| 8. Hon. Beatrice Gakuru, MCA | |
| 9. Hon. Pius Mbono, MCA | |
| 10. Hon. Stephen Gikonyo, MCA | |
| 11. Hon. John Nganga, MCA | |
| 12. Hon. Peter Anyule Imwatok, MCA | |
| 13. Hon. Patrick Musili Mbangula, MCA | |
| 14. Hon. John Kyalo Mulyungi | |
| 15. Hon. Millicent Okatch Ayot, MCA | |
| 16. Hon. Carolyne Mayunzu, MCA | |
| 17. Hon. Elijah Stazo Omung'ala, MCA | |
| 18. Hon. Moses Ogeto Nyangaresi, MCA | |
| 19. Hon. Mourice Ochieng Onyango, MCA | |

2.2 Committee Mandate

Hon. Speaker,

The Committee on Health Services is one of the Sectoral Committees established under Standing Order No. 203 which provides that, the functions of a Sectoral Committee shall be to:-

- Investigate, inquire into and report on all matters relating to the mandate, management, activities, administration, operations and estimates of the assigned departments;
- Study the programme and policy objectives of departments and the effectiveness of the implementation;
- Study and review all county legislation referred to it;
- Study, assess and analyze the relative success of the departments as measured by the results obtained as compared with their stated objectives;
- Investigate and inquire into all matters relating to the assigned departments as they may deem necessary, and as may be referred to them by the County Assembly;
- To vet and report on all appointments where the constitution or any law requires the County Assembly to approve, except those under Standing Order 185 (Committee on Appointments); and
- Make reports and recommendations to the County Assembly as often as possible, including recommendations of proposed legislation.
- Mandate: All matters related to county health services, including, in particular County health facilities and pharmacies, ambulance services, promotion of primary health care, licensing and control of undertakings that sell food to the public, veterinary services (excluding regulation of the profession), cemeteries, funeral parlours and crematoria.

2.3 Committee Meetings

Hon. Speaker,

The Committee at its eighth sitting on 29th November 2017 resolved to visit Mama Lucy Kibaki Hospital. The objective of the inspection visit was to establish the status of implementation of Assembly's resolution and to further investigate on an issue trending on social media of a child denied admission on the basis of political affiliation of its parents.

The Committee further wanted to establish the levels of staffing and infrastructural capacity of the hospital, since it is a level 4 hospital expected to serve the approximately 1 million residents living in the Eastland's parts of Nairobi County

Hon. Speaker,

I have the honour and pleasure to present the Second Report on the visit to Mama Lucy Kibaki Hospital.

2.4 Acknowledgement

Hon. Speaker,

May I take this opportunity to thank all Members of the Committee for their input and valuable contributions during the visit.

The Sectoral Committee on Health Services wishes to thank the office of the Speaker and the Clerk of the Nairobi City County Assembly for the continuous maximum support and guidance extended to it in the execution of its mandate.

Hon. Speaker,

It is my pleasure, duty and privilege to present and recommend this report to the Assembly for adoption.

Thank you.

Signed  Date 14/8/18

Hon. Peter Muriithi Warutere, MCA

Chairperson of the Health Services Committee

3.0 INSPECTION OF MAMA LUCY KIBAKI HOSPITAL

The Medical Superintendent welcomed the Health Services Committee Members and gave a brief History of the Hospital citing amongst others that the Hospital attracted public interest & the media owing to its outstanding infrastructure. The facility tour commenced with the team giving priority to touring areas that were in dire need of special attention. The Committee later had a closed session with the Medical Superintendent to discuss various concerns raised by the Members.

4.0 COMMITTEES OBSERVATIONS

The Committee observed the following including challenges faced by the hospital:-

i) Accident & Emergency Unit (Casualty)

-In the Surgical Orthopedics department the In-charge confirmed that they were facing a shortage of staff and this was hindering the effective operation of the 24hr system. There was ample equipment though not modern, for instance they needed a motorized machine for attending to patients in this department.

-There were two consultation rooms that had one doctor.

ii) Pediatric Outpatient (For Children under 5 years & Mothers)

-Here the patient/staff ratio was found wanting. There are two nurses who are overwhelmed by the high turnout of patients. For instance by 12 noon on the material day they had seen at least 100 patients. They do not have a Pediatric Officer.

-They serve an estimated 24,000 patients in a month and about 500 children a day.

iii) Medical Lab

-The blood, urine and stool tests section have 14 Lab technicians whereas they require 25 of them in order to operate effectively and be able to conduct the range of 8 tests. Currently they do half of the required 8 tests and for the other tests they refer patients to other Labs.

-The Cheapest test goes for Ksh 200 while the most expensive (liver test) is ksh 1000.

-There is a bio-chemistry analyzer that requires a trained bio chemist to operate it.

iv) Pediatric Inpatient (Children ward)

-There was a children playroom that had been turned into a counseling room.

-Has a 46 bed capacity.

-Attends to both medical & surgical patients.

-Has a burns room (used for preventing infections).

-Has a barrier nursing room that houses infectious patients.

-Has an acute room for malnourished babies. The room is warmed and babies get a special diet (formula).

-Has a neonatal room for sick babies.

-Has two acute rooms for very sick patients.

-Has a new born unit with 4 incubators and 5 baby cots which are not enough.

-Has two rooms for medical/surgical patients.

-The floor is in a pathetic state as some tiles have cracked and fallen out of place.

v) New ward project

The hospital was built with a 112 bed capacity which is not enough for a hospital of level 4 magnitude.

To this effect construction of a new ward building is coming up on the exit side of the inpatient pharmacy. The building is designed to have 5 floors. The ground floor and first floor is projected to cost Ksh 142 million. The project is funded by the government and so far it has pumped Ksh 69.3m to the project. It is monitored by the Ministry of Works.

The Hospital has no store. They have improvised cargo containers but a warehouse is under construction and has stalled due to the transition challenges faced by county governments.

vii) The laundry equipment has not been mounted because the floor in the laundry room is weak and indeed sunk when they tried to mount. The equipment lies outside on the corridors. Currently laundry is done using a small machine that is not sufficient.

viii) There is a functional mortuary that has a capacity of handling ONLY eight bodies.

There is also a chapel. Currently there is a proposal of putting up a cooler that can take upto fifty bodies but subject to allocation of funds. There is an incinerator also next to the mortuary.

ix) Theatres

-There are three theatres with inadequate staffing. In case of power black outs the theatres relies on the power from the generator which keeps on breaking down and hence not reliable.

x) Maternity

-Handles a maximum of upto 40 deliveries a day and an average of 24 normal deliveries. This number is almost as high as that of Pumwani Maternity Hospital which handles approximately 56 deliveries per day.

-It has 55 beds in the antenatal, gynae & Labour ward.

-Due to congestion sometimes the Maternity has no option but to discharge mothers after 8 hours of delivery instead of the recommended 24 hours.

-They have 1 gynaecologist and they require around 4 for the unit to operate efficiently.

-The labour ward has got 35 beds.

-Has a “clumpsier mother’s room”-for unstable mothers.

-Has 3 rooms for mothers awaiting caesarean section with 15 beds that are not enough.

-Has two rooms for mothers who have undergone a normal delivery, with 10 beds and having upto 3 mothers sharing a bed sometimes.

-Has an admission room for incoming mothers.

-The labour ward has a capacity of 8 beds.

-The Committee was stunned to find at the rear of the maternity, just separated by a few meters, a room meant to be a classroom had been turned into a male ward. It was more disturbing to learn that in this level 4 hospital this was the only male ward with a bed capacity of 9 males.

-Has a tea room for staff.

- xi) There was no housing for the staff within the Hospital.
- xii) There was no general ward for women
- xiii) No psychiatrist
- ix) There was also no functional ambulance as at the time of the visit.
- x) There was low morale among the staff due to allegations of incompetence, harassment, tribalism and nepotism by the top management. This had been noted by the Committee.

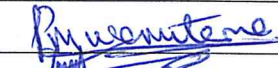




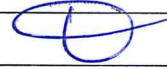





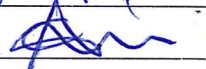
5.0 CONCLUSION

The Committee having conducted the Site Visit, it was evident that the hospital faces challenges ranging from lack of adequate equipment, facilities, inadequate staffing and demoralized staffing, congestion of patients and inefficient management policies and procedures. To this end, the Committee has various recommendations aimed at addressing the aforementioned challenges.

6.0 COMMITTEE'S RECOMMENDATIONS

Following the Site Visit findings and observations the Committee recommends that the Assembly resolves that;

- A. The Staff of the Hospital be provided with a conducive and friendly environment to work in.
- B. The County Government to provide Mama Lucy Kibaki Hospital with more ambulances.
- C. 50% of the staff to be housed around the facility and the Government to acquire more land for expanding the facility.
- D. A general ward for women to be established in the facility.
- E. Maternity bed capacity to be increased.
- F. A psychiatrist unit to be established within the facility.
- G. The Hospital planning to be rearranged e.g Maternity to be brought from first floor to ground floor and away from the men's ward.
- H. A structure be established for mounting the laundry machines.
- I. Revive and fast track the construction of the Hospital warehouse for safe drug custody. Funds to be provided for the same.
- J. The staff salaries should be harmonized and there should be staff promotion as well.
- K. Policies be formulated to regulate operation of chemists and pharmacies surrounding the facility.
- L. Establishment of a new born emergency unit in the facility.
- M. Rebranding of the County drugs to prevent the drugs from being sold to the surrounding chemists by officers from the facility.
- N. All the other County Health Facilities be fully equipped and staffed to ease congestion of patients visiting the facility.

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